

ANNEX A

IHL	Qualification
Ngee Ann Polytechnic	<ul style="list-style-type: none"> • Diploma in Business Studies • Diploma in International Trade & Business
Republic Polytechnic	<ul style="list-style-type: none"> • Diploma in Customer Experience Management with Business / Diploma in Hospitality & Tourism Management • Diploma in Consumer Behaviour and Research / Diploma in Consumer Insights & Psychology
Nanyang Polytechnic	<ul style="list-style-type: none"> • Diploma in Business Management • Diploma in Business Practice (Customer Relationship and Service Management) • WSQ Certificate in Retail (Operations) • WSQ Advanced Certificate in Retail (Operations) • WSQ Diploma in Retail (E-Commerce/ Omni-Channel) • WSQ Diploma in Retail (Operations) • WSQ Specialist Diploma in Retail (Operations)
Institute of Technical Education	<ul style="list-style-type: none"> • NITEC in Retail Services • NITEC in Business Services • NITEC in Services – Retail Services (CET) • Higher NITEC in Retail & Online Business • Higher NITEC in Retail Merchandising • Work-Study Diploma in E-commerce & Retail • Work-Study Diploma in Customer Experience Management (Lifestyle & Consumer)