

LOOKING FOR AN EMPLOYMENT AGENCY TO HIRE AN FDW?

Use the EA Directory to help you find a suitable employment agency!

<http://services.mom.gov.sg/eirectory>



Are you looking to hire a foreign domestic worker (FDW) but do not know which employment agency (EA) to approach?

Use the MOM EA Directory to help you find the right EA for your needs.

First rolled out in 2011, it started as an eService to enable employers to verify if an employment agency was licensed, and if the EA personnel were registered with MOM to perform EA work. Since then, the EA directory has evolved into a go-to directory for potential FDW employers. You can check on an EA's customer feedback rating, experience, and their success in placing FDWs.

Use the EA Directory to shortlist and choose EAs based on their performance scorecard.

What you can find in the EA Directory

- ✓ Years in operation
- ✓ Live demerit points issued by MOM
- ✓ FDW retention rate
- ✓ FDW transfer rate
- ✓ FDW placement volume
- ✓ EAs on MOM's watchlist
- ✓ Customer feedback rating (as a search criterion)

