

MULTI-AGENCY WORKPLACE SAFETY AND HEALTH TASKFORCE (MAST)¹ ADVISORY ON STRENGTHENING MEASURES FOR WORK-RELATED TRAFFIC SAFETY

28 July 2026

Since the start of the year, there have been seven fatalities from Work-Related Traffic Accidents (WRTAs), exceeding the six WRTA fatalities recorded for the whole of 2025. Four of the seven fatalities this year involved platform workers (three motorcyclists and one private hire vehicle driver), compared with two in 2025. The remaining three involved employees (two van drivers and a truck driver).

Those who drive or ride for work face heightened risks, as they are more regularly exposed to traffic hazards, including from other road users. MOM's 2025 WSH Report affirmed that vocational drivers and riders, including platform workers, are more likely to suffer fatal and major injuries than workers in many other sectors. This underscores the importance of continued efforts to strengthen road safety awareness and practices. Those riding motorcycles, bicycles and personal mobility devices are particularly vulnerable.

To sustain vigilance and strengthen safe practices for work-related traffic activities, MAST agencies will work with industry partners to reinforce measures that employers, platform operators, vocational drivers and riders, platform workers, and road users should take to prevent further accidents.

Key Risks Affecting Vocational Drivers and Riders, and Platform Workers

Key risk exposure for vocational drivers and riders as well as platform workers include:

- Road and traffic risks (e.g. interaction with vehicles, blind spots, road hazards)
- Distraction, including mobile phone use while riding/driving
- Fatigue (e.g. from prolonged working hours)
- Adverse weather conditions and heat stress
- Operational pressures, such as delivery timing and workload

These risks must be proactively managed to prevent accidents and fatalities.

Shared Responsibility

MAST advises all stakeholders involved in work-related traffic activities to take the following immediate steps. managed to prevent accidents and fatalities.

Advisory to Employers Managing Vehicle Fleets

Employers with vehicle fleets should strengthen fleet safety management and protect their riders/drivers. Such employers are reminded to:

- Ensure riders/drivers are properly trained, competent and licensed.
- Promote safe driving practices, including keeping safe distances, observing speed limits and avoiding distractions.
- Put in place fatigue management measures, including work-rest schedules and monitoring of driving hours.
- Reinforce awareness of blind spots and safe interactions with vulnerable road users, such as motorcyclists and cyclists.

- Leverage fleet safety technologies and data analytics to monitor unsafe driving behaviours and continuously improve driver performance and safety outcomes.
- Ensure vehicles are regularly maintained, inspected and roadworthy.
- Establish clear incident reporting and emergency response procedures.

Advisory to Platform Operators

We urge Platform Operators to design and implement safe systems of work, taking reference from the Approved Code of Practice for Platform Services. Work processes should incorporate the following measures:

- Educate delivery and ride hail platform workers on safe riding/ driving behaviour such as keeping safe distances, observing speed limits, avoiding blind spots of vehicles and keeping a lookout for hazards.
- Provide training, orientation and refresher programmes on safe riding/ driving.
- Ensure that workers have valid licences and appropriate competencies.
- Ensure that vehicles and devices used are legal, maintained and regularly inspected.
- Provide guidance on daily safety checks before work begins.
- Implement fatigue management measures, including rest reminders and support workers in managing heat stress and adverse weather risks.
- Establish clear procedures for incident reporting and emergency response, ensuring workers know what to do in the event of an emergency.
- Ensure that platform workers are not penalised for prioritising safety, including during bad weather or when encountering unsafe conditions, such as excessively heavy loads.
- Notify customers to expect delivery delays or longer ride-hail waiting time during bad weather.
- Not set any time-based incentives or penalties per trip, provided the platform worker took a reasonable duration to complete the job.

Advisory to Vocational Drivers and Riders, and Platform Workers

Vocational drivers and riders, and platform workers, should not compromise their safety by rushing to complete their jobs.

These road users are reminded to:

- Follow all road traffic rules and regulations at all times.
- Avoid using mobile devices while riding/ driving.
- Maintain safe riding/ driving practices, including a safe distance of at least three seconds apart and awareness of hazards.
- Wear appropriate personal protective equipment (e.g. approved helmets).
- Ensure that vehicles and mobility devices comply with prevailing safety standards and are suitable and safe for the job.
- Perform daily checks on vehicles and mobility devices before starting work
- Ensure vehicles are safely parked with the handbrake engaged where applicable
- Keep cabins tidy and free of loose items that may interfere with pedals, brakes or other controls.
- Take breaks and manage fatigue appropriately.
- Report unsafe practices, hazards or incidents to platform operators or employers.
- Not engage in any unsafe or negligent act that may endanger themselves or others (e.g. modifying or misusing active mobility devices).
- Not ignore safety for the sake of monetary incentives.
- Follow platform operators' guidelines for their own safety and health.

Advisory to Road Users

All road users play an important role in keeping our roads safe for everyone and looking out for one another, including platform workers who may be riding motorcycles, bicycles and power-assisted bicycles. Road users are urged to:

- Keep a proper lookout, especially in high-traffic areas.
- Check blind spots carefully, particularly when changing lanes or making turns.
- Maintain safe distances and avoid tailgating.
- Exercise caution around stationary or slow-moving vehicles, where riders may be filtering through traffic.
- Be especially vigilant at junctions and turning points, where many collisions occur.
- Give sufficient space to motorcyclists and cyclists.
- Stay out of the blind spots of heavy vehicles.

Greater awareness and consideration on the roads can help prevent accidents and save lives.

Resources

For Employers with Vehicle Fleets

- [Vehicular safety webpage](#)
- [Keep our riders safe](#)

For Platform Operators

- [Code of Practice for Platform Services](#)
- [WSH Guidelines for Delivery Services Industry](#)
- [Guide to Safe Riding on Motorcycles, Bicycles, PABs, PMDs and PMAs](#)

For Vocational Drivers and Riders and Platform Workers

- [5 Essential Safety Tips for Platform Workers on the Job](#)
- [Things to Note to Stay Safe as a Platform Worker](#)
- [Safety Tips on Riding in Heavy Rain and Storms](#)
- [Safety Tips on Driving in Heavy Rain and Storms](#)
- [Safety Tips on Riding in the Heat](#)
- [Safety Tips on Riding while Handling Heavy Loads](#)
- [Here's What Platform Workers Can Do When Facing an Emergency](#)
- [Tips for Safer Deliveries using Bicycles or PABs](#)
- [Platform Workers Safety – Fatigue Management](#)
- [Platform Workers Safety - Adverse Weather Management](#)
- [Stay Clear of Heavy Vehicles' Blind Spots](#)
- [I Can Prevent Vehicular Accidents: Blind Spots](#)
- [Safety Choices - a Typical Day for a Prime Mover Driver and a Forklift Operator \(English\)](#)
- [Safe Driving of Vehicles \(English\)](#)
- [Are you a safe driver?](#)
- [Stay updated on road safety, traffic laws, and essential driving tips](#)

This advisory is issued by the Multi-Agency Workplace Safety and Health Taskforce, with the support of the Workplace Safety and Health Council, Platform Worker Safety Workgroup, the Traffic Police, industry partners and NTUC-affiliated associations including the Container Depot and Logistics Association (Singapore), Digital Platforms Industry Association, National Delivery Champions Association, National Private Hire Vehicles Association, National Taxi Association, SAAA@Singapore, Singapore Logistics Association and Singapore Transport Association.

Footnote:

- 1- The Multi-Agency Workplace Safety and Health Taskforce (MAST) was formed in October 2022 and expanded in September 2023 to strengthen workplace safety and health outcomes in higher-risk sectors through coordinated enforcement, engagement and capability-building efforts across government agencies. MAST is composed of the Ministry of Manpower, Ministry of National Development, Ministry of Sustainability and the Environment, Ministry of Trade and Industry, Ministry of Transport, Ministry of Health, the Labour Movement, and the Workplace Safety and Health Council Industry Committees. The Ministry of Home Affairs joined MAST in July 2026.*