



Beware of Scams

For Migrant Domestic Workers



Protect Yourself Against WhatsApp Account Takeover Scams.

Hi, I'm sorry I sent you a 6 digit code by accident. Could you please pass it to me? Its very urgent!



You may receive WhatsApp messages appearing to be from a friend or family member that requests for you to send over a six-digit verification code which was sent to you accidentally. Do not respond to these as you may lose your WhatsApp account.

Congratulations! Dear Valued Customer, you have just won a big lottery prize of \$100 000. Please send us your bank account details.



You may receive messages that claim that you have won in a lucky draw and ask for your bank account details to transfer the winnings over. Do not respond to these messages.

Here's how you can prevent yourself from falling prey to such scam:



Beware of unusual requests received over WhatsApp, even if they were sent by your WhatsApp contacts.



Never share your WhatsApp account verification codes, personal information, bank account or credit/ debit card details & OTP to anyone, including family and friends.



Enable the 'Two-Step Verification' feature- Open WhatsApp and go to 'Settings' > 'Account' > 'Two-step verification' > 'Enable'.



Change your voicemail account's default PIN to avoid easy access by scammers. If you have no use of the voicemail account, contact your telco to deactivate the feature.

Beware of Phishing Scams involving Impersonation of the Government Agencies or Banks



Such scams usually involves a phone call from someone claiming to be from the organisation.

Look out for “+” numbers

Phone numbers with “+” usually indicate that the call was made from overseas. Be careful when picking up calls with numbers like this, especially if you are not expecting any overseas calls from your family members. If the call has a “+65” prefix number, ignore them.

Do not give confidential information to anyone

Do not disclose personal particulars, banking and debit card details to anyone. Never share your one-time passwords (OTPs) with anyone.

No government agencies or banks will ask you for your personal details; or to perform bank transfers over the phone or through robocalls (automated voice machines).

If you are in doubt, call the Anti-Scam hotline at 1800 – 722 6688.

Beware of online Loan Scams!

Receive a text message/WhatsApp message offering loan service? Are you instructed to transfer a sum of money as a deposit before the loan can be disbursed? These may be signs of a loan scam.

Prevent yourself from falling prey to these scams with the following steps:



- Do not respond to loan advertisements on messaging platforms as these are usually from unlicensed money syndicates.
- Always **IGNORE, BLOCK AND REPORT** unsolicited loan advertisements on WhatsApp or through third party applications.
- Do not give your personal information like bank account number or passport number to strangers.
- Do not transfer your hard-earned money to strangers.



Be alert of the Cash-on Delivery Scams during Great Singapore Sale



The cash-on delivery (COD) scam lures customers to pay in cash for parcels that

- They did not buy; or
- Did not match what they purchased

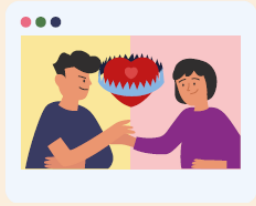
Victims often find themselves paying for junk items. By then, the delivery person has gotten away with the money.

To prevent it, you should never pay for items that you did not buy and reject payment of any suspicious parcel.

If you are in doubt, call the Anti-Scam hotline at 1800 – 722 6688.

Do Not Fall into Love Scams!

Scammers like to befriend and develop a relationship with their victims on social media platforms such as Facebook or Instagram.



Once the scammer has your attention, they may do the following:



- Request you to pay for the release of his parcel which has been detained by the authorities.



- Ask you to transfer money to them as they face financial difficulties. The amount may increase over time. Eventually the scammer will become uncontactable.



Do not be fooled by such love scams!

If you are in doubt, call the Anti-Scam hotline at 1800 – 722 6688.

USEFUL CONTACTS FOR EMERGENCIES

MOM HELPLINE FOR MIGRANT DOMESTIC WORKERS (MDW)

Ministry of Manpower
1800 339 5505
For assistance and advice on well-being, salary and other employment-related matters

OTHER EMERGENCIES

Police 999
Ambulance/ Fire 995

OTHER HELPLINES

Archdiocesan Commission for the Pastoral Care of Migrants and Itinerant People (ACMI)
9188 9162

Association of Employment Agencies (Singapore)
6836 2618

Foreign Domestic Worker Association for Social Support and Training (FAST)
1800 339 4357 (24 hours)

Samaritans of Singapore (SOS)
1800 221 4444 (24 hours)

Centre for Domestic Employees (CDE)
1800 2255 233 (24 Hours)

EMBASSIES AND HIGH COMMISSIONS

Bangladesh 6255 0075
India 9172 9803

Sri Lanka 6254 4595
Philippines 6737 3977

Cambodia 6341 9785
Myanmar 6735 1672

Indonesia 6737 7422
Thailand 6737 2475
9295 3964 8421 0105

