



Registering For a Singpass Account via Face Verification

Installing the Singpass App

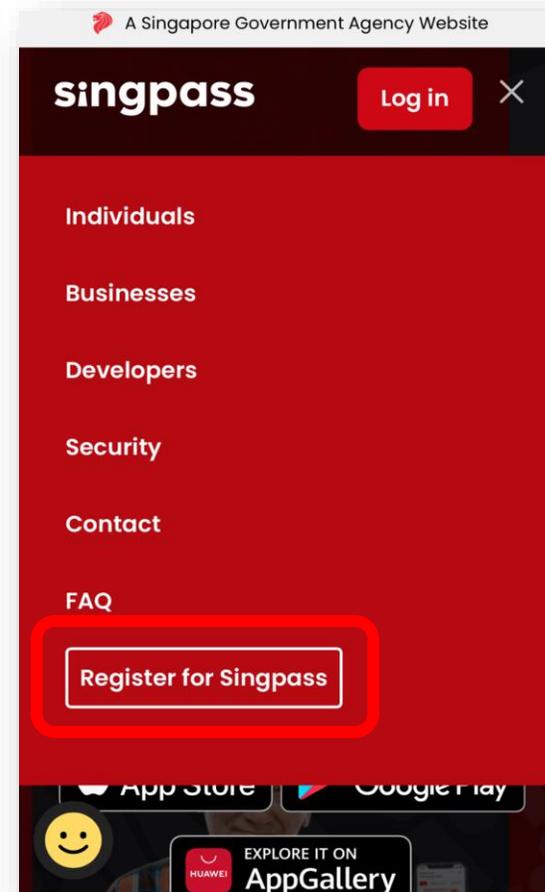
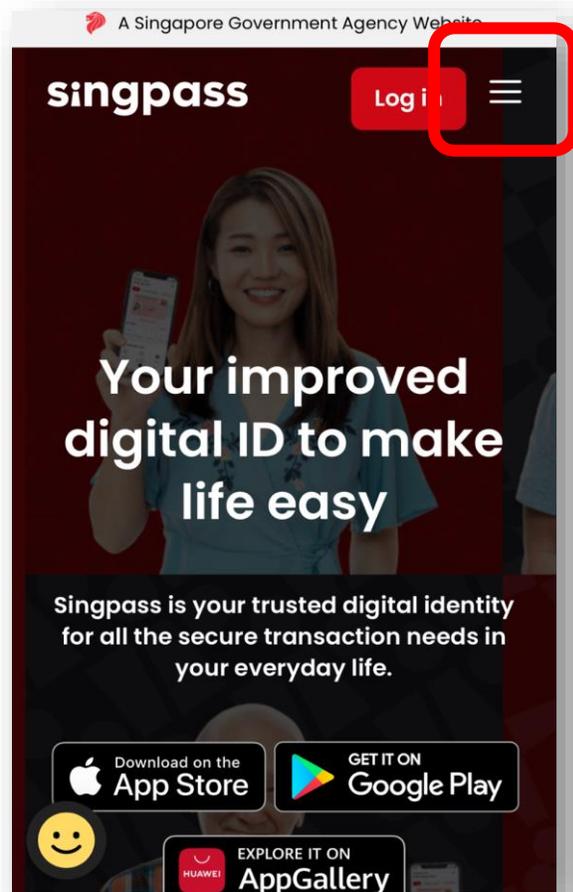


Setting up SGWorkPass App

Registering for a Singpass Account via Face Verification

SINGPASS REGISTRATION WITH FACE VERIFICATION

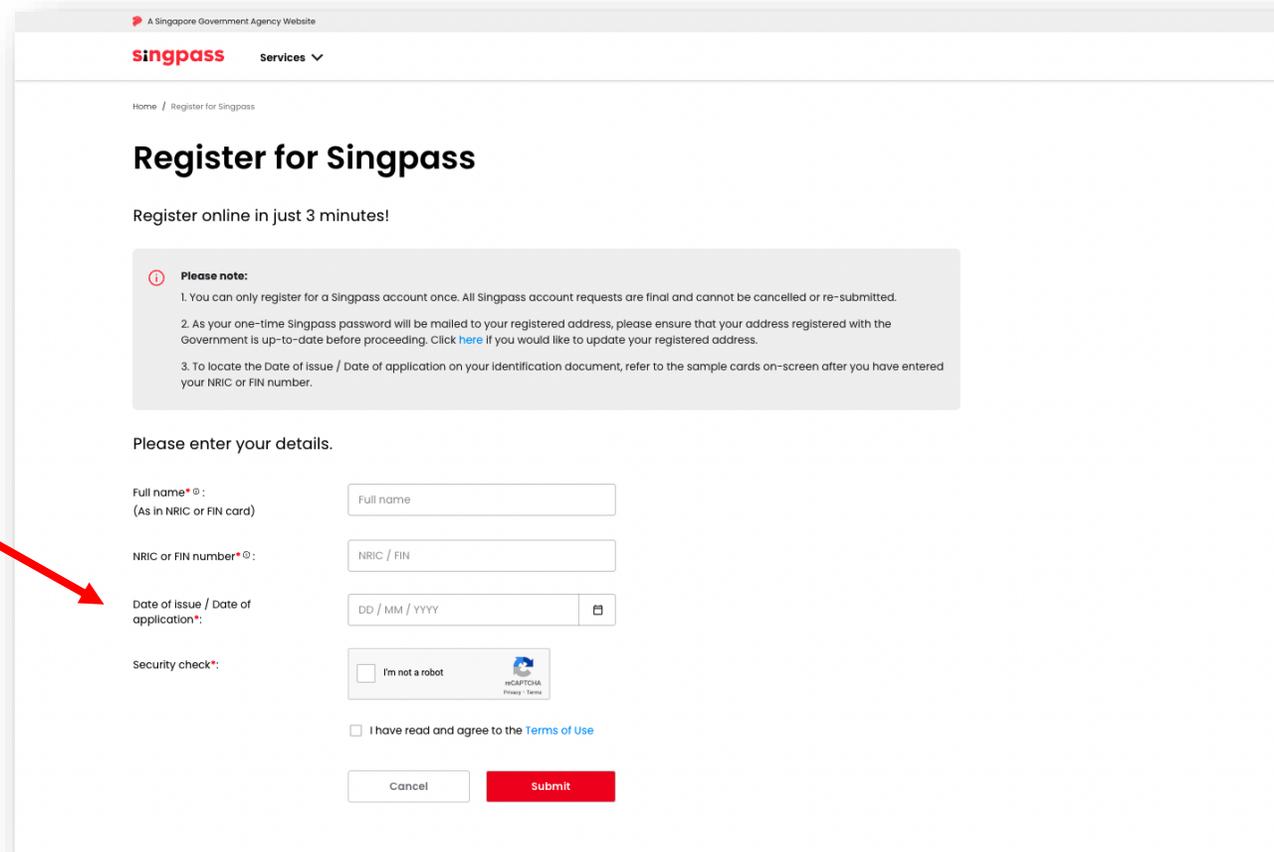
1. Go to www.singpass.gov.sg. Click “Register for Singpass”.



SINGPASS REGISTRATION WITH FACE VERIFICATION

2. Enter the required details and check the boxes 'I'm not a robot' and 'I have read and agree to the Terms of Use'. Next click 'Submit'.

You can check the date of application on your work permit card



A Singapore Government Agency Website

singpass Services

Home / Register for Singpass

Register for Singpass

Register online in just 3 minutes!

Please note:

1. You can only register for a Singpass account once. All Singpass account requests are final and cannot be cancelled or re-submitted.
2. As your one-time Singpass password will be mailed to your registered address, please ensure that your address registered with the Government is up-to-date before proceeding. [Click here](#) if you would like to update your registered address.
3. To locate the Date of issue / Date of application on your identification document, refer to the sample cards on-screen after you have entered your NRIC or FIN number.

Please enter your details.

Full name* ^⓪:
(As in NRIC or FIN card)

NRIC or FIN number* ^⓪:

Date of issue / Date of application* ^⓪: 

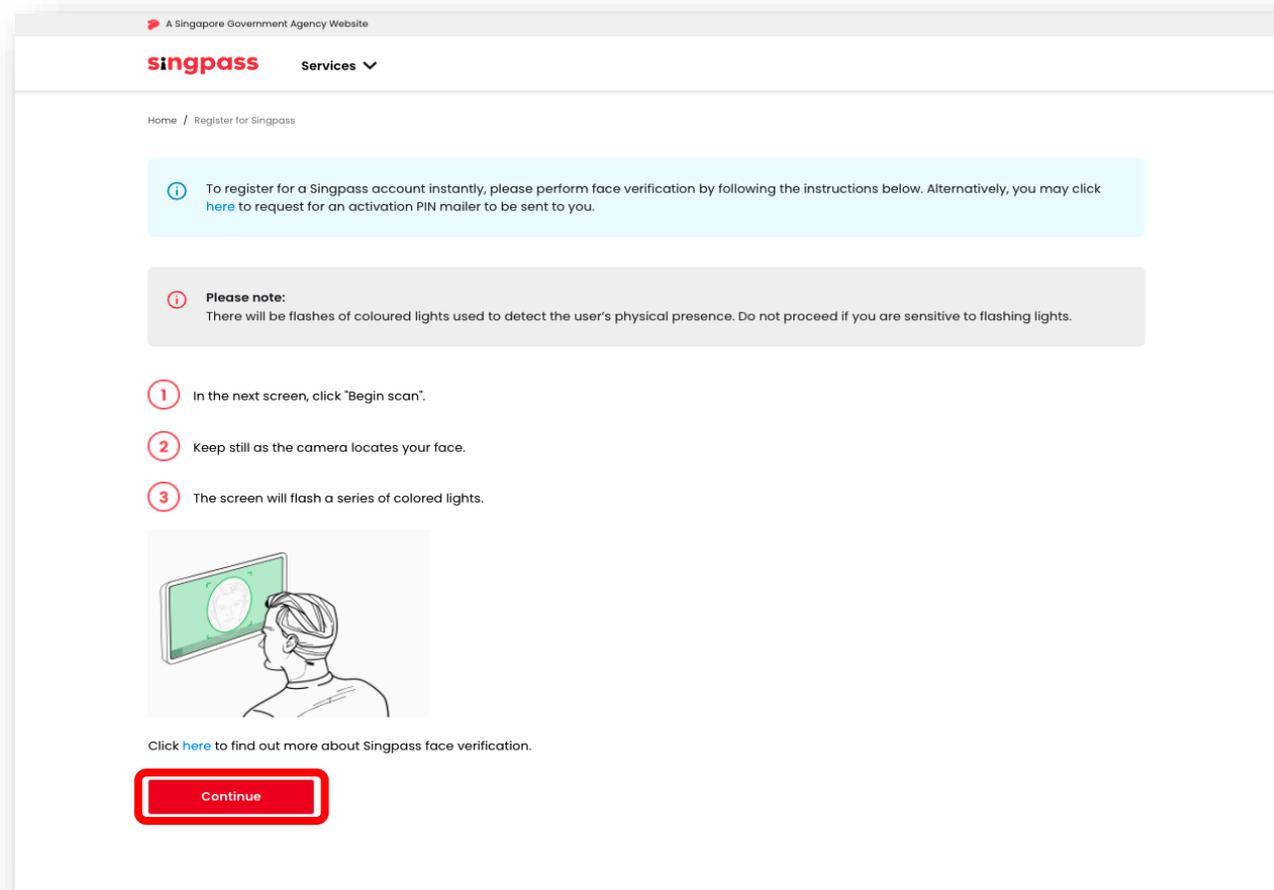
Security check*:

I'm not a robot 

I have read and agree to the [Terms of Use](#)

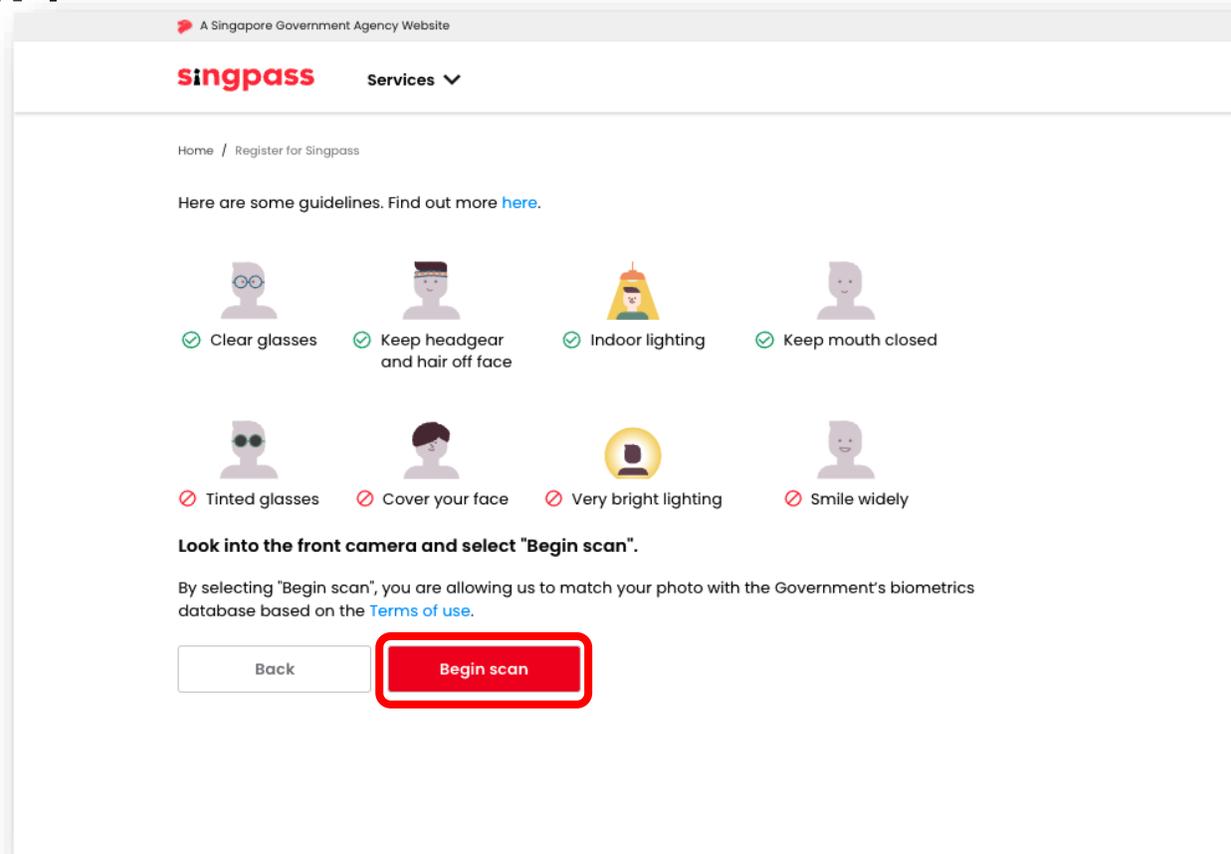
SINGPASS REGISTRATION WITH FACE VERIFICATION

3. Read the instructions on the page and click **‘Continue’** to proceed with Face Verification.



SINGPASS REGISTRATION WITH FACE VERIFICATION

4. Read the guidelines on the page. To allow the use of your device's camera for Face Verification, click **'Allow'** when prompted, and click **'Begin Scan'**.



SINGPASS REGISTRATION WITH FACE VERIFICATION

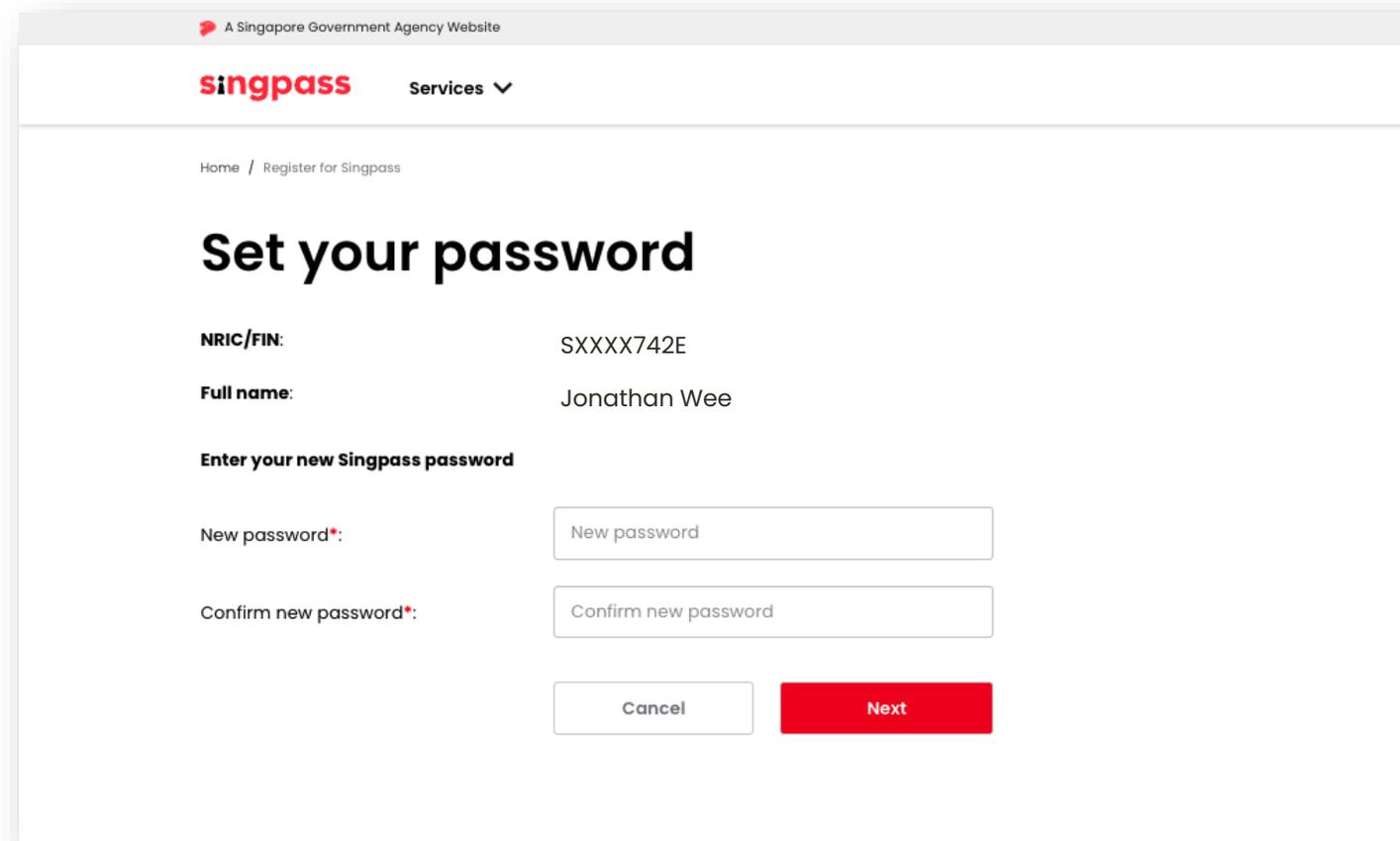
5. You will see the following notification after successful verification.

Successfully verified your identity



SINGPASS REGISTRATION WITH FACE VERIFICATION

6. Ensure your details are correct. Submit a new password in the 'New Password' and 'Confirm new password' fields and click 'Next'.



A Singapore Government Agency Website

singpass Services ▾

Home / Register for Singpass

Set your password

NRIC/FIN: SXXXX742E

Full name: Jonathan Wee

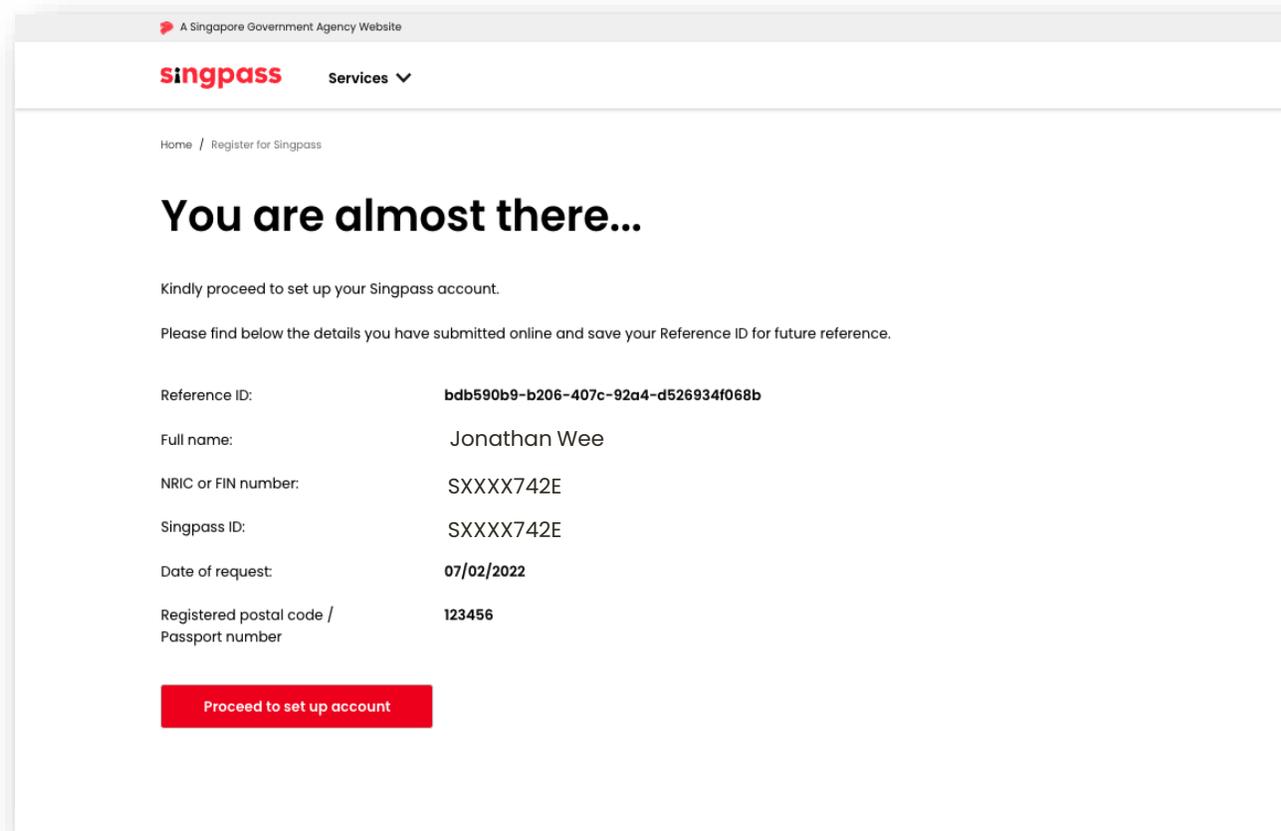
Enter your new Singpass password

New password*:

Confirm new password*:

SINGPASS REGISTRATION WITH FACE VERIFICATION

7. You have successfully registered for Singpass account. Click 'Proceed to set up account'



SINGPASS REGISTRATION WITH FACE VERIFICATION

8. Enter your Singapore registered mobile number



A Singapore Government Agency Website

singpass Services ▾

Home / Register for Singpass

Contact update

Your mobile number and email address can only be registered to **ONE** Singpass account.

By providing your mobile number, it will be activated for SMS 2FA instantly upon verification.

Mobile number^{Ⓞ*}:

Email address[▲]:

Preferred mode of contact^{*}: SMS Email

Go green with paperless notification (SMS/Email)^{*}: Yes No

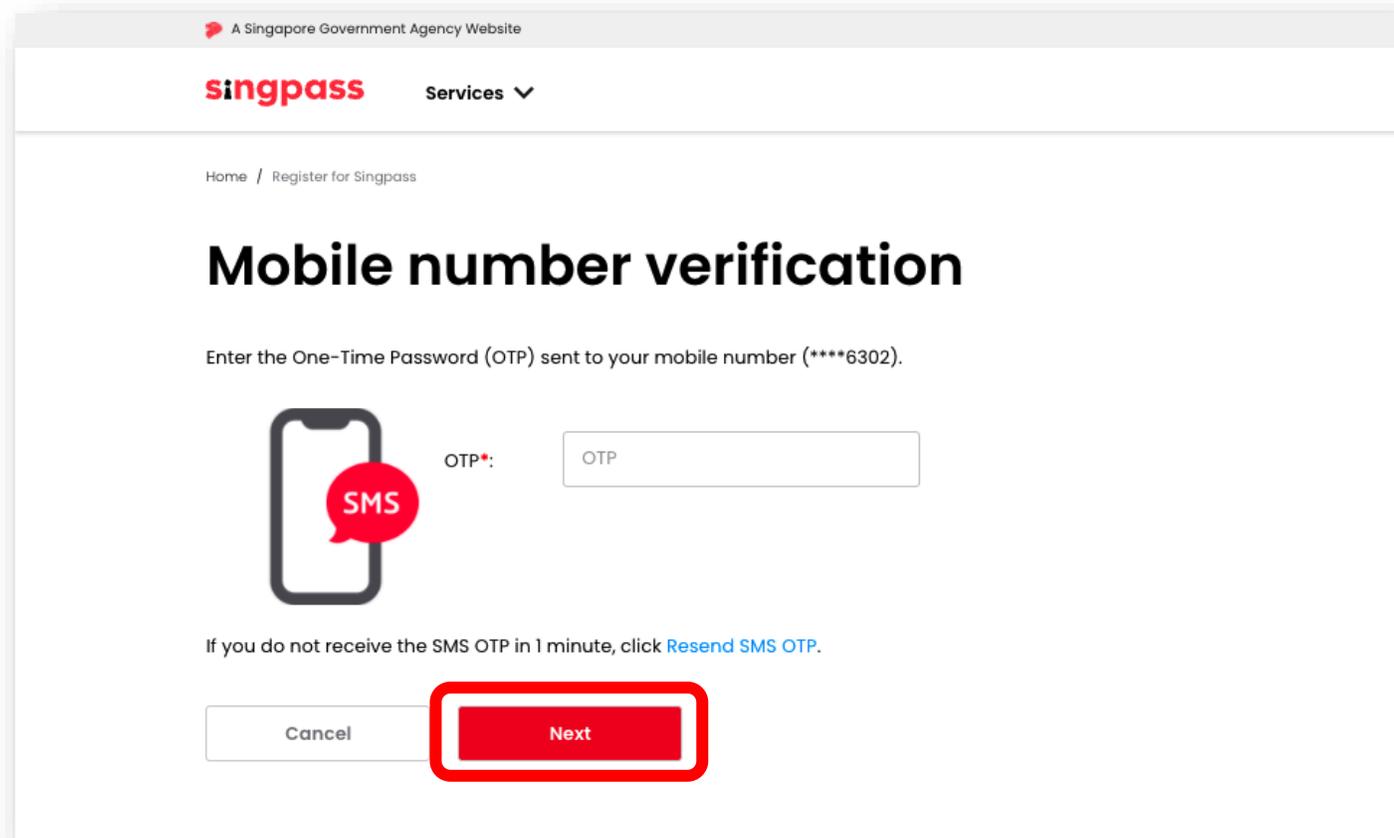
*Mandatory for users with a Singapore-registered address
▲Mandatory for users with an overseas-registered address



Click 'Next'

SINGPASS REGISTRATION WITH FACE VERIFICATION

9. A **One Time Password (OTP)** will be sent to your mobile number. Enter the OTP and click **'Next'**.



A Singapore Government Agency Website

singpass Services ▾

Home / Register for Singpass

Mobile number verification

Enter the One-Time Password (OTP) sent to your mobile number (****6302).

 OTP*:

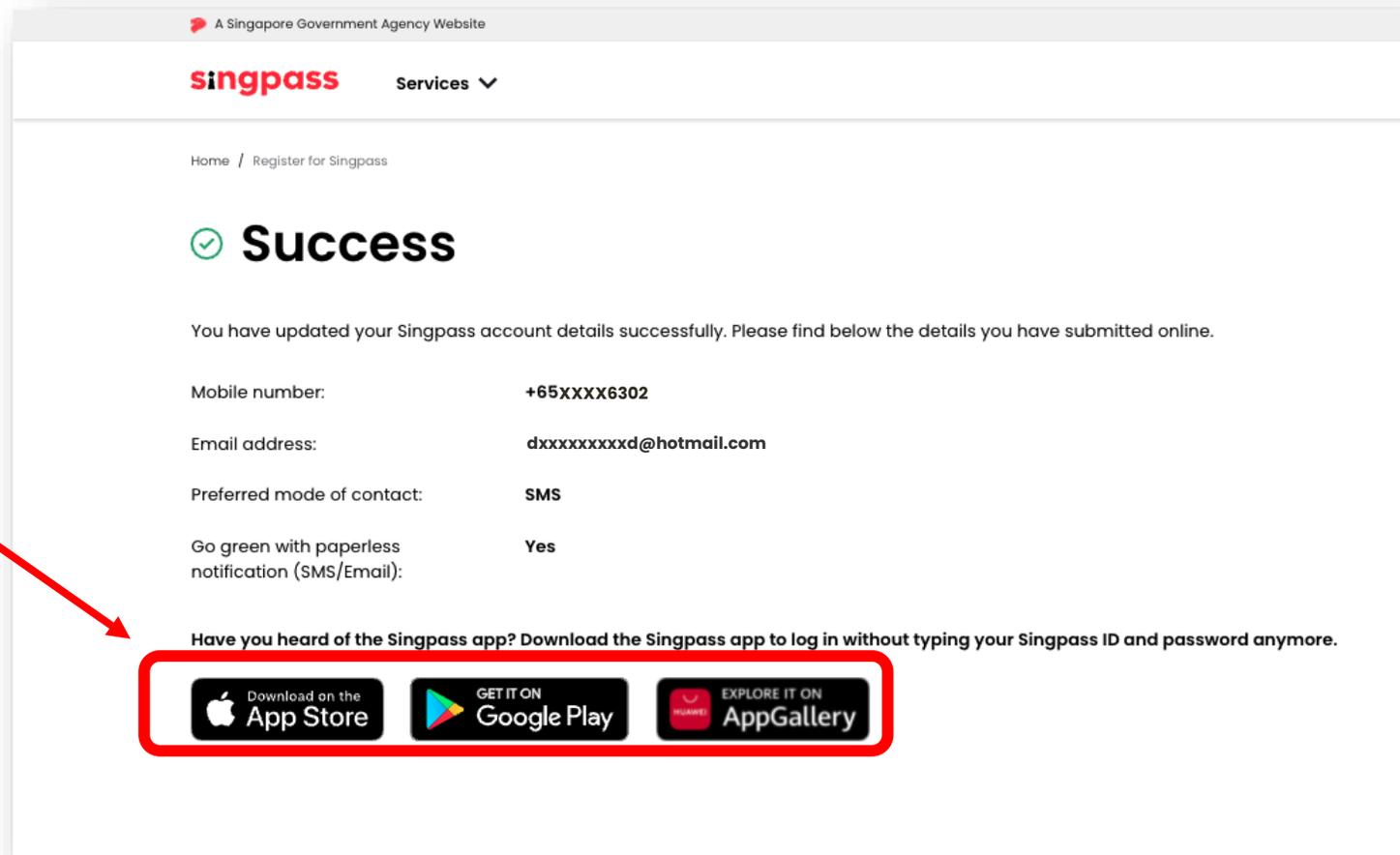
If you do not receive the SMS OTP in 1 minute, click [Resend SMS OTP](#).

SINGPASS REGISTRATION WITH FACE VERIFICATION

10. You have completed your Singpass account setup with updated account details.

Next, download the Singpass app from the official app stores

Follow the instructions in the next section to install the app

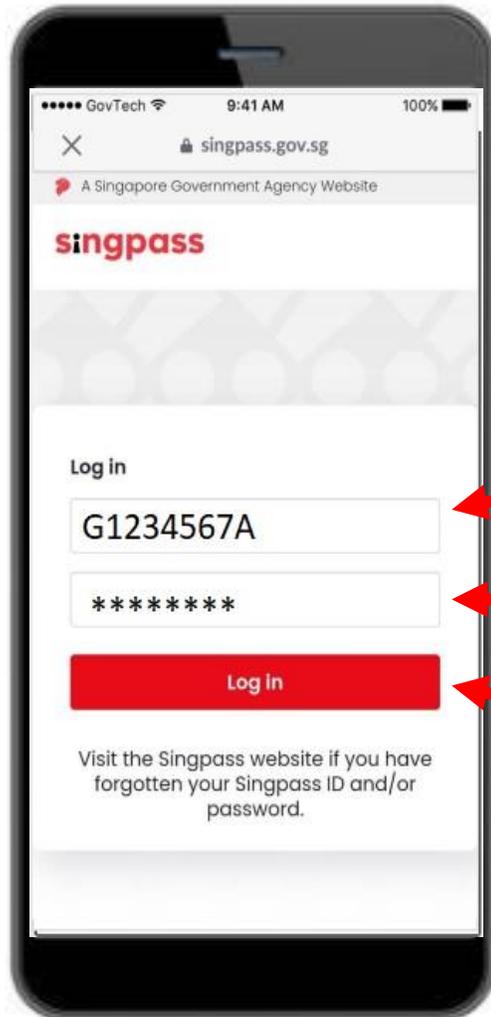




Installing the Singpass App

VERIFY YOUR IDENTITY

1 Enter your **FIN No.** and **Singpass password**. Next, tap on '**Log in**'.



Enter **FIN No.** here

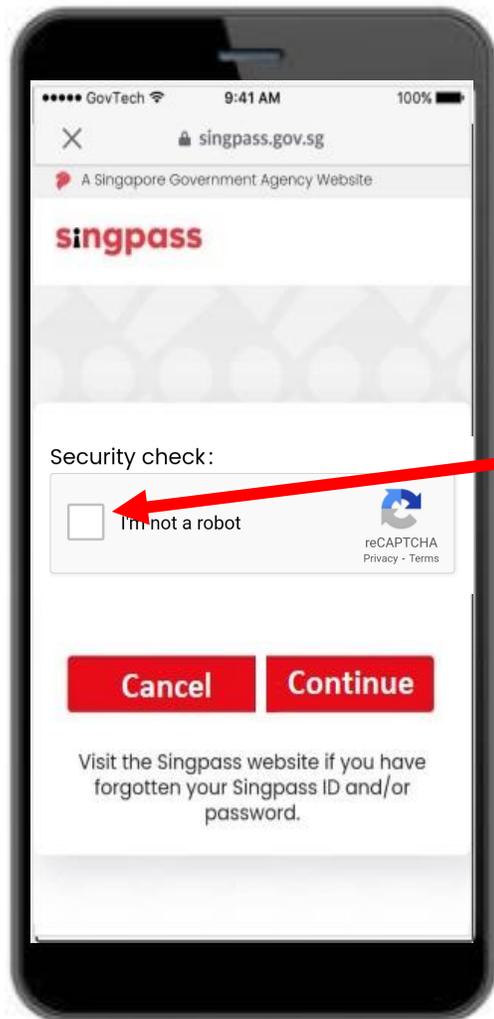
Enter **password** here

Log in



VERIFY YOUR IDENTITY

2 Tap on 'I'm not a robot'.



Security check:



I'm not a robot

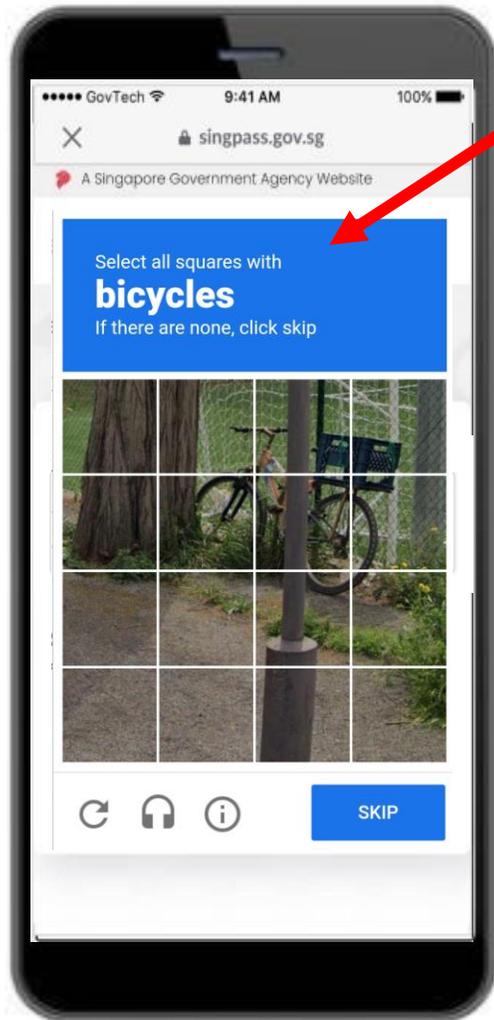


reCAPTCHA
Privacy - Terms



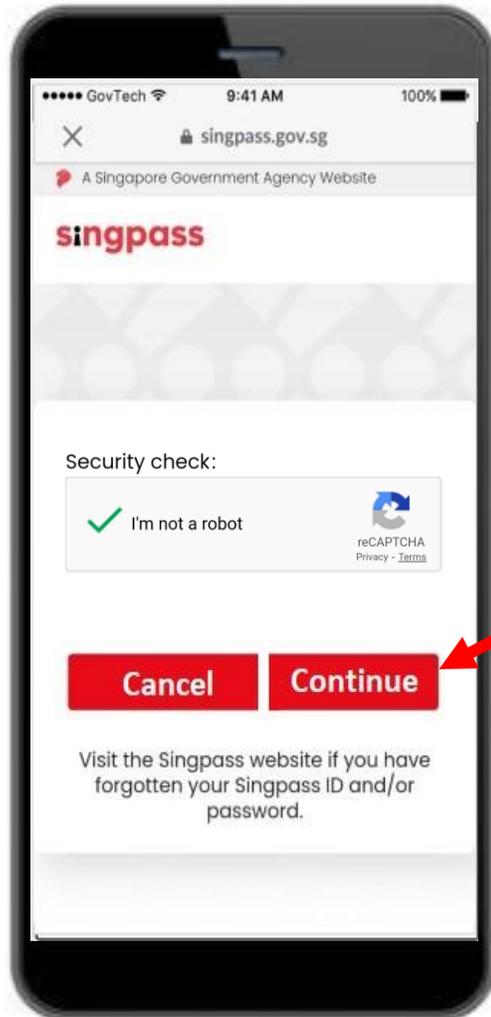
VERIFY YOUR IDENTITY

3 Follow the instructions on the blue box.



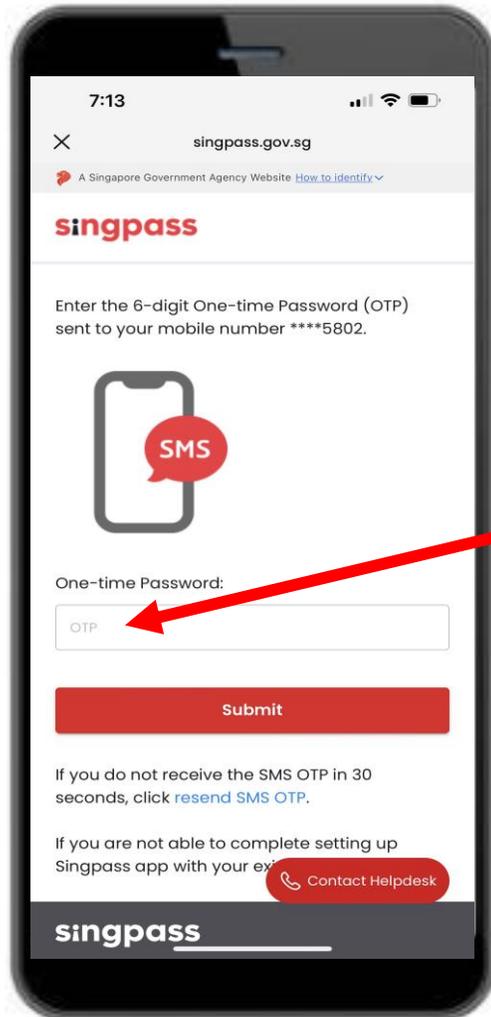
VERIFY YOUR IDENTITY

4 Tap on 'Continue'.

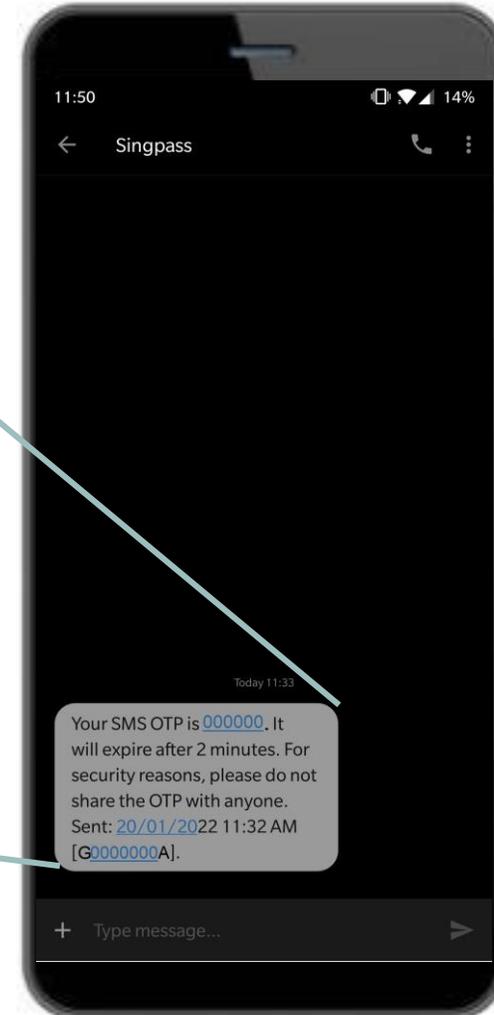


VERIFY YOUR IDENTITY

5 Enter the **One-Time Password (OTP)** sent via SMS to your phone.

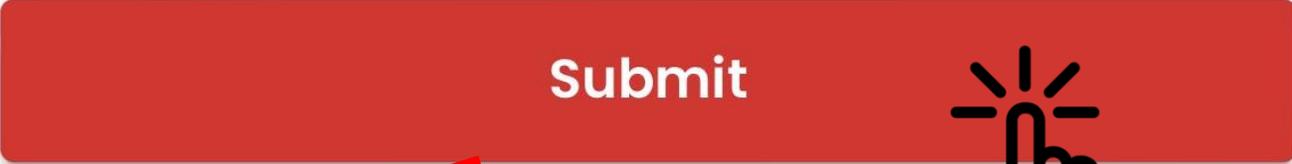
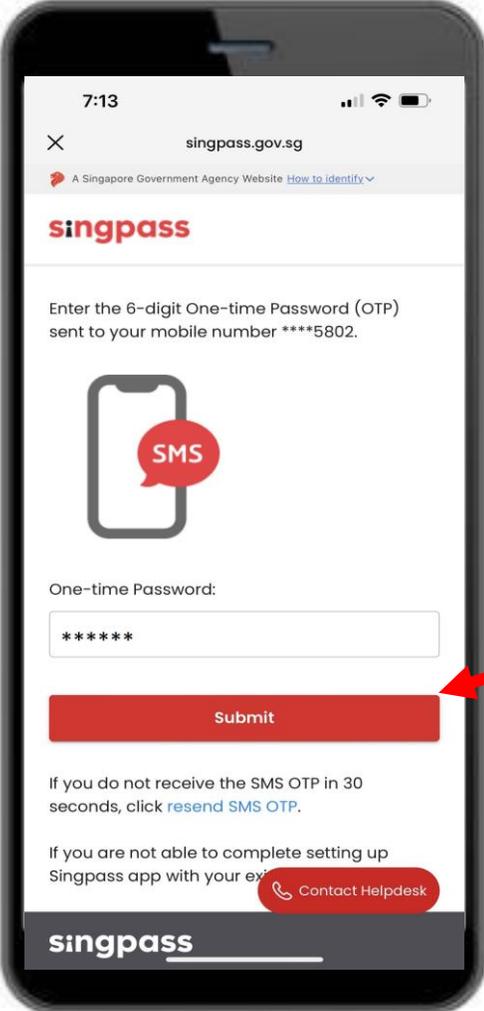


Your SMS OTP is **000000**. It will expire after 2 minutes. For security reasons, please do not share the OTP with anyone. Sent: 20/01/2022 11:32 AM [G**0000000**A].



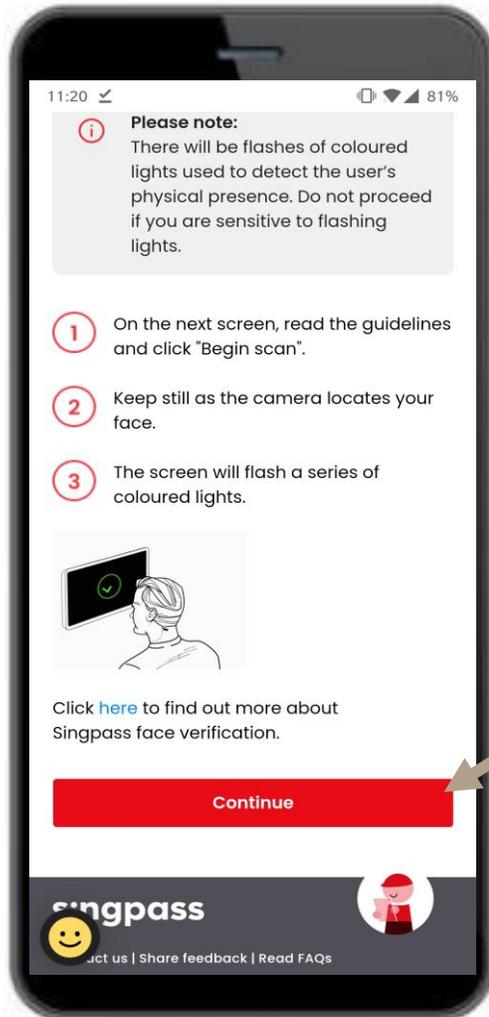
VERIFY YOUR IDENTITY

6 Tap on 'Submit'.



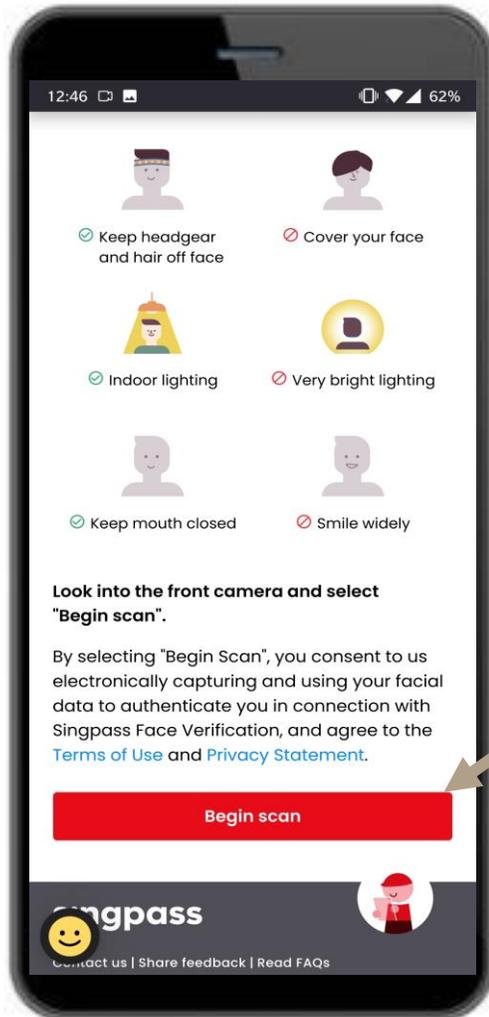
VERIFY YOUR IDENTITY

7 Read the instructions. Tap on **'Continue'** to do Singpass Face Verification.



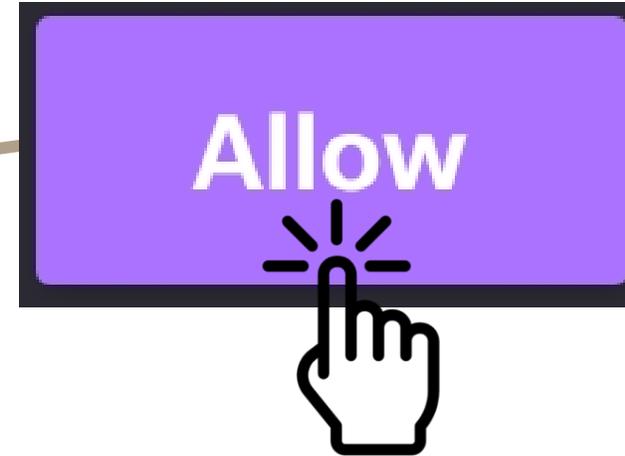
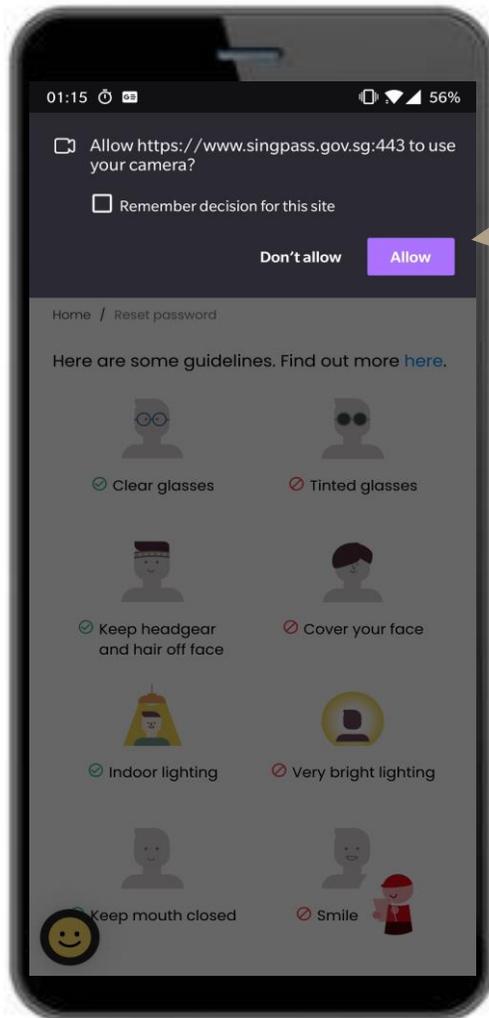
VERIFY YOUR IDENTITY

8 Tap on 'Begin scan' to proceed with the face scan.



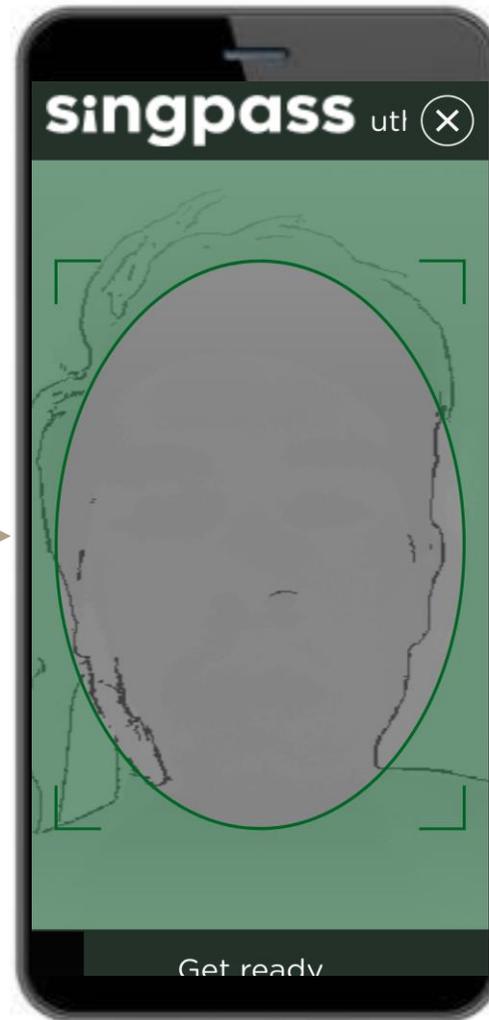
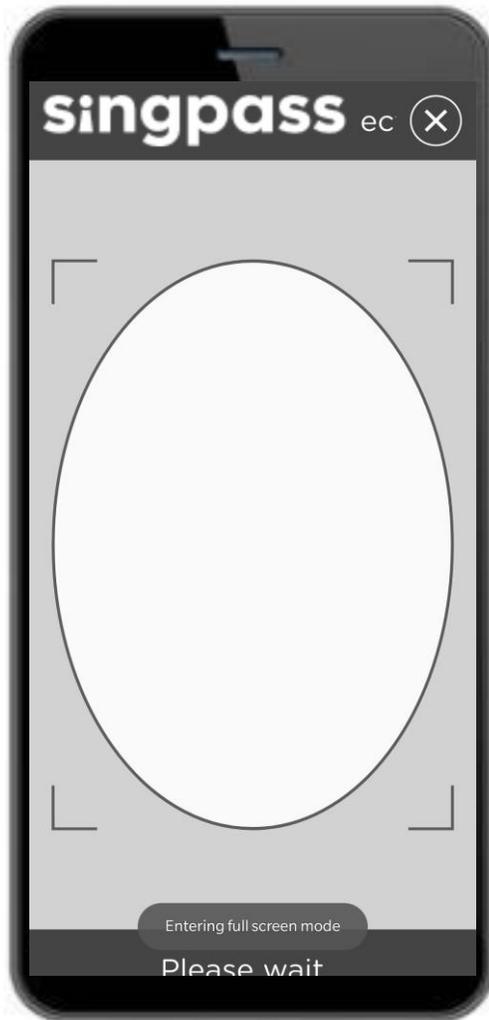
VERIFY YOUR IDENTITY

9 Tap on **'Allow'** to enable camera permissions for the face scan.



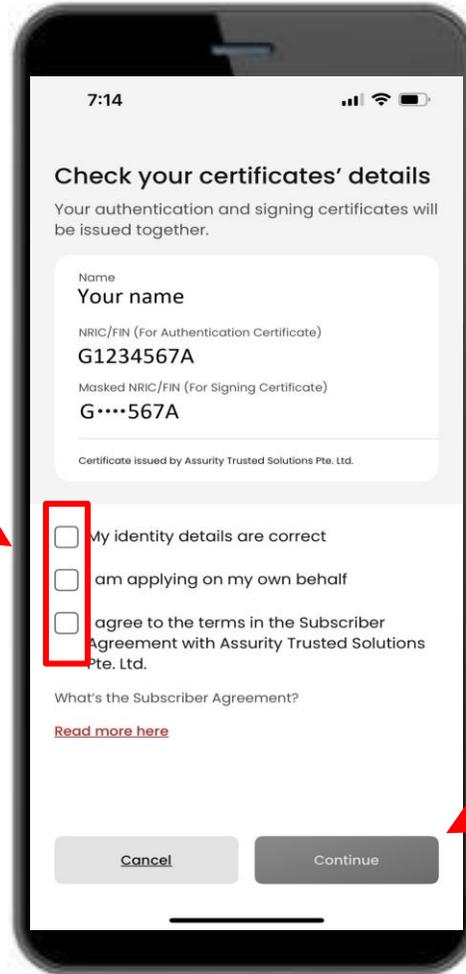
VERIFY YOUR IDENTITY

10 Position your face within the oval and hold still until the scan is completed.

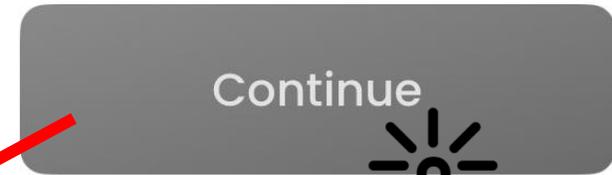


AUTHENTICATION CERTIFICATE

11 Check your details and tap on the declaration boxes.

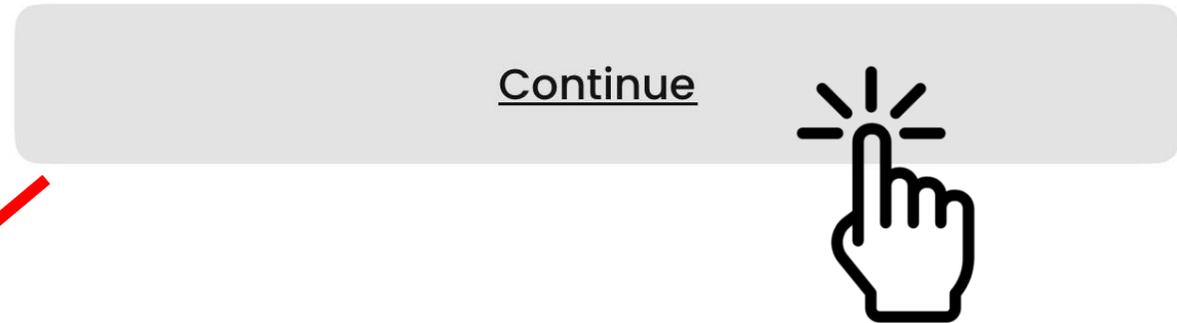
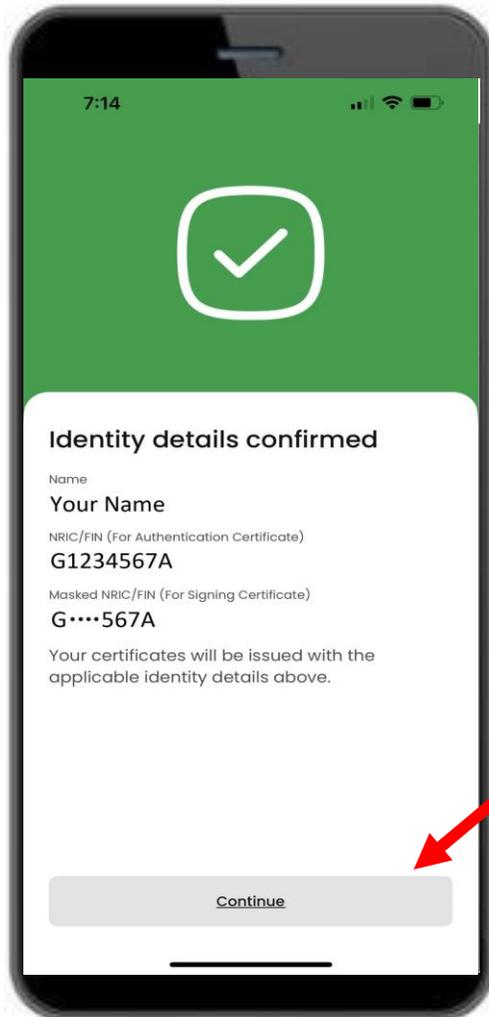
A smartphone screen displaying a form titled "Check your certificates' details". The form contains the following text: "Your authentication and signing certificates will be issued together." Below this, there are three sections: "Name" with the value "Your name"; "NRIC/FIN (For Authentication Certificate)" with the value "G1234567A"; and "Masked NRIC/FIN (For Signing Certificate)" with the value "G****567A". At the bottom of the form, it says "Certificate issued by Assurity Trusted Solutions Pte. Ltd.". Below the form, there are three checkboxes, each with a red box around it: "My identity details are correct", "I am applying on my own behalf", and "I agree to the terms in the Subscriber Agreement with Assurity Trusted Solutions Pte. Ltd.". Below the checkboxes, it asks "What's the Subscriber Agreement?" and provides a link "Read more here". At the bottom of the screen, there are two buttons: "Cancel" and "Continue". A red arrow points from the "Continue" button on the screen to the "Continue" button in the next image.

12 Tap on 'Continue'.



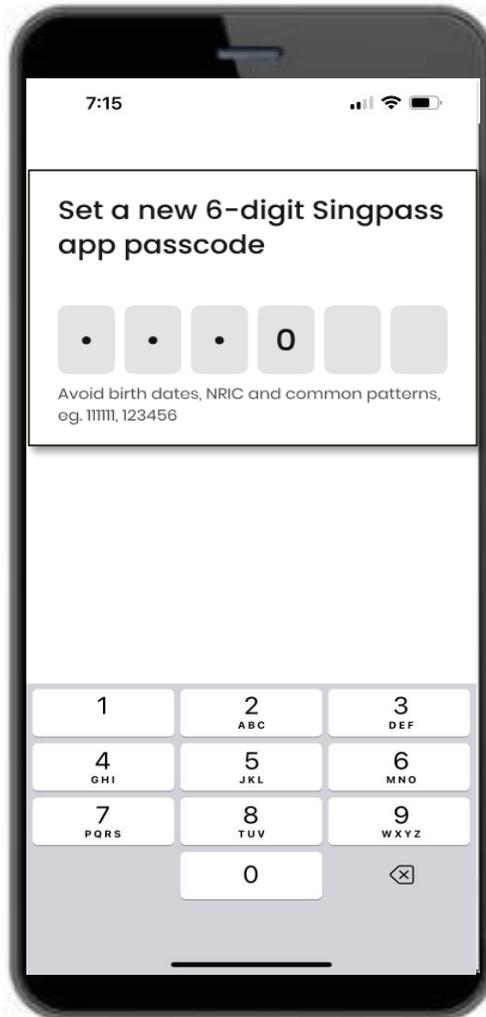
AUTHENTICATION CERTIFICATE

13 Your identity details are confirmed. Tap on 'Continue'.

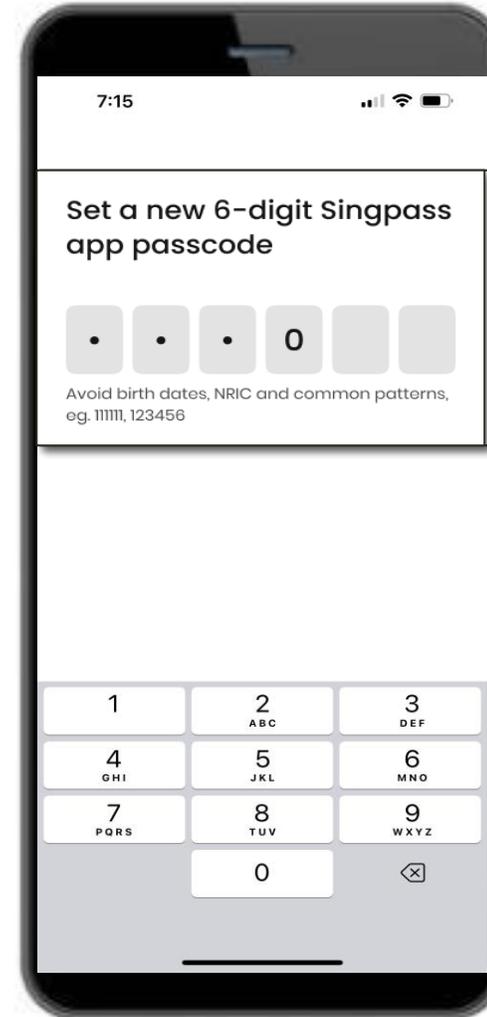


SET UP YOUR APP PASSCODE

14 Enter a 6 digit pin



15 Re-enter the same 6 digit pin



ENABLE BIOMETRIC AUTHENTICATION

- 16 You may choose to enable Biometric Authentication to log in using your fingerprint, face, etc.



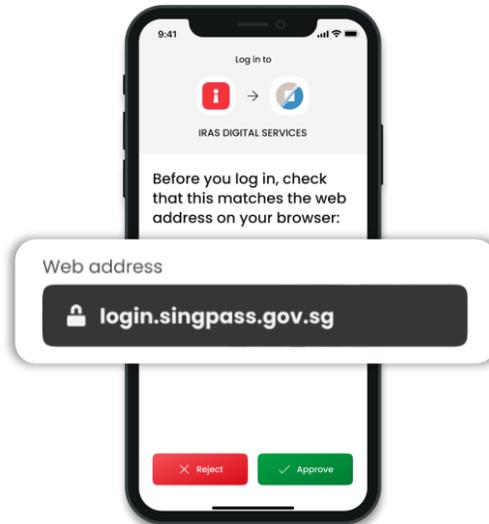
LOG IN TO A SERVICE

17 Tap on the QR code and enter your 6-digit pin

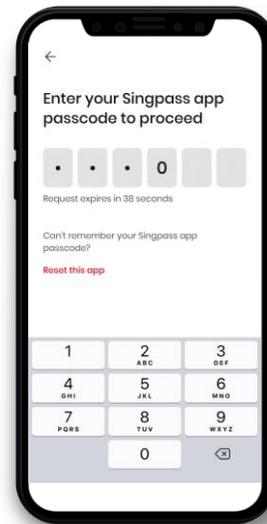
1 Tap QR code on the Singpass login page



2 Check the web domain and digital service on the consent screen



3 Verify your identify with fingerprint, face or six-digit passcode and you're logged in!



❖ You have successfully set up your Singpass app

❖ Follow the instructions in the next section to install and set up your SGWorkPass app



I Can
ACT Against Scams



A

Add the Singpass app only from the official app stores
Avoid sharing your Singpass ID, password or 2FA details

C

Check the SMS Sender ID is “Singpass” and there are no links or QR codes
Check that the web domain is singpass.gov.sg before entering your details

T

Tell Singpass Helpdesk if something’s amiss - call 6335 3533 and press “9”
Tell friends and family how to protect their Singpass – visit go.gov.sg/even-safer-singpass



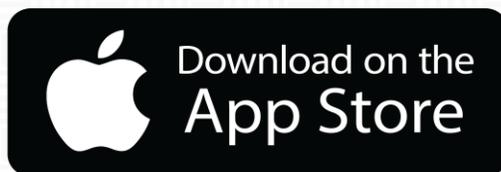
Setting up SGWorkPass App



SGWorkPass – Download



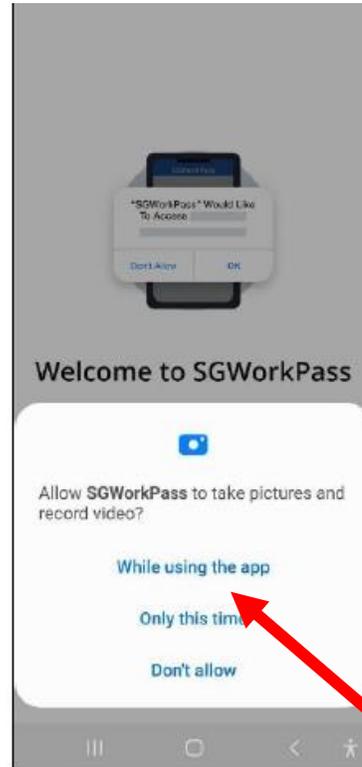
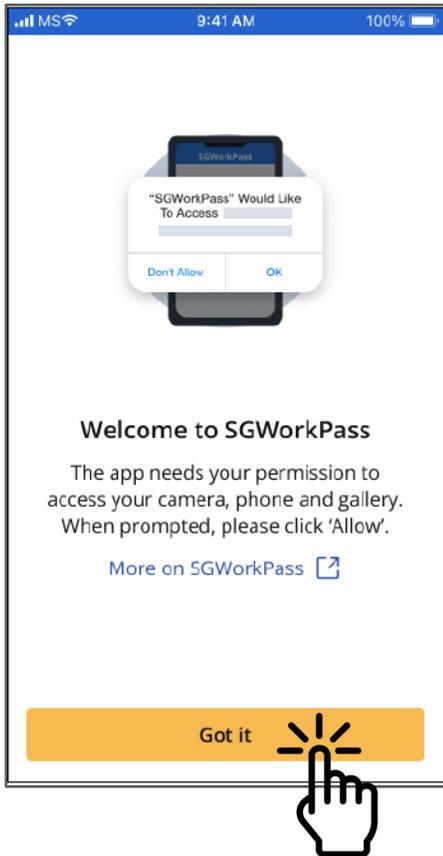
DOWNLOAD SGWORKPASS





SGWorkPass app – Set up

Step 1 : Launch the SGWorkPass app and tap on **“Got it”**.



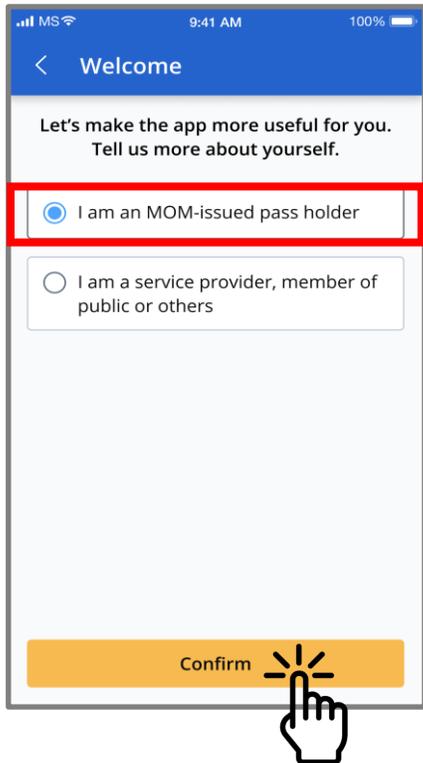
Step 2 : Tap on **“While using the app”** and **“Allow”** when prompted to continue with the set up.



SGWorkPass app – Set up

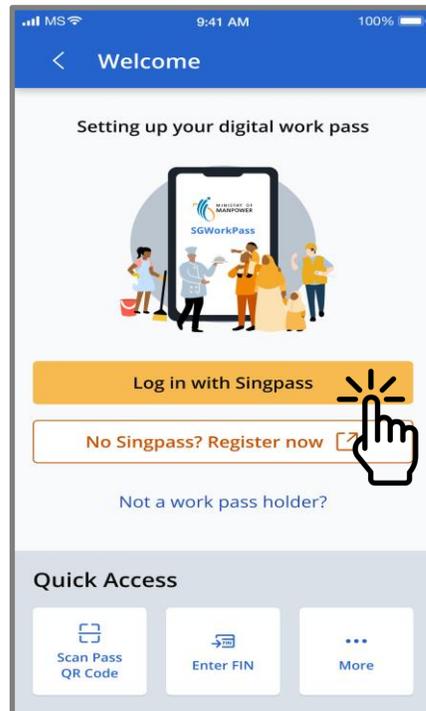
Step 3 :

Select the radio button indicating you are a MOM-issued pass holder



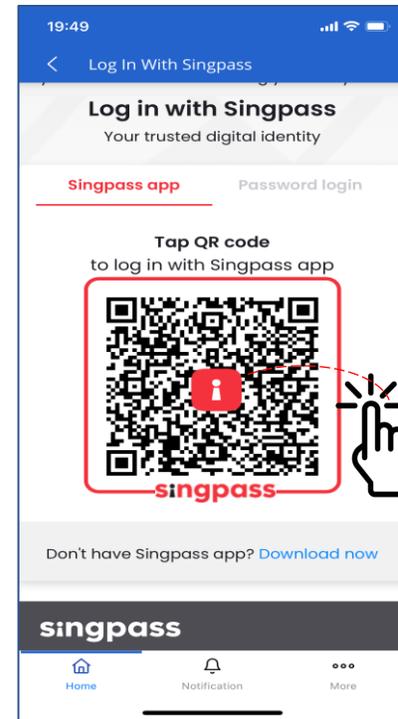
Step 4 :

Tap on “Login with Singpass”



Step 5 :

Tap on QR code to log in to the service



❖ Your work pass information will display once you have successfully log in to the app

