



## How the CONNECT Workshop better prepares you in finding a suitable helper

Dear employer,

Are you employing your 4th migrant domestic worker (MDW) within the last 12 months? This makes you a Frequent Change Employer, and you must attend the CONNECT Workshop before hiring your next one.

We understand that frequent MDW changes can be costly and stressful. When expectations don't align or household needs aren't met, you may end up switching from one MDW to another. The workshop is specifically designed to help you find an MDW who is better aligned with your needs.

[Discover how the CONNECT Workshop can help you](#)

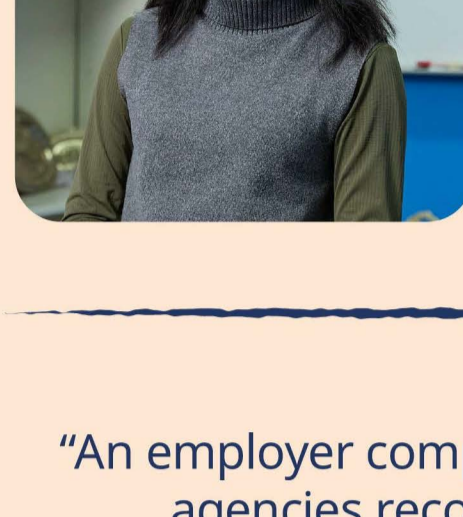
## CONNECT Workshop: Making your next MDW a better fit for you and your family



- Improves your chances of finding a suitable MDW.
- Helps you avoid the stress and cost of frequent changes.
- Addresses your unique circumstances.
- Available in English, Malay, Mandarin, Tamil and Chinese dialects.

[Get the details](#)

## How consultants at CONNECT Workshop helped employers

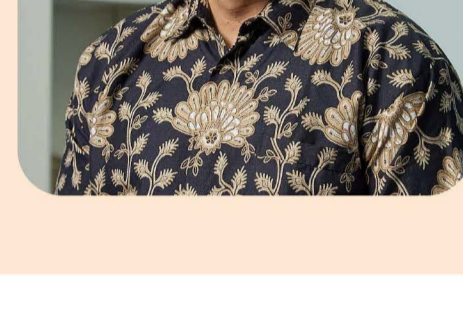


"One employer complained that his previous MDW didn't know how to do the tasks she said she could during the interview. I suggested avoiding yes/no questions so a candidate couldn't just keep answering 'yes' without understanding the questions."

Consultant Miki Ngin

"An employer complained that three different employment agencies recommended poor fits. I suggested that he engage an agency with high retention rates and low transfer rates on the MOM EA Directory. His next helper made it past the check-in two months later!"

Consultant Muhammad Ierfan bin Ibrahim



### What employers say

"The consultant is really here to help employers see what the issues are and tackle them. Now I am sure where the problem lies, and future hiring should not be that difficult."

"Very good and effective counselling that will help us in the management of our future helper."

[Get the details](#)

## Common scams targeting MDWs

<p><b>Screen-sharing Scam</b></p> <p>Scammers might ask your MDW to share her phone screen to steal her info!</p>	<p><b>Impersonation Scam</b></p> <p>Scammers may claim to be from the Government and accuse MDWs of crimes. They may demand that your MDW transfer money or hand over jewellery.</p> <p>Government officials will NEVER ask for money or banking info over the phone.</p>	<p><b>E-Commerce Scam</b></p> <p>If your MDW clicks on attractive shopping deals online, she could be led to a fake site that will steal her card or banking info. Remind your MDW to shop on trusted sites only!</p>
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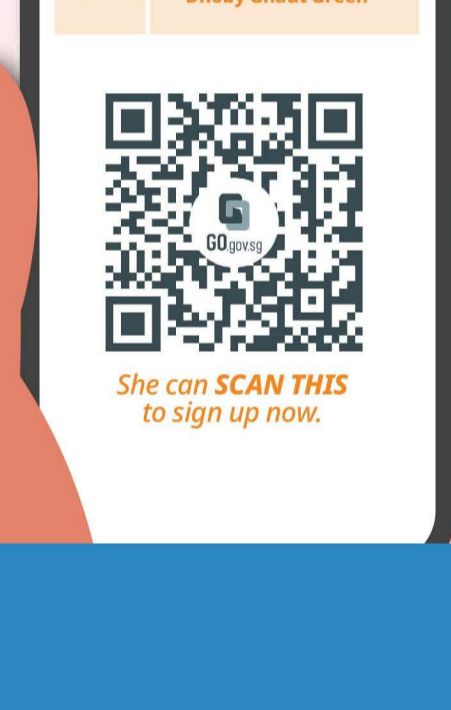
MDWs should call the 24/7 ScamShield Helpline at 1799 to check when in doubt about potential scams.

[See how to fight scams](#)

## Tell your MDW about our events for the MOM WhatsApp Channel!

- ▶ The channel updates her about employment regulations and useful tips like how to avoid loan sharks.
- ▶ To sign up, she can do so online or join us at these locations (12pm - 4pm) and get a FREE treat\*.
- ▶ Plus, she'll also get more goodies for referring friends to sign up too!

\*For MDWs who sign up onsite. Free item varies by location. While stocks last.



## Activities for your MDW



**We can ACT against scams**  
Visit this government roadshow with your MDW to discover the latest scam tactics and how to protect yourselves.

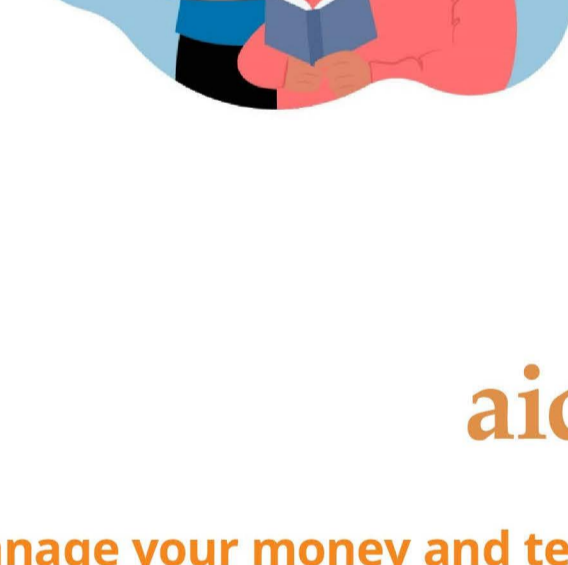
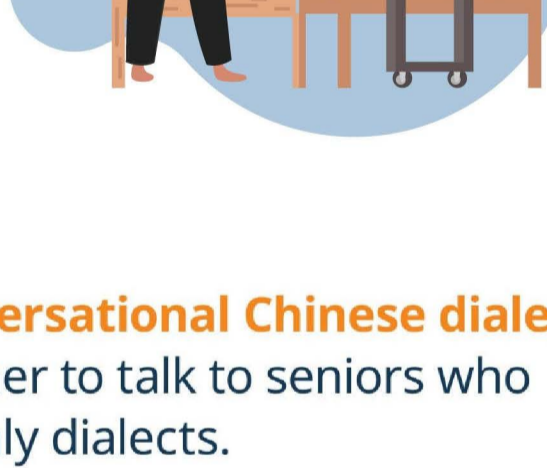
[Help her stay safe](#)

### CDE Centre for Domestic Employees

**Caregiver's first response course**

She'll gain essential first aid skills.

[Equip her to act when seconds matter](#)



**Basic conversational Chinese dialects**

Empower her to talk to seniors who speak mainly dialects.

[Help her learn Hokkien](#)

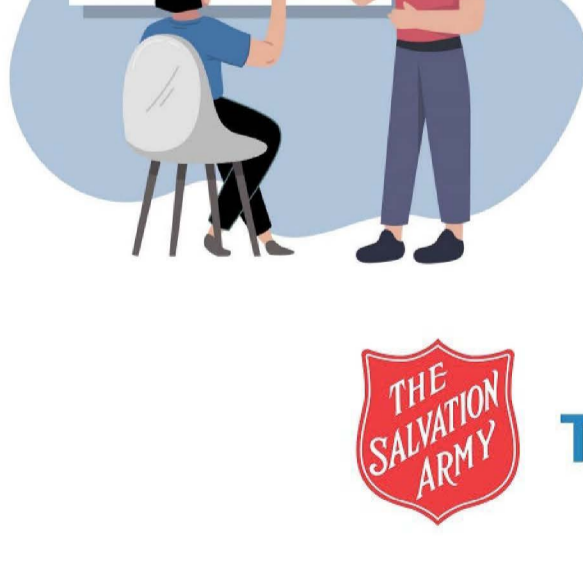
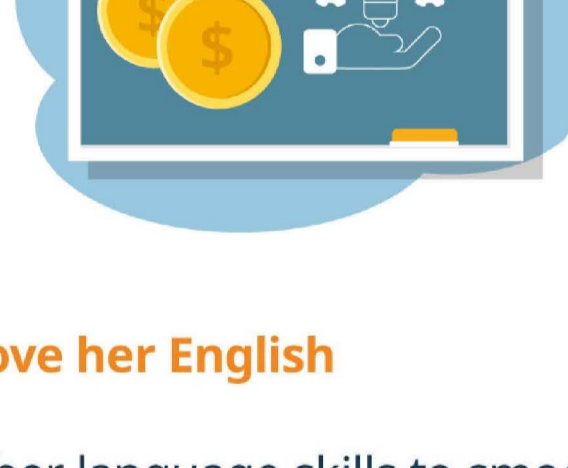
[Help her learn Cantonese](#)

### aidha™ Aidha

**Manage your money and tech**

Encourage her to upskill and build a better future for herself.

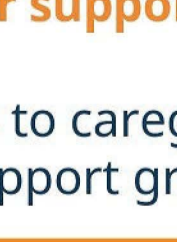
[Empower her](#)



**Improve her English**

Build her language skills to smoothen daily interactions.

[Help her communicate better](#)



### The Salvation Army

**Join a caregiver support network**

Give her access to caregiving resources like courses, support groups and more.

[Support her caregiving journey](#)



**Basic Eldercare**

Equip her with the skills to provide personal care for the elders.

[Learn more](#)



### Brahm Centre

**Omega Program**

She'll make friends and learn a variety of skills like conversational English and Mandarin, sewing and more.

[Get an updated class schedule](#)



## Here's what you missed ...



[← 5 steps to manage your helper more effectively](#)