

**FACTSHEET ON PARTNERSHIP BETWEEN THE WILLIAM ANGLISS INSTITUTE
AND SINGAPORE WORKFORCE DEVELOPMENT AGENCY**

The Singapore Workforce Development Agency (WDA) is partnering William Angliss Institute (WAI), an international leader in education and training for the hospitality and tourism industries, to establish an Integrated Continuing Education and Training (CET) Centre for the Tourism Industry. This latest collaboration is part of WDA's effort to work with best-in-class institutions to raise the skills level of our workforce.

INTEGRATED CET FOR TOURISM INDUSTRY

2. Tourism arrivals and receipts in Singapore have reached their highest in ten years. Singapore is also seeing a sharp increase in tourism investments, with a stream of attractions and hotels poised to be opened over the next few years. In tandem with Singapore's development as a world class tourist destination, the demands on the Singaporean tourism workforce have also become more sophisticated.

3. The upcoming Integrated CET Centre for Tourism by WAI and WDA will offer more than 2,000 training places annually for the tourism workforce in Singapore. Besides augmenting our CET training capacity, the Centre will advance our CET capabilities in many ways.

4. The Centre will inject new ideas and concepts in training methodology and delivery approaches. These include flexible training delivery through platforms such as workplace learning, as well as e-learning, making training accessible for our workforce through "borderless classrooms".

5. Besides offering new cross-sectoral courses in areas such as Resort Management and Water Recreation, the Centre will also provide new progression pathways for tourism professionals and workers to upgrade themselves. It will offer Workforce Skills Qualification (WSQ) training courses for different tourism sub-sectors across all levels from Certificate to Diploma. Professionals, Managers and Executives in the sector will benefit from new offerings such as Professional Development Courses and Specialist Diploma programmes.

ABOUT WILLIAM ANGLISS INSTITUTE (WAI)

6. Founded in 1940, William Angliss Institute (WAI) is the Victorian government designated Specialist Centre for Hospitality, Tourism and Culinary Arts. It is the only institution in Australia with this Specialist Centre designation. It boasts an annual enrolment of 23,000 clients and staff strength of 380 professionals.

7. WAI has close links with industry players in the tourism industry, and has demonstrated ability to provide them with customized training development programs.

Some of its clients include Jetstar, Australian Hotels and Hospitality Association and Rydges Hotel.

8. WAI's excellence is evident from its graduates' employment outcomes and the number of industry awards it has garnered over the years. WAI was inducted into the Victorian Tourism Awards Hall of Fame for being the "Training Provider of the Year" over three consecutive years (1998 – 2000). WAI has also been inducted into the Australian Federation of Travel Agents Hall of Fame for being the Best Registered Travel Industry Training Institute (2007 – 2009).

9. WAI also has extensive experience in overseas operations and consultancy projects in countries such as China, Thailand and Malaysia.