Understanding the Social and Financial Impact of Work Injuries for Local Workers

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PURPOSE

To identify the challenges faced by Singaporean workers after sustaining a work injury and the support needed to facilitate Return-To-Work (RTW).



METHOD

407 participants were randomly selected from a database of injury cases, with more than 14 days of medical leave, reported to the Ministry of Manpower from January 2011 to December 2012.

Interviews were conducted over 5 months from Sep 2014 to Feb 2015 to understand the nature of injury, company profile, financial and social impact experienced, including postinjury occupations and employment status.

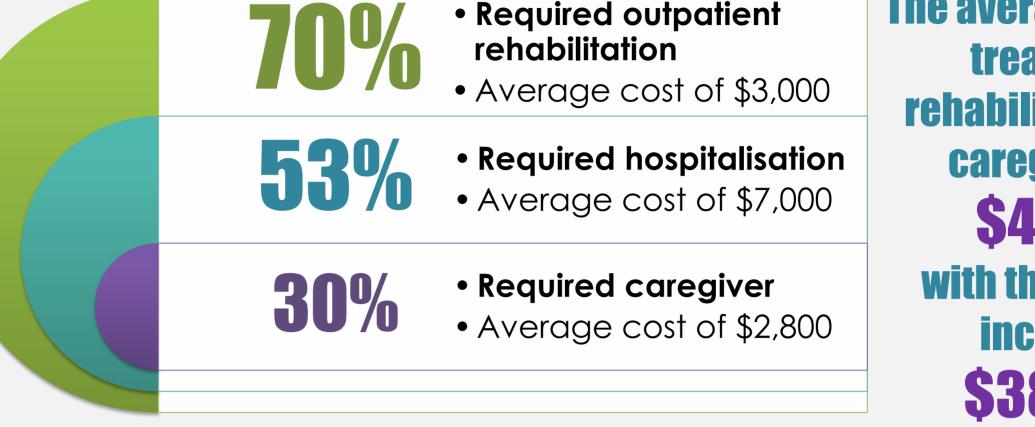
RESULTS

I. The number of MC days due to work injury (n = 407)



RESULTS

II. The financial impact of the work injury



The average cost for treatment, rehabilitation and caregiving is \$4,500, with the highest incurring \$38.250

III. The social impact of the work injury

24% were unemployed

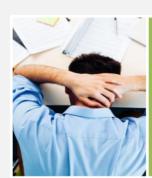
- Females, older and lower educated workers tended to remain unemployed
- 2/3 of the unemployed injured workers were from small and medium enterprises (SMEs)

For the employed

- 41% changed companies
- 27% were employed with a change in job scope
- 16% suffered a pay cut

How the family coped after the injury

- 60% tapped on savings for treatment
- 31% reduced household expenses to make ends meet
- IV. The key challenges faced upon returning to work



44% were tired out easily at work

39% had difficulty performing work at previous standards





25% feared that certain work activities would lead to harm/injury

V. The types of support deemed useful to enhance post-injury employment outlook



31% stated change of job scope



30% stated job redesign



24% would like to have flexi-hours

CONCLUSION

Injuries at work have a significant impact on the injured worker, his family and the economy. To facilitate RTW for the injured worker, the involvement of a case manager would improve communication amongst the injured, the employer and the healthcare provider and aid in the smooth transition to work for the injured worker.

