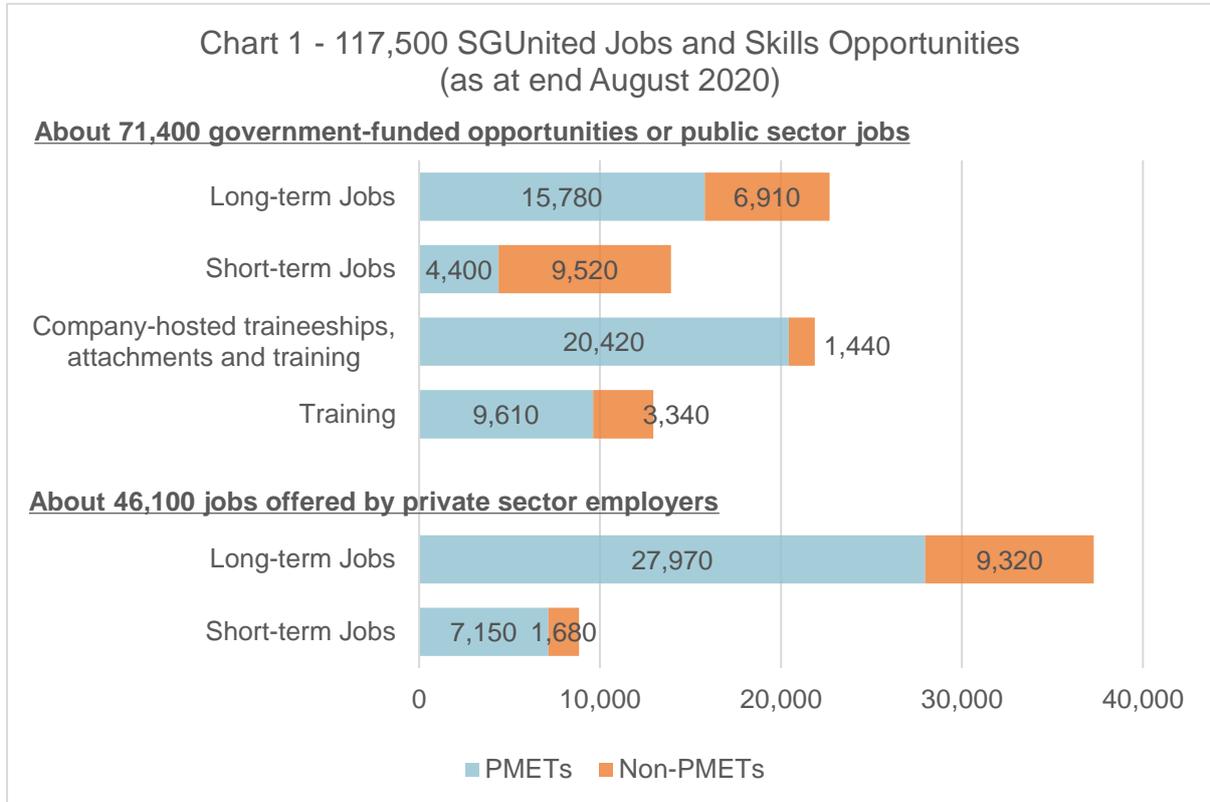


The SGUnited Jobs and Skills Package at a Glance

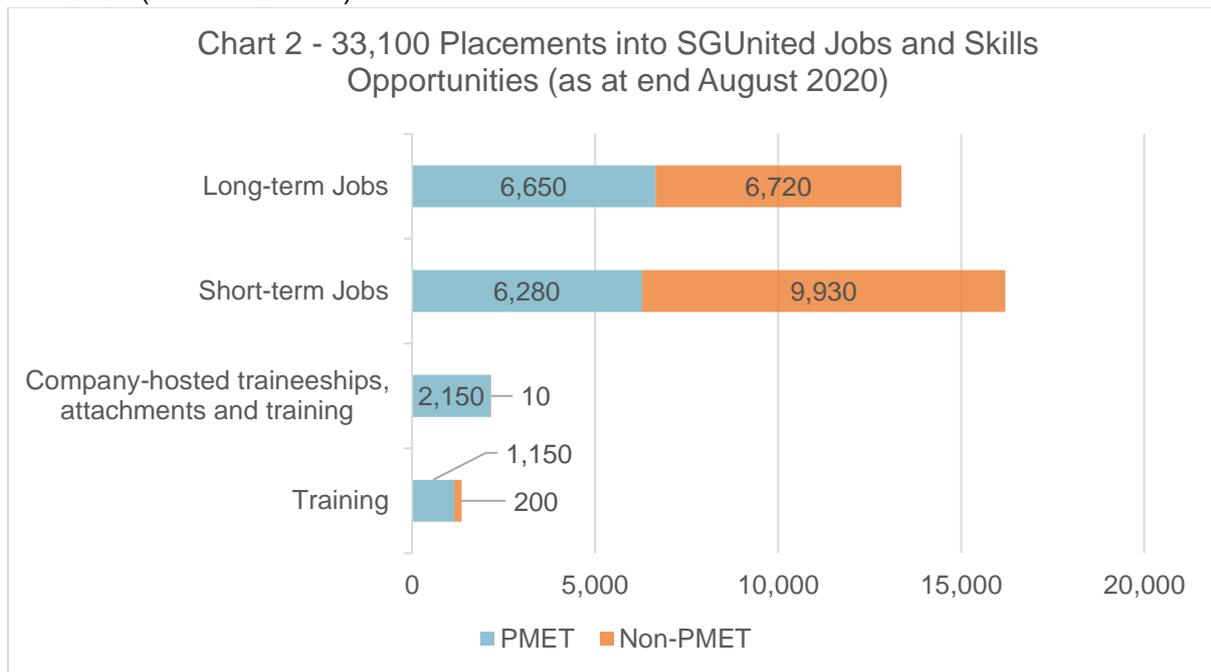
- i. 117,500* SGUnited Jobs and Skills opportunities were committed as at end-Aug 2020 (JSR 8th Edition)



*Does not sum up to 117,500 due to rounding

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- ii. 33,100 jobseekers were placed into SGUnited Jobs and Skills opportunities by end-Aug 2020 (JSR 8th Edition)



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iii. Recap of Featured Sectors (JSR 2nd – 15th Editions)

JSR Edition	Date of Report	Sector	Opportunities Committedⁱ	Placements into Opportunitiesⁱⁱ
2 nd Edition	20 Aug 2020	Start-ups	5,500	480
3 rd Edition	26 Aug 2020	Manufacturing	6,300	790
		Biomedical Science	400	-
4 th Edition	7 Sep 2020	Tourism	2,400	900
5 th Edition	14 Sep 2020	Precision Engineering	1,500	260
6 th Edition	21 Sep 2020	Food Industry	6,700	1,800
7 th Edition	1 Oct 2020	Professional Services	9,000	1,400
9 th Edition	12 Oct 2020	Retail	3,600	770
10 th Edition	19 Oct 2020	Electronics	2,800	220
JSR Edition	Date of Report	Sector	Available Openingsⁱⁱⁱ	Placements into Opportunities
11 th Edition	27 Oct 2020	Logistics	2,100	710
12 th Edition	2 Nov 2020	Early Childhood	1,900	570
13 th Edition	9 Nov 2020	Manufacturing	10,400	2,120
		Marine and Offshore	800	70
JSR Edition	Date of Report	Sector	Available Job Openings	Placements into Opportunities
14 th Edition	24 Nov 2020	Infocomm and Technology	12,000	7,000
JSR Edition	Date of Report	Sector	Available Openings	Placements into Opportunities
15 th Edition	10 Dec 2020	Healthcare	6,700	8,340

ⁱ Refers to approved places under the SGUnited Jobs and Skills programmes and jobs created by public sector from April 2020, and private sector jobs advertised on MyCareersFuture platform as at date indicated in the JSR.

ⁱⁱ Refers to placements into job opportunities, and enrolment into company-hosted traineeships, attachments, training places or training under SGUnited Skills programme.

ⁱⁱⁱ Refers to unfilled opportunities that remain available to jobseekers under the SGUnited Jobs and Skills Package as at date indicated in the JSR.

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iv. Number of Jobseekers Assisted (JSR 1st – 15th Editions)

JSR Edition	Date of Report	Activity	Period	Number of Jobseekers engaged or assisted
1 st Edition, 4 th Edition, 9 th Edition, 14 th Edition	11 Aug 2020, 7 Sep 2020, 12 Oct 2020, 24 Nov 2020	WSG's Outreach and Engagement Activities <ul style="list-style-type: none">• Walk-in Interviews• SGUnited Jobs and Skills Info Kiosks• Career workshops and seminars• SGUnited Jobs and Skills Series	Jul to Oct 2020	89,800
2 nd Edition, 6 th Edition, 14 th Edition	20 Aug 2020, 21 Sep 2020, 24 Nov 2020	NTUC-e2i's Outreach and Engagement Activities <ul style="list-style-type: none">• SGUnited Job Interviews• Career Workshops and seminars		
3 rd Edition, 6 th Edition, 10 th Edition, 15 th Edition	26 Aug 2020, 21 Sep 2020, 19 Oct 2020, 10 Dec 2020	WSG and NTUC-e2i's career matching services <ul style="list-style-type: none">• Careers Connect and NTUC-e2i's centres• SGUnited Jobs and Skills Centres• Careers Connect On-the-Go	Jan to Oct 2020	58,000

Profiles who have benefitted from Workforce Singapore's programmes

**Clement Ng Cheng Chuan, 63, Staff Nurse, St Luke's Hospital
PCP for Registered Nurse (Diploma)**

One regret Clement had in life was being unable to care for his mother. He had left her in the care of a nursing home, in view of his work-related travel commitments. After spending 30 years working as an engineer in the oil and gas industry, Clement was retrenched in 2016. However, he felt he was too young to retire and wanted to do something meaningful with his life. He decided to be a nurse to care for elderly and sick people and signed up for a nursing care course provided by HMI and worked in a major hospital as a healthcare assistant.

He adapted to hospital work which he found it rewarding. He was further motivated to upgrade his knowledge to be able to better care for patients and signed up for the PCP for Registered Nurses to study for a diploma in Nursing, joining St Luke's Hospital as a staff nurse at the age of 62, which is the minimum retirement age in Singapore. As a nurse, Clement realised that while some patients may not be able to communicate, he could empathise with their feelings, for instance, sensing from their expressions that they feel refreshed and happy after their bath. Clement hopes to learn and apply as much as he can to care for his patients and aspires to work for as long as he is able to. To him, life on this earth is very short, and everyone needs to treasure it.

**Aminah binte Nor Muhamad, 54, Mid-Career Nursing Student, Nanyang Polytechnic
PCP for Registered Nurses (Diploma)**

Aminah has always been a people person, having spent the bulk of her career inculcating the love for English language in teenagers. However, after being in the education field for close to two decades, she decided that it was time for a change and left her former job as an educator, beginning her search for a second career.

Aminah visited Workforce Singapore's Careers Connect in 2019 where a career coach recommended the healthcare sector after assessing her Values, Interest, Personality and Skills, which pointed her to the nursing profession. To find out more, she also actively attended talks by TTSH and did her own research on nursing. She also wanted to contribute to the nation, and realised that nursing would fulfil that and her passion to work with people. Aminah boldly enrolled herself in the PCP for Registered Nurses in Oct 2019 and began her nursing journey at Nanyang Polytechnic (NYP).

The process was not without challenges. Age and demands of the PCP course were some of the concerns initially but with the strong support from her family, classmates and the faculty at NYP, she pulled through and is now in the third semester of her two-year programme. At times she even ran into her former students on campus who, whilst initially surprised at seeing their former teacher back in school as a student, were very supportive of her decision to make the switch into nursing. She was also able to channel her past experience as an educator into her new role that is guiding and explaining to patients and their families about their conditions and encouraging them.

Aminah looks forward to joining The Lenton Residences as a staff nurse upon her graduation from NYP next year.

**Tey Poh Choo, 47, Enrolled Nurse, Changi General Hospital (CGH)
PCP for Enrolled Nurse**

Prior to being a nurse, Poh Choo spent over two decades building her career in administrative duties and accounting duties. In her late 30s, while still working in the construction industry, her mother's health started declining. She saw the need to learn how to be a caregiver so she could better take care of her. One way to do so was by joining the nursing profession so that she could continue to have a gainful employment while supporting her family.

It took her seven years to plan for the move. Poh Choo had to assess her financial situation and assure her family members to gain their support. She was worried about how her children felt about her going back to school to become a nurse. She did research on the possible pathways to join nursing as a mid-career individual and learnt about WSG's PCP for Enrolled Nurses.

She subsequently enrolled in the PCP in 2016 and in 2018, she graduated and commenced work as an Enrolled Nurse with CGH. Till today, Poh Choo remains steadfast in her decision to pursue nursing where she could care for others (and her mother). In the midst of the pandemic, she also feels a sense of fulfilment to be at the frontline fighting against COVID19.

**Desmond Khoo Seng Yang, 46, Diagnostic Radiographer, CGH
PCP for Diagnostic Radiographer**

Faced with unemployment in 2014 after his former company ceased operations, Desmond reflected on potential career pathways that could help him remain employable. Having spent years taking up marketing and operational roles in the telecommunications industry, he realised his skills were too niche and posed a hurdle as he attempted re-entering the workforce as a mature individual. Desmond wanted a vocation that could allow him to continue apply some of his IT and project management skillsets, as well as a role that was meaningful. The healthcare industry seemed like a viable option given its growth potential.

However, it was not an easy decision for the father of three young children, as he would have to juggle school and family responsibilities. Thankfully, his wife was supportive and encouraging, and he took up the challenge to enrol in the PCP for Diagnostic Radiographer in 2015.

Five years on, Desmond has assimilated well in his new role in CGH since joining in 2017 post- PCP graduation. With the emphasis and push for digitalisation and innovation of services and operations in the healthcare sector, Desmond hopes to leverage on his past work experience to complement the transformation efforts.

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**Mohamad Zaid Bin Rahmat, 34, mid-career Nursing student
NUS Alice Lee Centre for Nursing Studies
PCP for Registered Nurses (Degree)**

Throughout his life, Zaid has always been inspired by his cousins who were nurses. He even thought about switching to nursing during the second year of his undergraduate studies. That did not materialise as he was not able to convince his mother of his career choice. Zaid eventually graduated with a Bachelor of Science in Real Estate (with Honours) and entered the civil service.

In 2016, his world was suddenly turned upside down. He could still remember the heartache when his mother broke the news that she was diagnosed with breast cancer. After three years of battling the illness, she emerged triumphant. Whilst celebrating her recovery, Zaid reflected on how the nurses had cared for his mother and other patients going through chemotherapy and radiotherapy. He saw that they were always there to brighten up the mood and always willing to listen no matter how busy or short-handed they were, doing their best to make a difference in the patients' lives. Witnessing their passion to care for others moved Zaid, but he was still worried about his mother's disapproval and decided to set aside his nursing ambition – till a year later when, while his mother was recovering, he received news that his father had been admitted into the ICU.

Mr Rahmat had an infection in his leg and had to have it amputated. Once again, Zaid found himself moved by the way the nurses cared for his father and each patient during Mr Rahmat's 49-day hospital stay. No matter what state of health each individual was in, the nurses ensured that everyone received the best care and supported their recovery journey. Even in the face of disgruntled patients or family members, the nurses would help each of them cope with their condition and emotions.

These two events were the proverbial last straw that broke through his reservations, and Zaid decided to take a leap of faith to become a nurse himself – joining the PCP for Registered Nurses with NUS in August 2019.

Although the two-year curriculum is rigorous and challenging, Zaid remained determined to stay the course. Learning to be a nurse during the pandemic has also reaffirmed his decision to join the profession as it accentuated the essential nature of the role nurses play during times like this to help the nation overcome the global crisis and make a difference in people's lives. He looks forward to graduating and joining Khoo Teck Puat Hospital as a Staff Nurse in July 2021.

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**Audrey Ong, 47, mid-career Nursing student
NUS Alice Lee Centre for Nursing Studies
PCP for Registered Nurses (Degree)**

After spending 25 years carving a hectic career in the corporate world, the former regional marketing manager decided to leave her MNC job in 2017 to spend time with her son who was taking his Primary School Leaving Examination (PSLE). During that hiatus, Audrey had the opportunity to evaluate her priorities in life. It was then when she reflected on her career choices and what could possibly lie ahead of her.

Still in her forties with plenty of years of working life and a career runway ahead of her, Audrey realised that she wanted a job that not only allows her to be close to home so that she could continue spending time with her son, but also yields more meaning and fulfilment in life. She was surfing Facebook when she chanced upon an article on Workforce Singapore's page on how several mid-career professionals had opted to go into nursing. After doing much research into the profession, Audrey decided to give nursing a go and successfully enrolled in the PCP for Registered Nurses (Degree) in August 2019.

During the programme, Audrey was thankful for the strong support from her peers and faculty, which helped her overcome the steep learning curve and adapt to the new modes of learning and assessment brought about by the pandemic. Being in the healthcare ecosystem has also led her to become more appreciative of Singapore's healthcare system and further affirmed her decision to embark on a nursing profession. Upon graduation in July 2021, Audrey will join SingHealth Community Hospitals as a Staff Nurse.

**Siti Firzanah Binte Mohamed Farid, 21, Associate Executive, Development Office, CGH
SGUnited Traineeships Programme**

Firzanah graduated with a Diploma in Industrial Design from Nanyang Polytechnic in March 2020 and worked temporarily as a graphic designer for three and a half months before embarking on a traineeship with CGH's Development Office in early November.

She wanted to be part of the healthcare cause as she was inspired by the frontline workers' fight against the pandemic. Firzanah is already involved in various fund-raising initiatives and has the opportunity to use her creativity in design work for donor outreach collaterals. She is currently working on a signature fund-raising event that would become a staple in CGH's calendar, giving her a great sense of achievement and fulfilment.

**Gavin Gn Wei Wen, 28, Executive, Strategic Services Office, CGH
SGUnited Traineeships Programme**

Gavin graduated in 2019 with a degree in marketing and web communications. However, after a short marketing stint in the private sector, he wanted a more meaningful career where he could marry his passion for communications and his desire to contribute more to society.

When he chanced upon the traineeship with CGH, Gavin jumped right at it and joined their Strategic Services Office in November 2020. The work scope would allow him to develop his skills and passion in communications and design. A month into his traineeship, Gavin is picking up new skills in design software. His colleagues have also been nurturing which makes it easier for him to seek their advice.

Profiles who have benefitted from Job Redesign Efforts in Healthcare

Ms Siti Muhassanah Binte Ramlam, 20

Siti graduated from the community care and social services programme at Institute of Technical Education in 2019. She currently works as a Resident Care Associate at Ren Ci Nursing Home, while juggling a work study technical diploma course in rehabilitation care sponsored by her employer. The knowledge and skills acquired through her studies put her in good stead for her current role, which entails creating an environment to enhance the elderly residents' quality of life by providing companionship, actively listening to residents' concerns, and ensuring that measures are taken to keep them comfortable. As a healthcare worker, she finds great satisfaction in enabling her residents to regain their functional status.

Mr Andre Tan Jia Hao, 36

Prior to embarking on a new career path in the healthcare sector, Andre worked in a technology multi-national corporation as a sales manager for about 13 years. In 2019, his mother had a fall and was admitted to a hospital. During Andre's visits to the hospital with his mother, he realised the importance of healthcare workers in shaping a patient's experience, and started considering a possible career path in the sector. He decided to apply for the Patient Care Officer posting by Khoo Teck Puat Hospital (KTPH) through a job portal, despite having no healthcare background or experience.

Andre underwent a comprehensive onboarding and training curriculum planned by KTPH. As a Patient Care Officer, Andre sees himself as an extra pair of eyes and hands for the nurses in the ward. While his role is mainly in caregiving, Andre also takes on clinical work, ward administration and operations-related duties. He finds joy in receiving appreciation from his patients, especially when they discharge and wave back at him to thank him for the care and supported he has provided.

WSG's and NTUC-e2i's engagement and outreach activities in Dec 2020

Event	Date	Time	Location
Discover a Career in Healthcare: e2i & Tan Tock Seng Hospital	10 Dec 2020	1000h-1600h	Marymount CC
Walk-in Interview for Retail Roles	10 Dec 2020	1000h-1300h/ 1400h-1700h	Nee Soon East Senior Hub
Job Hunting Online	10 Dec 2020	0900h-1300h	Virtual workshop
CCOTG	10 - 11 Dec 2020	0930h-1800h	Punggol MRT Station Open field outside Exit B
CCOTG	10 - 11 Dec 2020	0930h-1800h	Kim Keat Palm Market & Food Centre Open space beside 18 Lorong 7 Toa Payoh Singapore 310018
SGUnited Jobs and Skills Info Kiosk	11 - 13 Dec 2020	1030h-2030h	Hougang Central Hub
Virtual Job Interview for Logistics Roles	11 Dec 2020	1400h-1700h	Virtual
Walk-in Interview for Logistics Roles	11 Dec 2020	1000h-1300h/ 1400h-1700h	Jurong Green CC
Mastering Personal Effectiveness	11 Dec 2020	0930h-1630h	Virtual workshop
Collaborate With Diverse Age Groups	11 Dec 2020	0930h-1630h	Virtual workshop
Career Navigator	11 Dec 2020	0900h-1300h	Virtual workshop
Network To Success	11 Dec 2020	0900h-1300h	Virtual workshop
SGUnited Job Interviews @ Toa Payoh East	12 Dec 2020	0900h-1500h	Open Space beside Blk 210 and Blk 211 Hawker Centre, Toa Payoh Lorong 8
SGUnited Job Interviews @ Cairnhill	12 Dec 2020	1000h-1300h	Cairnhill CC
SGUnited Community Care Job Series	14 Dec 2020	1000h-1600h	e2i West, Classroom #01-01/02
CCOTG	14 - 16 Dec 2020	1000h-1700h	Fuchun CC
Walk-in Interview for Security Roles	14 Dec 2020	1000h-1300h/ 1400h-1700h	Toa Payoh East CC

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Breakthrough In Your Life and Career	14 Dec 2020	0930h-1630h	Virtual workshop
A Resilient Mind for A Successful Career	14 Dec 2020	0930h-1630h	Virtual workshop
Career Discovery @ Pasir Ris East	15 Dec 2020	1000h-1600h	Pasir Ris East CC
CCOTG	15 - 17 Dec 2020	1000h-1700h	Jalan Besar CC
Walk-in Interview for Operations Roles	15 Dec 2020	1000h-1300h/ 1400h-1700h	Careers Connect (LLI)
4Es of Successful Role Change	15 Dec 2020	1400h-1630h	Virtual seminar
ADEPT Job Search Strategies	15 Dec 2020	0930h-1630h	Virtual workshop
Win The Search	15 Dec 2020	0900h-1300h	Virtual Workshop
Craft A Resume to Beat The ATS System	16 Dec 2020	0930h-1630h	Virtual workshop
Living a P.O.S.I.T.I.V.E. Life	16 Dec 2020	1400h-1630h	Virtual seminar
Walk-in Interview for Education and Operations Roles	16 Dec 2020	1000h-1300h/ 1400h-1700h	Geylang Serai CC
Win the Interview	16 Dec 2020	0900h-1300h	Virtual Workshop
Insights to IBM SGUnited Mid-Career Pathway Programme: i.am-vitalize	17 Dec 2020	1200h-1400h	Virtual Zoom
CCOTG	17 - 19 Dec 2020	1000h-1700h	Senja-Cashew CC
Walk-in Interview @ Kampung Admiralty	17 Dec 2020	1000h-1600h	Kg Admiralty Community Plaza
Win The Salary Negotiation	17 Dec 2020	0900h-1300h	Virtual workshop
SGUnited Jobs & Skills @ Ayer Rajah CC	18 Dec 2020	1000h-1400h	Ayer Rajah CC
SGUnited Jobs and Skills Info Kiosk	18 - 20 Dec 2020	1030h-2030h	Bukit Panjang Plaza
Mind Mapping in Career Development	18 Dec 2020	1400h-1630h	Virtual seminar
Virtual Job Interview for ICT Roles	18 Dec 2020	1400h-1700h	Virtual
Walk-in Interview for F&B Roles	18 Dec 2020	1000h-1300h/ 1400h-1700h	Senja Cashew CC
How To Identify Your Capability In Job Search?	18 Dec 2020	0930h-1630h	Virtual workshop