

Further Information on the Primary Healthcare System for Workers

With effect from 01 April 2022, workers enrolled under the Primary Care Plan with their respective AO can visit the Designated Clinics managed by their AO for better care accessibility.

Anchor Operators and Medical Centre Operating Hours

All Medical Centre for Migrant Workers (MCMWs) and On-site Medical Centres (OMCs) are closed on public holidays.

Hotlines for administrative queries are only available between 9am to 6pm.

Appointed Anchor Operator	Sector Under AO's Management	Location of MCMW in Each Sector	Location of OMC or Designated Clinics in Each Sector	Location of Designated Clinics Island-wide [1]
StarMed Specialist Centre Pte Ltd For administrative queries on Primary Care Plan, employers to contact: occhealth@starmedspecialist.com 6322 6333	A	StarMed Specialist Centre @ Farrer Park <i>12 Farrer Park Station Road, S(217565)</i> ➤ <i>For medical appointments, please contact: 6322 6333</i> <i>Weekdays: 9.30am to 1.30pm, 2.30pm to 6.00pm, 6.30pm to 9.30pm</i> <i>Weekends: 9.30am to 1.30pm, 2.30pm to 6.00pm, 6.30pm to 9.30pm</i>	Not Applicable	Not Applicable

<p>SATA CommHealth</p> <p>Workers who are enrolled under SATA are to seek care at the MCMW of their enrolled sector. They may visit other SATA MCMWs only on an exceptional basis.</p> <p>For administrative queries on Primary Care Plan, employers to contact: mwcare@sata.com.sg 9624 7431</p>	B	<p>Interim location: SATA CommHealth Building, 351 Chai Chee Street, S(468982), till further notice</p> <p>➤ For medical appointments, please contact: 8720 8840</p> <p>Weekdays: 9.00am to 12.00pm, 1.00pm to 4.00pm, 5.00pm to 8.00pm Weekends: 9.00am to 12.00pm</p>	<p>SATA Tampines Medical Centre 5 Tampines Central 6, #01-01A Telepark Building, S(529482)</p> <p>Weekdays: 8.30am to 12.30pm, 1.30pm to 5.00pm Sat: 8.30am to 1.00pm Sun: closed</p>	<p>SATA Potong Pasir Medical Centre 1 Siang Kuang Avenue, S(347919) (located in Sector A)</p> <p>Weekdays: 8.30am to 12.30pm, 1.30pm to 5.00pm Sat: 8.30am to 1.00pm Sun: closed</p> <p>SATA Jurong Medical Centre 135 Jurong Gateway Road, #04-345, S(600135) (located in Sector F)</p> <p>Weekdays: 8.30am to 12.30pm, 1.30pm to 5.00pm Sat: 8.30am to 1.00pm Sun: closed</p>
	C	<p>Interim location: Cochrane Recreation Centre, 100 Sembawang Drive, S(756998), till further notice</p> <p>➤ For medical appointments, please contact: 8544 4250</p> <p>➤ For vaccinations, please contact: 8720 8806 (from 11 April 2022)</p> <p>Weekdays & Weekends: 9.00am to 12.00pm, 1.00pm to 4.00pm, 5.00pm to 8.00pm</p>	<p>PPT Lodge 1B 2 Seletar North Link, S(797601)</p> <p>Weekdays: 9.00am to 12.00pm, 1.00pm to 4.00pm, 5.00pm to 8.00pm Weekends: 2.00pm to 7.00pm</p> <p>SATA Ang Mo Kio Medical Centre 715 Ang Mo Kio Avenue 6, #01-4008/4010, S(560715)</p> <p>Weekdays: 8.30am to 12.30pm, 1.30pm to 5.00pm Sat: 8.30am to 1.00pm Sun: closed</p>	

<p>SATA CommHealth</p> <p>Workers who are enrolled under SATA are to seek care at the MCMW of their enrolled sector. They may visit other SATA MCMWs only on an exceptional basis.</p> <p>For administrative queries on Primary Care Plan, employers to contact: mwcare@sata.com.sg 9624 7431</p>	<p>D</p>	<p>Interim location: Kranji Recreation Centre Multipurpose Hall, 11 Kranji Close, S(737673) till further notice</p> <ul style="list-style-type: none"> ➤ For medical appointments, please contact: 8933 7756 ➤ For vaccinations, please contact: 8715 5771 (from 11 April 2022) <p>Weekdays & Weekends: 9.00am to 12.00pm, 1.00pm to 4.00pm, 5.00pm to 8.00pm</p>	<p>Sungei Tengah Lodge 500 Old Chua Chu Kang Road, S(698924)</p> <p>Weekdays: 9.00am to 12.00pm, 1.00pm to 4.00pm, 5.00pm to 8.00pm Weekends: 2.00pm to 7.00pm</p> <p>SATA Woodlands Medical Centre 900 South Woodlands Drive, #04-01 Woodlands Civic Centre, S(730900)</p> <p>Weekdays: 8.30am to 12.30pm, 1.30pm to 5.00pm Sat: 8.30am to 1.00pm Sun: closed</p>	<p>SATA Potong Pasir Medical Centre 1 Siang Kuang Avenue, S(347919) (located in Sector A)</p> <p>Weekdays: 8.30am to 12.30pm, 1.30pm to 5.00pm Sat: 8.30am to 1.00pm Sun: closed</p> <p>SATA Jurong Medical Centre 135 Jurong Gateway Road, #04-345, S(600135) (located in Sector F)</p> <p>Weekdays: 8.30am to 12.30pm, 1.30pm to 5.00pm Sat: 8.30am to 1.00pm Sun: closed</p>
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<p>Fullerton Healthcare Group Pte Ltd</p> <p>For administrative queries on Primary Care Plan, employers to contact: mcmw.gulcircle@fullertonhealth.com 6672 5086</p>	<p>E</p>	<p>Interim location: Space@Tuas, 14 Tuas Avenue 1, S(639499) till further notice</p> <p>➤ For medical appointments, please contact: 8938 4852</p> <p>Weekdays: 9.30am to 12.30pm, 1.30pm to 5.00pm, 6.00pm to 9.00pm Weekends: 1.30pm to 5.00pm, 6.00pm to 9.00pm</p>	<p>CDPL Tuas Dormitory 6 Tuas South Street 15, S(636906)</p> <p>➤ For medical appointments, please contact: 9821 9907</p> <p>Weekdays: 9.30am to 12.30pm, 1.30pm to 6.00pm Weekends: 9.30am to 12.30pm, 1.30pm to 6.00pm</p> <p>Tuas View Dormitory¹ 70 Tuas South Avenue 1, S(637285)</p> <p>➤ For medical appointments, please contact: 8938 4829</p> <p>Weekdays: 9.30am to 12.30pm Weekends: 9.30am to 12.30pm</p>	<p>Fullerton Health @ 78 Shenton Way 78 Shenton Way, #04-01, S(079120) (located in Sector A)</p> <p>Weekdays: 8.30am to 1.00pm, 2.00pm to 5.00pm Sat: 8.30am to 1.00pm Sun: closed</p> <p>Fullerton Health @ Changi City Point 5 Changi Business Park Central 1, B1-14/15, Changi City, S(486038) (located in Sector B)</p> <p>Weekdays: 12.30pm to 5.30pm Weekend: closed</p> <p>Fullerton Health @ Metropolis 9 North Buona Vista Drive #01-03, The Metropolis, S(138588) (located in Sector F)</p> <p>Weekdays: 8.30am to 1.00pm, 2.00pm to 5.30pm Weekend: closed</p> <p>Fullerton Health @ Jurong Point 1 Jurong West Central 2, #B1-A19B, Jurong Point, S(648886) (located in Sector F)</p> <p>Weekdays: 8.30am to 6.00pm Sat: 8.30am to 1.00pm Sun: closed</p>
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<p>St Andrew's Mission Hospital</p> <p>For administrative queries on Primary Care Plan, employers to contact: samwmc@sach.org.sg 8126 9758</p>	<p>F</p>	<p>Penjuru Recreation Centre 27 Penjuru Walk, S(608538)</p> <p>➤ <i>For medical appointments, please contact: 9173 8567</i></p> <p>Weekdays (Mon – Fri, excluding Thu): 9.00am to 1.00pm, 2.00pm to 5.00pm, 6.00pm to 9.00pm Thu: 9.00am to 1.00pm, 6.00pm to 9.00pm Weekends: 9.00am to 1.00pm, 2.00pm to 5.00pm</p>	<p>AcuMed (Boon Lay) [1] 301 Boon Lay Way #01-18/1, Boon Lay MRT, S(649846)</p> <p>Weekdays: 8.00am to 1.00pm, 1.30pm to 5.00pm, 5.30pm to 9.00pm Sat: 6.00pm to 9.00pm Sun/ PH: 9.00am to 1.00pm, 6.00pm to 9.00pm</p> <p>AcuMed (Taman Jurong) [1] 64 Yung Kuang Road #01-107/111, S(610064)</p> <p>Weekdays: 8.30am to 9.00pm Sat: 8.30am to 1.00pm, 2.00pm to 9.00pm Sun/ PH: 9.00am to 12.00pm</p>	<p>Not Applicable</p>
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[1] Workers who are enrolled with their respective AO can visit these Designated Clinics managed by, or in partnership with their AO for better care accessibility.

¹ Tuas View Dormitory will operate as a mobile clinical post.

Cost of Medical Examination for Workers Going Through and Not Going Through Onboard Centres

Within **2 weeks** of arrival or 7 days of completing SHN, you must send your newly-arrived workers for **medical examination** by a Singapore-registered doctor, in order to get the [Work Permit](#) or [S Pass](#) issued for your worker.

For workers eligible for the PCP, there are two ways which you can get their medical examination conducted;

1. Workers who are required to go through the [Onboard Centre](#) will complete their medical examination there.
2. Workers who are not required to go through the Onboard Centre will complete their medical examination with the **MOM-appointed Anchor Operator** of the geographical sector that they will live in.

The cost of the Primary Care Plan (PCP) is different for these two groups of workers.

(1) Workers who are required to go through the [Onboard Centre](#)

As the medical examination was completed at the Onboard Centres, the cost of the medical examination will be **removed** from the PCP price as it has been included as part of Onboard centre fees.

Sector	Anchor Operator	Final PCP price per new worker in the first year (after removing the cost of medical examination)
A	StarMed Specialist Centre Pte Ltd	\$118
B	SATA CommHealth	\$88
C	SATA CommHealth	\$116
D	SATA CommHealth	\$99
E	Fullerton Healthcare Group Pte. Ltd	\$108
F	St Andrew's Mission Hospital	\$84

(2) Workers who are not required to go through the Onboard Centre and will complete their medical examination with the MOM-appointed **Anchor Operator** of the geographical sector that they will live in.

Contact the Anchor Operator directly to conduct the medical examination. The Anchor Operator will **charge you the cost of the medical examination upfront**, and you will pay the remaining amount of the PCP in monthly instalments.

Sector	Anchor Operator	Cost of medical examination	Final PCP price per worker per year (including the cost of medical examination paid upfront)
A	StarMed Specialist Centre Pte Ltd	\$20	\$138
B	SATA CommHealth	\$20	\$108
C	SATA CommHealth	\$20	\$136

D	SATA CommHealth	\$20	\$119
E	Fullerton Healthcare Group Pte. Ltd	\$30	\$138
F	St Andrew's Mission Hospital	\$24	\$108

An illustration of the different costs is provided for your reference:

E.g. Your workers live in Sector A, where the PCP price is \$138 per year			
Date	Item Description	Amount payable for workers <u>not</u> going through MOM Onboard Centre (excl. GST)	Amount payable for workers <u>s</u> going through MOM Onboard Centre (excl. GST)
10 April 2022 (Sun)	Conduct of medical examination	\$20 (To be paid upfront)	\$0 (Removed and paid for as part of Onboard Centre Package)
15 April 2022 (Fri)	Top-up Purchase of PCP after the worker has undergone medical examination and, following which, worker is certified fit for employment Valid from 16 April 2022 to 15 April 2023 <i>Note: Employers must purchase the PCP for work pass to be issued or renewed.</i>	\$118	\$118
	- First month payment (prorated to remaining days of the first calendar month)	\$4.92 [=(\$118/12 months)*(15/30 days)]	\$4.92 [=(\$118/12 months)*(15/30days)]
	- Subsequent monthly payment on the 1 st day of every calendar month	\$9.83	\$9.83
	- Last month payment (prorated to remaining days of the last calendar month)	\$4.95	\$4.95
15 April 2023	Total PCP payment (excl. GST)	\$138	\$118

Frequently Asked Questions

Refer to list of [Frequently Asked Questions \(FAQs\)](#) for employers, dormitory operators and PCP eligible workers.