

## Further Information on the Primary Healthcare System for Workers

With effect from **1 April 2022**, workers enrolled under the Primary Care Plan with their respective AO can visit the Designated Clinics managed by their AO for better care accessibility.

### Anchor Operators and Medical Centre Operating Hours

All Medical Centre for Migrant Workers (MCMWs) and On-site Medical Centres (OMCs) are closed on public holidays.

Hotlines for administrative queries are only available between 9am to 6pm.

| Appointed Anchor Operator   | Zone Under AO's Management | Location of MCMW in Each Zone  | Location of OMC or Designated Clinics [1] in Each Zone   | Location of Designated Clinics Island-wide [1] |
|---|----------------------------|--|--|--|
| <b>StarMed Specialist Centre Pte Ltd</b><br><br>For administrative queries on Primary Care Plan, employers to contact:<br><a href="mailto:occhealth@starmedspecialist.com">occhealth@starmedspecialist.com</a><br>6334 7283 | <b>A</b>                   | <b>StarMed Specialist Centre @ Farrer Park</b><br><i>12 Farrer Park Station Road, S(217565)</i><br><br>➤ For medical appointments and vaccinations, please contact: <b>9338 7492</b><br><br><i>Weekdays &amp; Weekends: 9.30am to 1.30pm, 2.30pm to 6.00pm, 6.30pm to 9.30pm</i> | <b>Stamford Medical Group Pte Ltd</b><br>[No Medical Examinations]<br><i>681 Race Course Road #01-303, S(210681)</i><br><br><i>Weekdays: 8.30am to 1.00pm, 2.00pm to 5.00pm</i><br><i>Sat: 8.30am to 1.00pm</i><br><i>Sun: closed</i><br><br><b>Stamford Medical Group Pte Ltd</b><br>[No Medical Examinations]<br><i>682 Race Course Road #01-325, S(210682)</i><br><br><i>Weekdays: 9.00am to 1.00pm, 2.00pm to 6.00pm</i><br><i>Sat: 9.00am to 1.00pm</i><br><i>Sun: closed</i> | <b>Not Applicable</b>                          |

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| <b>SATA CommHealth</b><br><br>Workers who are enrolled under SATA are to seek care at the MCMW of their enrolled zone. They may visit other SATA MCMWs only on an exceptional basis.<br><br>For administrative queries on Primary Care Plan, employers to contact:<br><a href="mailto:mwcare@sata.com.sg">mwcare@sata.com.sg</a><br>9624 7431 | <b>B</b>                   | <b>Medical Centre @ 63 Loyang Way</b><br>63 Loyang Way S(508753)<br><br>➤ For medical appointments and vaccinations, please contact:<br><b>8720 8840</b><br><br><b>Weekdays &amp; Weekends:</b> 9.00am to 12.00pm, 1.00pm to 4.00pm, 5.00pm to 8.00pm  | <b>SATA Tampines Medical Centre</b><br>[No Medical Examinations]<br>5 Tampines Central 6, #01-01A Telepark Building, S(529482)<br><br><b>SATA Bedok (Uttamram) Medical Centre</b><br>[No Medical Examinations]<br>351 Chai Chee St, SATA CommHealth Building, S(468982)<br><br><u><b>Designated Hours for Migrant Workers</b></u><br><b>Weekdays:</b> 11.30am to 12.30pm, 4.00pm to 5.00pm<br><b>Sat:</b> 12.00pm to 1.00pm<br><b>Sun:</b> closed   | <b>SATA Potong Pasir Medical Centre</b><br>[No Medical Examinations]<br>1 Siang Kuang Avenue, S(347919) (located in Zone A)<br><br><b>SATA Jurong Medical Centre</b><br>[No Medical Examinations]<br>135 Jurong Gateway Road, #04-345, S(600135) (located in Zone F)<br><br><u><b>Designated Hours for Migrant Workers</b></u><br><b>Weekdays:</b> 11.30am to 12.30pm, 4.00pm to 5.00pm<br><b>Sat:</b> 12.00pm to 1.00pm<br><b>Sun:</b> closed |
|   | <b>C</b>                   | <b>Woodlands Recreation Centre</b><br>200 Woodlands Industrial Park E7, S(757177)<br><br>➤ For medical appointments, please contact:<br><b>9632 0316</b><br><br>➤ For vaccinations, please contact:<br><b>8720 8806</b><br><br><b>Weekdays &amp; Weekends:</b> 9.00am to 12.00pm, 1.00pm to 4.00pm, 5.00pm to 8.00pm | <b>PPT Lodge 1B</b><br>[Only for Dorm Residents]<br>2 Seletar North Link, S(797601)<br><br><b>Weekdays &amp; Weekends:</b> 9.00am to 12.00pm, 1.00pm to 4.00pm, 5.00pm to 8.00pm<br><br><b>SATA Ang Mo Kio Medical Centre</b><br>[No Medical Examinations]<br>715 Ang Mo Kio Avenue 6, #01-4008/4010, S(560715)<br><br><u><b>Designated Hours for Migrant Workers</b></u><br><b>Weekdays:</b> 11.30am to 12.30pm, 4.00pm to 5.00pm<br><b>Sat:</b> 12.00pm to 1.00pm<br><b>Sun:</b> closed |  |

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|---|----------------------------|--|--|--|
| <b>SATA CommHealth</b><br><br>Workers who are enrolled under SATA are to seek care at the MCMW of their enrolled zone. They may visit other SATA MCMWs only on an exceptional basis.<br><br>For administrative queries on Primary Care Plan, employers to contact:<br><a href="mailto:mwcare@sata.com.sg">mwcare@sata.com.sg</a><br>9624 7431 | <b>D</b>                   | <b>Kranji Recreation Centre</b><br>11 Kranji Close, S(737673)<br><br>➤ For medical appointments, please contact: <b>9624 7437</b><br><br>➤ For vaccinations, please contact: <b>8715 5771</b><br><br><i>Weekdays &amp; Weekends: 9.00am to 12.00pm, 1.00pm to 4.00pm, 5.00pm to 8.00pm</i> | <b>Sungei Tengah Lodge</b><br>[Only for Dorm Residents]<br>500 Old Chua Chu Kang Road, S(698924)<br><br><i>Weekdays &amp; Weekends: 9.00am to 12.00pm, 1.00 pm to 4.00pm, 5.00pm to 8.00pm</i><br><br><b>SATA Woodlands Medical Centre</b><br>[No Medical Examinations]<br>900 South Woodlands Drive, #04-01 Woodlands Civic Centre, S(730900)<br><br><u><i>Designated Hours for Migrant Workers</i></u><br><i>Weekdays: 11.30am to 12.30pm, 4.00pm to 5.00pm</i><br><i>Sat: 12.00pm to 1.00pm</i><br><i>Sun: closed</i> | <b>SATA Potong Pasir Medical Centre</b><br>[No Medical Examinations]<br>1 Siang Kuang Avenue, S(347919) (located in Zone A)<br><br><b>SATA Jurong Medical Centre</b><br>[No Medical Examinations]<br>135 Jurong Gateway Road, #04-345, S(600135) (located in Zone F)<br><br><u><i>Designated Hours for Migrant Workers</i></u><br><i>Weekdays: 11.30am to 12.30pm, 4.00pm to 5.00pm</i><br><i>Sat: 12.00pm to 1.00pm</i><br><i>Sun: closed</i> |

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| <b>Fullerton Healthcare Group Pte Ltd</b><br><br>For administrative queries on Primary Care Plan, employers to contact:<br><a href="mailto:mcmw.gulcircle@fullertonhealth.com">mcmw.gulcircle@fullertonhealth.com</a><br>9012 2657 | E                          | <b>Medical Centre @ 47 Gul Circle</b><br>47 Gul Circle S(629580)<br><br>➤ For medical appointments and vaccinations, please contact: <b>8938 4852</b><br><br><b>Weekdays:</b> 9.30am to 12.30pm, 1.30pm to 5.30pm, 6.30pm to 9.00pm<br><b>Weekends:</b> 1.30pm to 5.30pm, 6.30pm to 9.00pm | <b>CDPL Tuas Dormitory</b><br>[Only for Dorm Residents]<br>6 Tuas South Street 15, S(636906)<br><br>➤ For medical appointments, please contact: <b>9821 9907</b><br><br><b>Weekdays:</b> 9.30am to 12.30pm, 1.30pm to 6.00pm<br><b>Weekends:</b> 9.30am to 12.30pm, 1.30pm to 6.00pm<br><br><b>Tuas View Dormitory<sup>1</sup></b><br>[Only for Dorm Residents]<br>[No Medical Examinations]<br>70 Tuas South Avenue 1, S(637285)<br><br>➤ <u>For medical appointments, please contact: <b>8938 4829</b></u><br><br><b>Weekdays:</b> 9.30am to 12.30pm, 1.30pm to 6.00pm<br><b>Weekends:</b> 9.30am to 12.30pm, 1.30pm to 6.00pm | <b>Fullerton Health @ 78 Shenton Way</b><br>[No Medical Examinations]<br>78 Shenton Way, #04-01, S(079120) (located in Zone A)<br><br><b>Weekdays:</b> 8.30am to 1.00pm, 2.00pm to 5.00pm<br><b>Sat:</b> 8.30am to 1.00pm<br><b>Sun:</b> closed<br><br><b>Fullerton Health @ Jurong Point</b><br>[No Medical Examinations]<br>1 Jurong West Central 2, #B1-A19B, Jurong Point, S(648886) (located in Zone F)<br><br><b>Weekdays:</b> 8.30am to 6.00pm<br><b>Sat:</b> 8.30am to 1.00pm<br><b>Sun:</b> closed |

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<sup>1</sup> Tuas View Dormitory will operate as a mobile clinical post.

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|--|----------------------------|--|--|--|
| <b>St Andrew's Mission Hospital</b><br><br>For administrative queries on Primary Care Plan, employers to contact:<br><a href="mailto:samwmc@sach.org.sg">samwmc@sach.org.sg</a><br>8126 9758 | <b>F</b>                   | <b>Penjuru Recreation Centre</b><br><i>27 Penjuru Walk, S(608538)</i><br><br>➤ <i>For medical appointments and vaccinations, please contact: <b>9173 8567</b></i><br><br><b>Weekdays (Mon – Fri, excluding Thu):</b><br><i>9.00am to 1.00pm, 2.00pm to 5.00pm, 6.00pm to 9.00pm</i><br><b>Thu:</b> <i>9.00am to 1.00pm, 6.00pm to 9.00pm</i><br><b>Weekends:</b> <i>9.00am to 1.00pm, 2.00pm to 5.00pm</i> | <b>AcuMed (Boon Lay)</b><br>[No Medical Examinations]<br>301 Boon Lay Way #01-18/1, Boon Lay MRT, S(649846)<br><br><b>Weekdays:</b> <i>8.00am to 1.00pm, 1.30pm to 5.00pm, 5.30pm to 9.00pm</i><br><b>Sat:</b> <i>6.00pm to 9.00pm</i><br><b>Sun/ PH:</b> <i>9.00am to 1.00pm, 6.00pm to 9.00pm</i><br><br><b>AcuMed (Taman Jurong)</b><br>[No Medical Examinations]<br>64 Yung Kuang Road #01-107/111, S(610064)<br><br><b>Weekdays:</b> <i>8.00am to 1.00pm, 2.00pm to 5.00pm, 6.00pm to 9.00pm</i><br><b>Sat:</b> <i>8.30am to 1.00pm, 1.30pm to 5.00pm</i><br><b>Sun/ PH:</b> <i>9.00am to 12.00pm</i> | Not Applicable                                 |

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## Cost of Medical Examination for Workers Going Through and Not Going Through Onboard Centres

Within **2 weeks** of your worker's arrival, you must send your workers for **medical examination** by a Singapore-registered doctor, in order to get the [Work Permit](#) or [S Pass](#) issued for your worker.

For workers eligible for the PCP, there are two ways which you can get their medical examination conducted;

1. Workers who are required to go through the [Onboard Centre](#) will complete their medical examination there.
2. Workers who are not required to go through the Onboard Centre will complete their medical examination with the **MOM-appointed Anchor Operator** of the geographical zone that they will live in.

The cost of the Primary Care Plan (PCP) is different for these two groups of workers.

### (1) Workers who are required to go through the Onboard Centre

As the medical examination was completed at the Onboard Centres, the cost of the medical examination will be **removed** from the PCP price as it has been included as part of Onboard centre fees.

| Zone | Anchor Operator                     | Final PCP price per new worker in the first year (after removing the cost of medical examination) |
|------|-------------------------------------|---|
| A    | StarMed Specialist Centre Pte Ltd   | \$118   |
| B    | SATA CommHealth                     | \$88  |
| C    | SATA CommHealth                     | \$116   |
| D    | SATA CommHealth                     | \$99  |
| E    | Fullerton Healthcare Group Pte. Ltd | \$108   |
| F    | St Andrew's Mission Hospital        | \$84  |

### (2) Workers who are not required to go through the Onboard Centre and will complete their medical examination with the MOM-appointed **Anchor Operator** of the geographical zone that they will live in.

Contact the Anchor Operator directly to conduct the medical examination. The Anchor Operator will **charge you the cost of the medical examination upfront**, and you will pay the remaining amount of the PCP in full, or in any of the following instalment payment plan:

- i. Quarterly instalments; or
- ii. Monthly instalments.

| Zone | Anchor Operator                   | Cost of medical examination | Final PCP price per worker per year (including the cost of medical examination paid upfront) |
|------|-----------------------------------|-----------------------------|--|
| A    | StarMed Specialist Centre Pte Ltd | \$20                        | \$138  |
| B    | SATA CommHealth                   | \$20                        | \$108  |
| C    | SATA CommHealth                   | \$20                        | \$136  |
| D    | SATA CommHealth                   | \$20                        | \$119  |

|   |                                     |      |       |
|---|-------------------------------------|------|-------|
| E | Fullerton Healthcare Group Pte. Ltd | \$30 | \$138 |
| F | St Andrew's Mission Hospital        | \$24 | \$108 |

An illustration of the different costs is provided for your reference:

| E.g. Your workers live in Zone A, where the PCP price is \$138 per year |  |  |  |
|---|--|--|--|
| Date  | Item Description   | Amount payable for workers <u>not</u> going through MOM Onboard Centre (excl. GST) | Amount payable for workers <u>s</u> going through MOM Onboard Centre (excl. GST) |
| 10 April 2022 (Sun)   | Conduct of medical examination   | \$20 (To be paid upfront)  | \$0 (Removed and paid for as part of Onboard Centre Package)                     |
| 15 April 2022 (Fri)   | Top-up Purchase of PCP after the worker has undergone medical examination and, following which, worker is certified fit for employment<br><br>Valid from 16 April 2022 to 15 April 2023<br><br><i>Note: Employers must purchase the PCP for work pass to be issued or renewed.</i> | \$118  | \$118  |
|   | - First month payment (prorated to remaining days of the first calendar month)   | \$4.92<br>[=(\$118/12 months)*(15/30 days)]  | \$4.92<br>[=(\$118/12 months)*(15/30days)]                                       |
|   | - Subsequent monthly payment on the 1 <sup>st</sup> day of every calendar month  | \$9.83   | \$9.83   |
|   | - Last month payment (prorated to remaining days of the last calendar month)   | \$4.95   | \$4.95   |
| 15 April 2023   | <b>Total PCP payment (excl. GST)</b>   | <b>\$138</b>   | <b>\$118</b>   |

## Frequently Asked Questions

Refer to list of [Frequently Asked Questions \(FAQs\)](#) for employers, dormitory operators and PCP eligible workers.