

Enhancements to Medical Examination (ME) Portal: 2026 and beyond

Briefing for Medical Service Providers (MSPs)

by MOM Work Pass Division (WPD)



*Empowered Workforce,
Thriving Workplaces*

Outline

- 1. Enhancements to ME Portal (2026 and beyond)**
- 2. Apr 2026 WP-issuance Launch**
- 3. Preview of Apr Enhancements**

1. Enhancements to ME Portal (2026 and beyond)

- a) About ME Portal
- b) Launch milestones (2026 onwards)

Work pass holders may undergo up to three types of medical examinations (MEs) when working in Singapore.



Issuance MEs

are required for work pass holders (WPHs) to verify their fitness for employment before their work passes can be issued.



6-Monthly MEs (6ME)

are health screenings that certain WPHs need to undergo every six months whilst working here.



Renewal MEs

are to be completed by WPHs during the work pass renewal process.

ME Portal was launched in Dec 2021 for medical service providers (MSPs) to submit migrant domestic workers' (MDWs) 6ME results directly to MOM.

98% of surveyed users* reported **high satisfaction** with ME Portal service



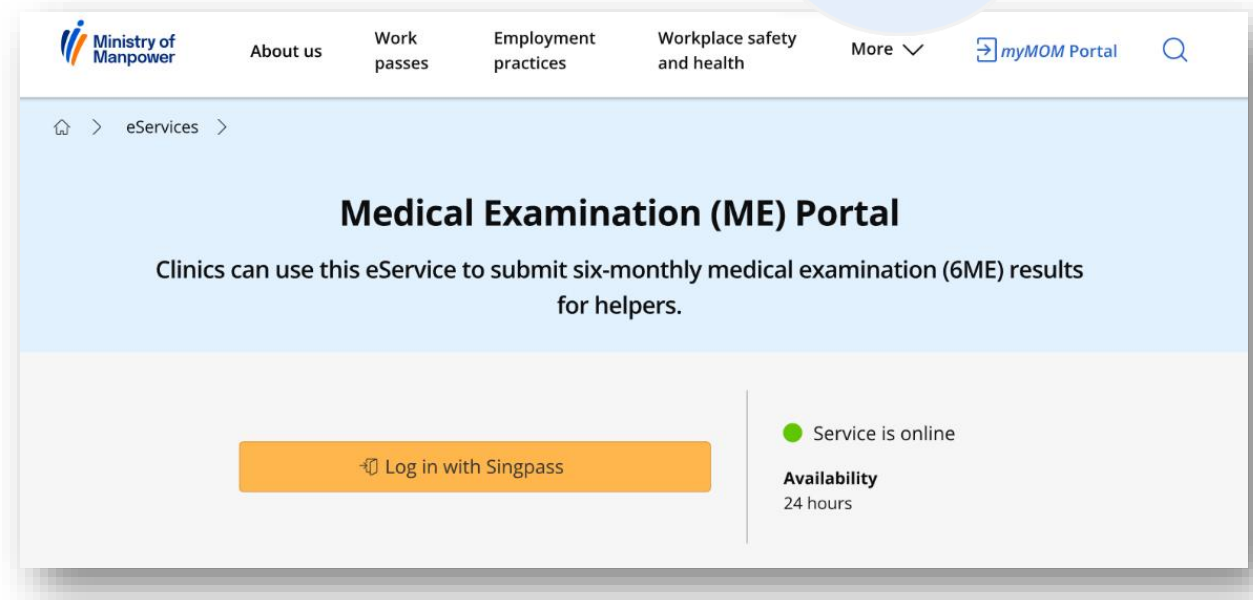
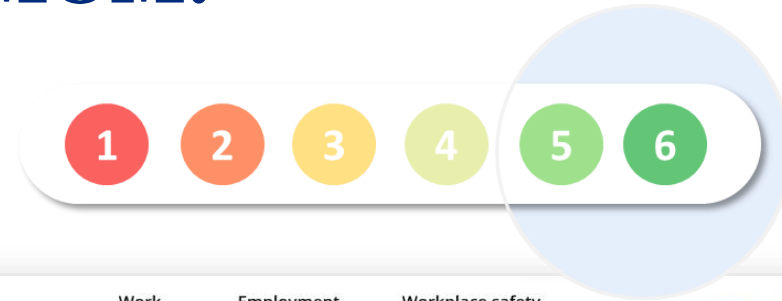
*"System layout is **simple and easy** to navigate"*



*"**Minimum data entry required**; clinics only needed to indicate if test results were positive"*



*"Form was simple to navigate, and could be **completed quickly**"*



We will be enhancing ME Portal in phases from 2026 to enable your clinic to submit work pass holders' ME results electronically to MOM.



TODAY: **Migrant Domestic Workers' 6ME**

Submit MDWs' 6ME results using ME Portal's streamlined, user-friendly interface



27 APRIL 2026: **Migrant Workers' (MWs) Issuance ME moves to ME Portal**

Support faster work permit issuance by submitting MWs' issuance ME results via ME Portal



1H 2027: **MWs' Renewal ME and 6ME move to ME Portal**

Submit migrant workers' renewal ME and 6ME results via ME Portal



BEYOND 2027: **One ME Portal for all ME submissions**

Submit ME results for all work pass holders, including Employment Pass and S Pass holders

At the end of the transition, the multiple ME submission methods would be streamlined to a single ME portal for all ME submissions.



27 APRIL 2026: Migrant Workers' (MWs) Issuance ME moves to ME Portal

- 1 ME Portal
MDWs' 6ME; MWs' Issuance ME
- 2 FormSG
MWs' 6ME
- 3 Return Paper/Digital ME Report to ERs
All other ME



BEYOND 2027: One ME Portal for all ME submissions

- 1 ME Portal
All work pass holders, including
Employment Pass and S Pass holders



TODAY: Migrant Domestic Workers' 6ME

- 1 ME Portal
MDWs' 6ME
- 2 FormSG
MWs' 6ME
- 3 Return Paper/Digital ME Report to ERs
All other ME



1H 2027: MWs' Renewal ME and 6ME move to ME Portal

- 1 ME Portal
MDWs' 6ME; All MWs' MEs
- 2 Return Paper/Digital ME Report to ERs
All other ME


2. April 2026 WP- Issuance Launch


- a) Apr launch dates
- b) Change in migrant workers' issuance ME submission flow
- c) Transition scenarios to take note of during launch period

From 27 April (Mon), your clinic can support faster work permit issuance for businesses by submitting migrant workers' (MWs) issuance ME results directly to ME Portal.


Before Launch

Clinic returns ME report to Employer

-  Clinic completes MW's hard copy issuance ME report, including:
 - Completion of all relevant ME fields
 - National Tuberculosis Care Centre (NTBCC) referral outcomes at Clinic's discretion (if required)
 - Other specialist referral outcomes (if required)
 - Doctor's certification of MW's fitness for employment


-  Clinic arranges for Employer to collect MW's issuance ME report

Employer completes issuance via Work Permit Online

-  Employer uploads ME report as part of work permit issuance on Work Permit Online (WPOL)


After Launch


Clinic submits ME results via ME Portal

-  **From 27 Apr onwards**
Clinic completes MW's hard copy issuance ME report, including:
 - Completion of all relevant ME fields
 - NTBCC referral outcomes (if required)
 - Other specialist referral outcomes (if required)
 - Doctor's certification of MW's fitness for employment

-  **From 27 Apr onwards**
Clinic submits MWs' issuance ME results directly to MOM via ME Portal within 1 week* after completing and certifying the hard copy issuance ME report

Employer completes issuance via eService

-  **From 27 Apr onwards**
Employer receives email notification after Clinic submits ME results to MOM

-  **From 4 May onwards**
Employer views MW's ME outcome and completes work permit issuance with new Issuance eService

For migrant workers who required referral to NTBCC, your clinic's ME submission on ME Portal should include their NTBCC referral results.



Conduct issuance ME

Clinic performs ME for worker, including chest x-ray



Complete NTBCC Referral flow

For chest x-ray with abnormalities, Clinic assesses if:

- a) NTBCC referral is needed,
 - i. Clinic refers worker to NTBCC
 - ii. Worker returns to Clinic with NTBCC clearance memo confirming completion of required treatment
 - iii. Clinic indicates "Abnormal, cleared by NTBCC" on hard copy ME form
- b) NTBCC referral is not needed,
 - i. Clinic indicates "Abnormal, no referral needed" on hard copy ME form with clinical assessment for the non-referral decision



Submit ME results on ME Portal




Clinic ensures NTBCC referral results are documented in MW's hard copy issuance ME report

We have scheduled for ME Portal to launch on 27 Apr and Issuance eService on 4 May, providing one-week transition for your clinic to adapt to ME Portal before employers start using the new Issuance eService.





27 April (Mon)
Enhanced ME Portal launched for MSPs

4 May (Mon)
Issuance eService launched for Employers





Before ME Portal launch

- 1  Clinic completes MW's issuance ME on **26 Apr (Sun) or earlier**
- 2  Clinic arranges for Employer to collect MW's issuance ME report within **1 – 2 days**
- 3  Employer uploads ME report as part of work permit issuance on WPOL by **2 May (Sat), 2359hrs**

1-week transition for clinics

- 1  Clinic completes MW's issuance ME on **27 Apr (Mon) – 3 May (Sun)**
- 2  Clinic submits MW's issuance ME results via ME Portal within **1 week of ME completion**
- 3  Employer receives email notification after Clinic submits ME results via ME Portal **from 27 Apr (Mon)**
- 3  Employer can only view MW's ME info and complete work permit issuance via Issuance eService **from 4 May (Mon)**

After Issuance eService launch

- 1  Clinic completes MW's issuance ME on **4 May (Mon) or later**
- 2  Clinic submits MW's issuance ME results via ME Portal within **1 week of ME completion**
- 3  Employer receives email notification after Clinic submits ME results via ME Portal **from 4 May (Mon)**
- 3  Employer views MW's ME info and completes work permit issuance via Issuance eService **from 4 May (Mon)**



Your clinic may need to provide special handling for the following scenarios during the transition period.

27 April (Mon)

Enhanced ME Portal launched for MSPs

4 May (Mon)

Issuance eService launched for Employers

Scenario 1



Clinic completes MW's issuance ME on 26 Apr (Sun) or earlier



Employer unable to complete work permit issuance on WPOL by 2 May

Scenario 2



Clinic completes MW's issuance ME on 27 Apr (Mon) – 3 May (Sun)



Employer unable to wait till 4 May to complete work permit issuance


Scenario 1


- Clinic completes MW's issuance ME on 26 Apr (Sun) or earlier
- Employer unable to complete work permit issuance on WPOL by 2 May


27 April (Mon)

Enhanced ME Portal launched for MSPs

Before ME Portal launch

1  Clinic completes MW's issuance ME on **26 Apr (Sun) or earlier**

2  Clinic arranges for Employer to collect MW's issuance ME report within **1 – 2 days**

3  Employer **unable** to upload ME report as part of work permit issuance on WPOL by **2 May (Sat), 2359hrs**

Special Handling by Clinic

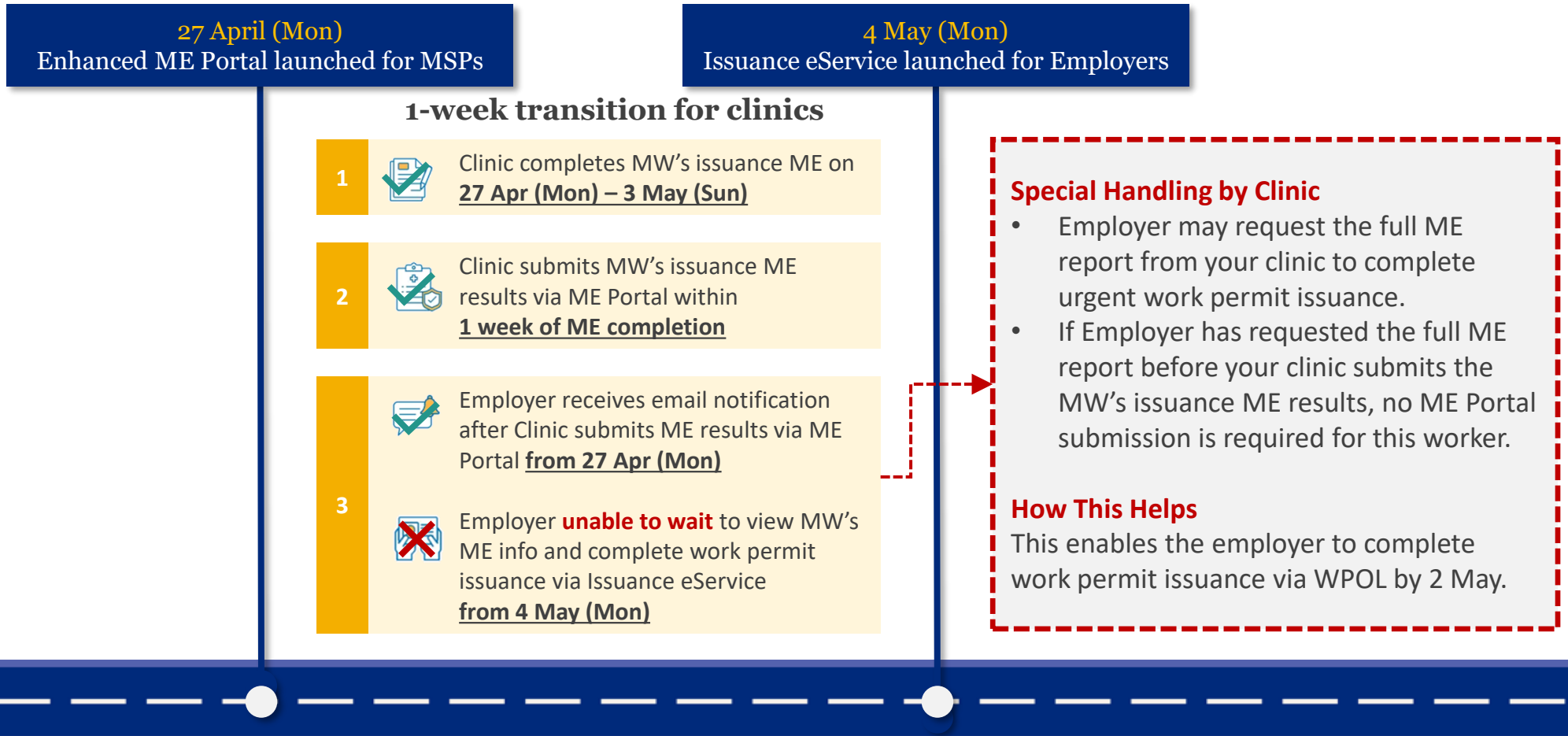
Employer may ask your clinic to help submit the MW's issuance ME via ME Portal.

How This Helps

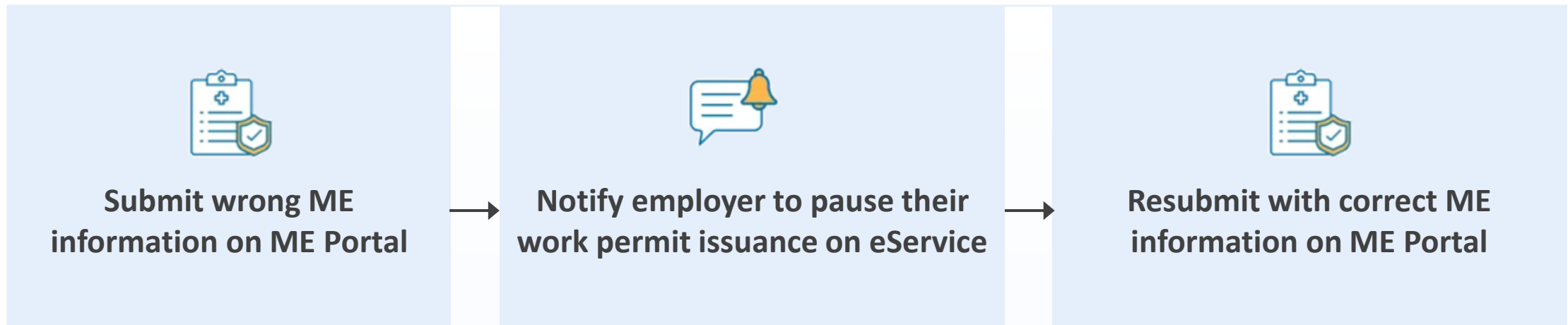
This enables the employer to complete work permit issuance via Issuance eService from 4 May.

Scenario 2

- Clinic completes MW's issuance ME on 27 Apr (Mon) – 3 May (Sun)
- Employer unable to wait to complete work permit issuance from 4 May



In the unlikely scenario that your clinic makes an error in the submission of the worker's ME, notify the employer to not proceed with their issuance process so that you can resubmit with the correct ME information.

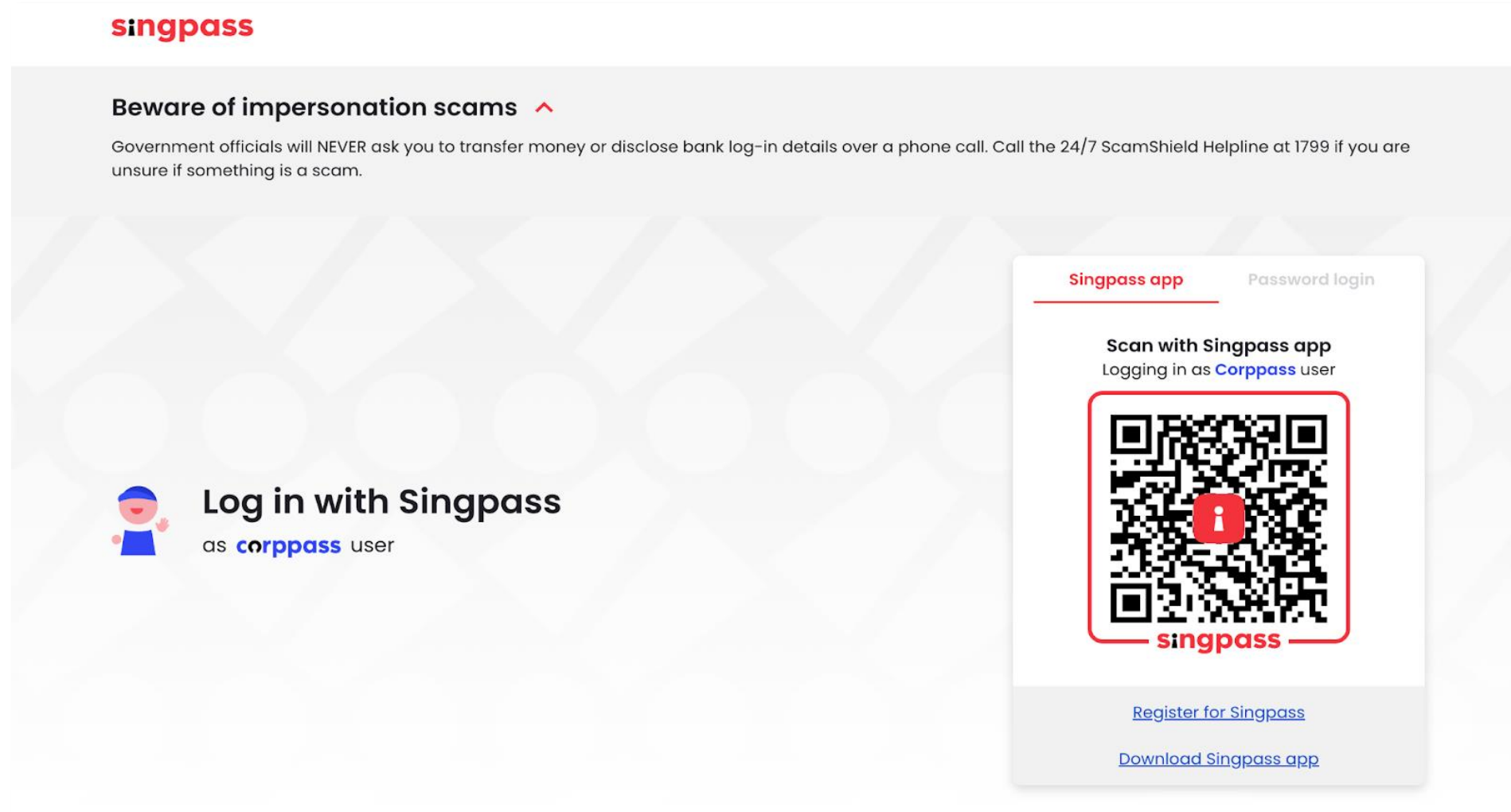


3. Preview of April 2026's Enhancements

- a) Enhancements to ME Portal and Issuance ME form
- b) Support Resources




Step 1. Clinic user log in to ME Portal via CorpPass



singpass


Beware of impersonation scams ^

Government officials will NEVER ask you to transfer money or disclose bank log-in details over a phone call. Call the 24/7 ScamShield Helpline at 1799 if you are unsure if something is a scam.

 **Log in with Singpass**
as **corppass** user

Singpass app Password login

Scan with Singpass app
Logging in as **Corppass** user



singpass

[Register for Singpass](#)

[Download Singpass app](#)



Step 2. ME type auto-populated by keying in worker's details

Ministry of Manpower

JOANNA LIM WEI LI | Log out
ABC CLINIC (199301778H-00-000)

Welcome, what would you like to do?

I want to

Action
Submit medical examination results

For this foreigner

FIN
F1234567G

Date of birth
01 Aug 1990

Name
Wang Da Ming

Sex
Male

Select medical examination

Form A11/A12


Medical examination
Issuance Full/Enhanced ME for Migrant Workers' Work Permit

Continue

Both FIN number and date of birth of the worker are required for the system to identify the relevant work permit ME type



Step 3. Key in clinic and doctor details



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ABC CLINIC (199301778H) [Log out](#)

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Submit medical examination results (Form A11/A12)

WANG DA MING (F1234567G)

1 **Submission** 2 Summary

▼ Clinic and doctor details

Clinic details


Healthcare Institution (HCI) code

Clinic contact number

Examining doctor details

Medical Registration (MCR) number

Doctor's name

Date foreigner was examined
 

[Continue](#)



Step 4. Complete Worker's issuance ME results

FORM A11 Full Medical Examination for Work Permit for Migrant Worker

Please submit the Full ME medical results online within 1 week at: mom.gov.sg/submit-results-clinic

Ministry of Manpower

All parts in this form are to be completed by a Singapore-registered doctor. Any amendments must be endorsed by the doctor who completes this form. The foreign worker's Travel Document must be produced to the doctor for identification.

Part I Personal Particulars of Foreign Worker
 Name: _____ Travel Document No. _____ Sex: *Male / Female Height: _____ cm
 Occupation: _____ Date of Birth: _____ Nationality/Citizenship: _____ Weight: _____ kg

Part II Medical History (To be declared and signed by the foreign worker)

	Yes	No	If yes, give brief details		Yes	No	If yes, give brief details
1 Mental illness	<input type="checkbox"/>	<input type="checkbox"/>		5 Hypertension	<input type="checkbox"/>	<input type="checkbox"/>	
2 Epilepsy	<input type="checkbox"/>	<input type="checkbox"/>		6 Tuberculosis	<input type="checkbox"/>	<input type="checkbox"/>	
3 Chronic Asthma	<input type="checkbox"/>	<input type="checkbox"/>		7 Heart Disease	<input type="checkbox"/>	<input type="checkbox"/>	
4 Diabetes Mellitus	<input type="checkbox"/>	<input type="checkbox"/>		8 Malaria	<input type="checkbox"/>	<input type="checkbox"/>	
				9 Operations	<input type="checkbox"/>	<input type="checkbox"/>	

I declare that all the information given above is true and correct. I hereby give my consent for a copy of this medical form after it is completed by the doctor to be released to the Ministry of Manpower, my employer, and also to the employment agent who assisted in my Work Permit application.

Signature of Foreign Worker _____ Date _____

Part III Please tick if any of the Examinations/Tests is Abnormal and give brief details separately. Tests marked with a * are required for online submission.

Clinical Examinations	Abnormal	Other Tests	Abnormal
1 Cardiovascular System a Blood Pressure * Systolic: _____ Diastolic: _____ b Heart Disease c ECG (compulsory for male Thai workers & others above age 50, and in younger applicants where it is indicated, e.g. persons with cardiac murmurs or symptoms suggestive of Myocardial ischaemia) d Severe varicose veins	<input type="checkbox"/>	1 Chest X-ray – to be taken in Singapore (*For any abnormalities and other findings including no active lung lesion, please state here and attach the chest radiological report to this form.)* If 'Abnormal', please indicate: a Abnormal, no referral needed b Abnormal, cleared by NTBCC c Exempted from pregnancy	<input type="checkbox"/>
2 Anaemia (if clinically anaemic, do HB: _____ g%)	<input type="checkbox"/>	2 Urine * a Albumin * b Sugar * c Pregnancy *	<input type="checkbox"/>
3 Respiratory System	<input type="checkbox"/>	3 VDRL *	<input type="checkbox"/>
4 Abdomen a Hemia b Enlarged Liver c Enlarged Spleen d Genito-Urinary System	<input type="checkbox"/>	4 Hearing (unable to hear ordinary conversation at 2m) * 5 Vision (should be at least 6/12 in both eyes with or without glasses.) * a Vision Acuity i) Right eye _____ ii) Left eye _____ b Colour Vision (for electricians & drivers only) * c Any organic eye disease, e.g. Trachoma	<input type="checkbox"/>
5 Skin-Chronic Disease (e.g. leprosy, widespread eczema, psoriasis, etc)	<input type="checkbox"/>	6 Blood film for Malaria * 7 HIV (AIDS) *	<input type="checkbox"/>
6 Locomotor/Neurological a Significant limb amputation or deformity b Limb movement and co-ordination c Significant spinal deformity d Other significant abnormalities (in relation to the Work required to be performed)	<input type="checkbox"/>	Note: HIV (AIDS) Test and blood film for Malaria must be done at laboratories approved by the Ministry of Health	<input type="checkbox"/>
7 Endocrine disorders, e.g. thyrotoxicosis	<input type="checkbox"/>		<input type="checkbox"/>
8 Mental state	<input type="checkbox"/>		<input type="checkbox"/>

Part IV Vaccination given (please provide details, if any)

Type of vaccine	Brand of vaccine	Dose (1 st / 2 nd / 3 rd)

Part V Certification from the Doctor
 I certify that I have examined the above-named foreign worker for the clinical examinations / tests in Part III and found that this person is 'Fit / Unfit for employment in the above-stated occupation.

Name of Doctor: _____ Signature of Doctor: _____
 (in BLOCK Letter) Date: _____
 Clinic Address: _____ Telephone Number: _____

a Required ME details to be updated in ME Portal are marked with a star on the hard copy ME form for easy reference

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Submit medical examination results (Form A11/A12)

WANG DA MING (F1234567G)

1 Submission 2 Summary

> Clinic and doctor details

Examination details

Test results

Chest X-ray to screen for TB Normal Abnormal, no referral needed
 Abnormal, cleared by NTBCC

HIV (AIDS) Negative Positive
 Must be done at an MOH-approved laboratory.

Syphilis screen/VDRL Negative Positive (Currently infectious)
 Positive (Treated/inactive)

For conditions below, indicate only Abnormal results.

Blood pressure Abnormal
 Urine albumin Abnormal
 Urine sugar Abnormal
 Blood film for malaria Abnormal
 Colour vision Abnormal

Foreigner's occupation
 Clerk

Other abnormalities

Does the foreigner have any other abnormalities?
 Yes No

Certification

I certify that I have examined the above foreigner for the clinical examination/tests and found that they are:
 Fit for employment
 Unfit for employment

[Continue](#)

b Indication of abnormalities (if any)

c Doctor's certification if worker is fit for employment

Free text data entry required only for specific abnormalities

Test results

Chest X-ray to screen for TB Normal Abnormal, no referral needed
 Abnormal, cleared by NTBCC

Chest X-ray abnormalities

(500 characters left)

Other abnormalities

Does the foreigner have any other abnormalities?

Yes No

Remarks

(500 characters left)

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Submit medical examination results (Form A11/A12)

WANG DA MING (F1234567G)

1 Submission2 Summary

> Clinic and doctor details ✔

v Examination details ●

Test results

Chest X-ray to screen for TB Normal Abnormal, no referral needed
 Abnormal, cleared by NTBCC

HIV (AIDS) Negative Positive
Must be done at an MOH-approved laboratory.

Syphilis screen/VDRL Negative Positive (Currently infectious)
 Positive (Treated/inactive)

For conditions below, indicate only Abnormal results.

Blood pressure	<input type="checkbox"/> Abnormal
Urine albumin	<input type="checkbox"/> Abnormal
Urine sugar	<input type="checkbox"/> Abnormal
Blood film for malaria	<input type="checkbox"/> Abnormal
Colour vision	<input type="checkbox"/> Abnormal

For electricians and drivers only.

Foreigner's occupation
Clerk

Other abnormalities

Does the foreigner have any other abnormalities?

Yes No

Certification

I certify that I have examined the above foreigner for the clinical examination/tests and found that they are:

Fit for employment
 Unfit for employment

Continue

Radio button options for the most observed abnormalities

Free text data entry required only for specific abnormalities

Step 5. Verify accuracy of ME results at summary page and complete declaration

Ministry of Manpower

JOANNA LIM WEI LI
ABC CLINIC (199301778H-00-000)

Submit medical examination results (Form A11/A12) - Wang Da Ming

Foreigner details

Full name	Wang Da Ming
FIN	F1234567G
Date of birth	01 Aug 1990
Sex	Male
Occupation	Food processing
Medical examination	Issuance Full/Enhanced ME for Migrant Workers' Work Permit (Form A11/A12)

Clinic and doctor details

Clinic details

Healthcare Institution (HCI) code	11C000
Clinic contact number	+65 98765432

Examining doctor details

Medical Registration (MCR) number	000000
Doctor's name	Joanna Lim Wei Li
Date foreigner was examined	01 Feb 2025

Examination details

Test results

Chest X-ray to screen for TB	Abnormal, no referral needed
Chest X-ray abnormalities	Scarring detected, sign of past infection
HIV (AIDS)	Negative
Pregnancy	Negative
Syphilis screen/VDRIL	Negative
Urine sugar	Abnormal

Other abnormalities

Does the foreigner have any other abnormalities?	No
--	----

Certification

I certify that I have examined the above foreigner for the clinical examination/tests and found that they are:	Unfit for employment
--	----------------------

Declaration

Please read and acknowledge the following:

- I am authorised by the clinic to submit the results and make the declarations in this form on its behalf.
- By submitting this form, I understand that the information given will be submitted to the Controller or an authorised officer who may act on the information given by me. I further declare that the information provided by me is true to the best of my knowledge and belief.


I declare that all of the above is true.

Submit

Step 6. Download the submission record immediately after submission. Note that the submission record cannot be retrieved or downloaded once you leave this page.

Submit medical examination results (Form A11/A12)

LI MASKED (G6868480W)

 **Medical examination results submitted successfully**

Full name	LI MASKED
FIN	G6868480W
Reference number	FME2601060007
Date and time submitted	06 Jan 2026, 02:03 PM (GMT+0800)

[Download acknowledgement and form summary \(PDF, ~100KB\)](#)

If you need a record of this submission, download the PDF now. You will no longer have access to this submission after you leave this page.

View submission history

You will be able to [view your submissions made in the last 3 months](#)


What do you want to do next?

- [Start a new submission](#)



You may also view your clinic's past ME results submissions on ME Portal.

A Singapore Government Website

 MINISTRY OF MANPOWER

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View submission history

All ME type | Last 3 months | Search FIN or name

ME submissions older than 90 days will be automatically deleted. If any information is incorrect or needs to be updated, please make a new submission.

Reference number	Full name	FIN	Medical examination (ME) type	Submitted on
FME2603030005	Wang Da Ming	F1234567B	Issuance Full/Enhanced ME for Migrant Workers' Work Permit	03 Mar 2026 16:45 pm
FME2603030004	Li Hui Shan Nicole	F9383834G	Issuance Full/Enhanced ME for Migrant Workers' Work Permit	03 Mar 2026 11:30 am
6ME2603020003	Carrie Sime	F4439304D	6ME for Migrant Domestic Workers' Work Permit	02 Mar 2026 14:15 pm
FME2603020002	Joseph Lim Boon Sim	F6738384G	Issuance Full/Enhanced ME for Migrant Workers' Work Permit	02 Mar 2026 10:00 am
FME2603020001	Tan Lim Bee	F2338493G	Issuance Full/Enhanced ME for Migrant Workers' Work Permit	02 Mar 2026 09:40 am

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Recap: The new workflow for migrant workers' issuance ME submission and work permit issuance

Clinic's ME Portal submission steps

1

FORM A Full Medical Examination for Work Permit for Migrant Worker
Ministry of Manpower

Please submit the Full ME medical results online within 1 week at: mom.gov.sg/submit

Part I Personal Particulars of Foreign Worker

Part II Medical History (to be declared and signed by the foreign worker)

Part III Clinical Examinations/Other Tests

Clinical Examinations/Other Tests	Abnormal	Other Tests	Abnormal
1. Cardiovascular System a. Blood Pressure # b. Heart Disease c. ECG (mandatory for male that works & others above age 50, and in younger applicants where it is indicated, e.g. presence with chest murmurs or symptoms suggestive of Myocardial Ischaemia) d. Needs referral visit	<input type="checkbox"/>	1. Chest X-ray - to be taken in Singapore if for any abnormalities and other findings including no active lung lesions, breast status have and attach the latest radiological report to this form, i.e. # If Abnormal, please indicate: a. No referral needed b. Referred to National Tuberculosis Care Centre (NTBCC) c. Exempted from pregnancy	<input type="checkbox"/>
2. Acemia (if clinically anaemic, do HB) (gH)	<input type="checkbox"/>	2. Urine # # Abnormal # # Sugar # # Pregnancy #	<input type="checkbox"/>
3. Respiratory System	<input type="checkbox"/>	3. VO2 #	<input type="checkbox"/>
4. Abdomen a. Hernia b. Enlarged Liver c. Enlarged Spleen d. Splenic Vein Enlargement e. Non-Ovarian Swelling (e.g. lipoma, varicocele, lymphadenopathy, etc.)	<input type="checkbox"/>	4. Hearing (unable to hear ordinary conversation at 2m) 5. Vision (should be at least 6/12 in both eyes with or without glasses) # # Visual Acuity i) Right eye ii) Left eye # Colour Vision (for electronics & drivers only) # # Significant visual disturbance, e.g. Trachoma # Blood film for Malaria # # HIV (ELISA) # Note: # HIV (AG/AB) Test and blood film for Malaria must be done at laboratories approved by the Ministry of Health.	<input type="checkbox"/>
6. Locomotor/Musculoskeletal a. Significant limb amputation or deformity b. Limb movement and co-ordination c. Significant spinal deformity d. Other significant abnormalities (in relation to the Work required to be performed) # Endocrine disorders, e.g. Thyroidosis # Mental state	<input type="checkbox"/>	7. HIV (RFLP)	<input type="checkbox"/>

Part IV Vaccination given (please provide details, if any)

Type of vaccine	Brand of vaccine	Course (#1/2/3)

Part V Certification from the Doctor
I certify that I have examined the above-named foreign worker for the clinical examinations / tests in Part III and found that this person is fit / unfit for employment in the above-stated occupation.

Name of Doctor: _____ Signature of Doctor: _____
(in BLOCK Letters) Date: _____
Clinic Address: _____ Telephone Number: _____

Revised (10) The information is updated on 1 Sep 2025 | Work Pass Division 10, TradeHub Road, Singapore 028761 | [www.mom.gov.sg](https://mom.gov.sg)

Clinic completes MW's hard copy issuance ME report, including:

- Completion of all relevant ME fields
- NTBCC referral outcomes (if required)
- Other specialist referral outcomes (if required)
- Doctor's certification of MW's fitness for employment

2



<https://go.gov.sg/mom-meportal>

Clinic submits MWs' issuance ME results to MOM via ME Portal

within 1 week* after completing and certifying the hard copy issuance ME report

3



<https://go.gov.sg/workpermit-eservice>

Employer's work permit issuance process via eService:

- Employer receives email notification after Clinic submits ME results to MOM
- Employer views MW's ME outcome and completes work permit issuance with new Issuance eService

Thank you