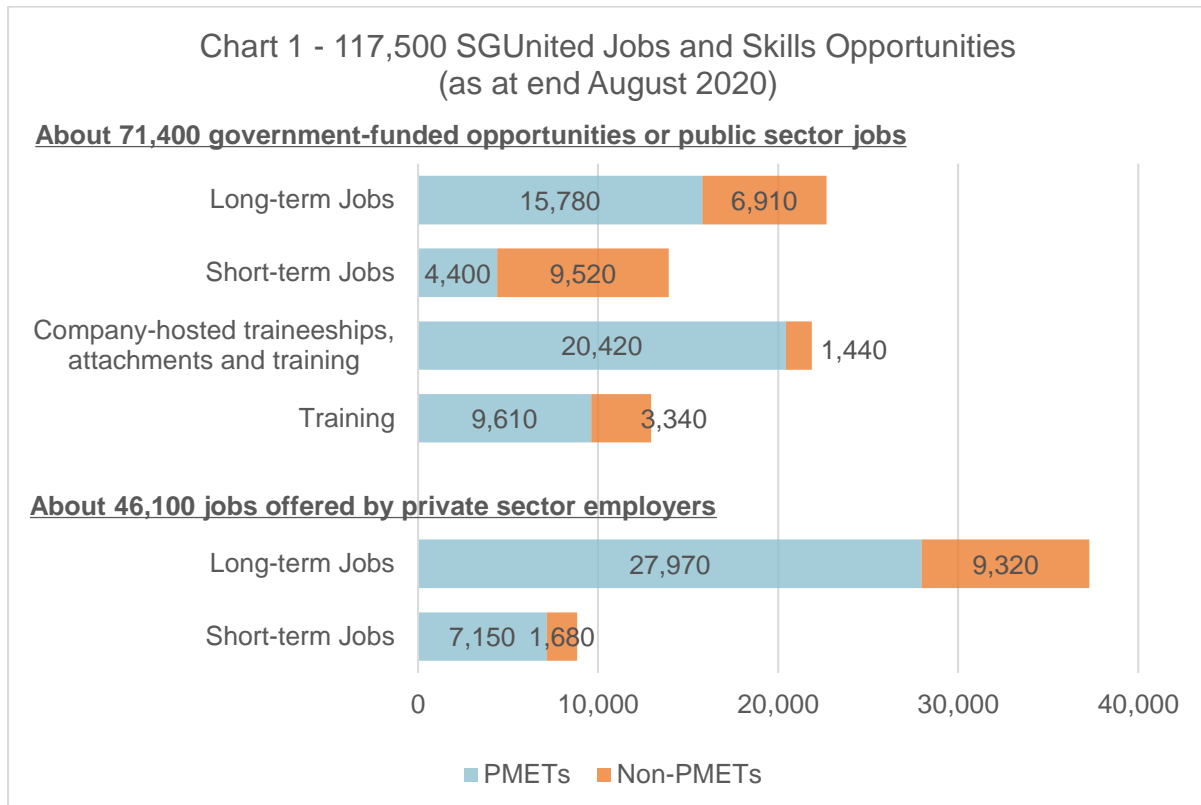


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**Annex A**

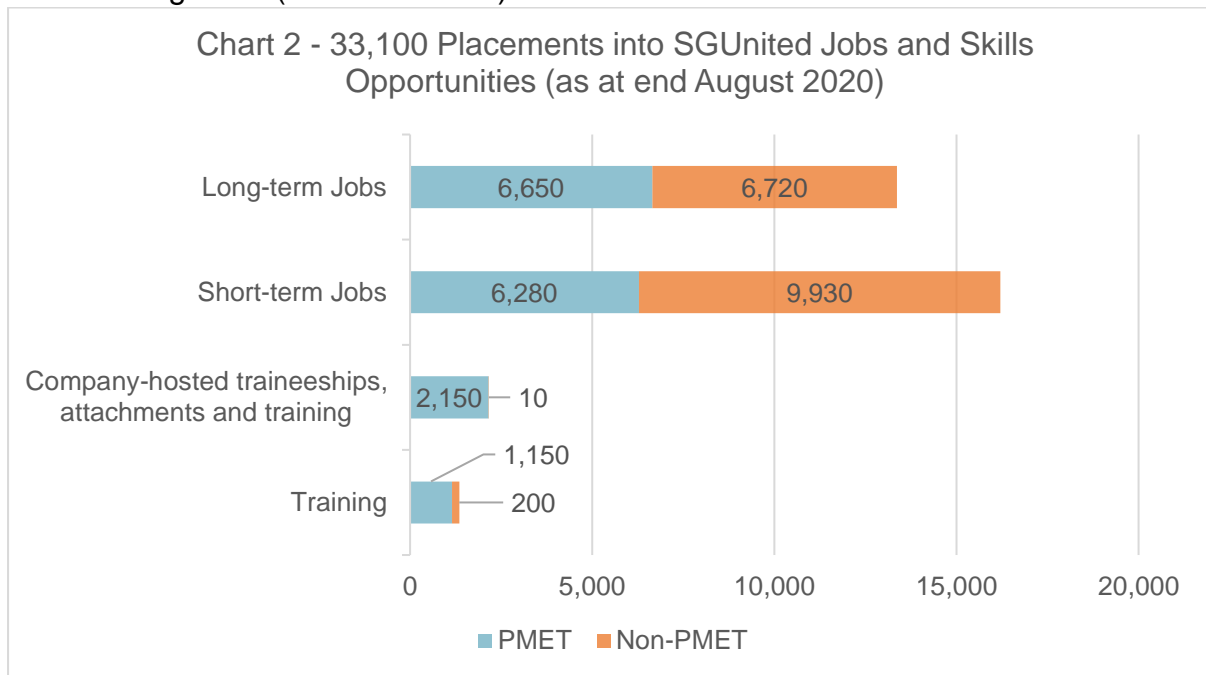
**The SGUnited Jobs and Skills Package at a Glance**

- i. 117,500\* SGUnited Jobs and Skills opportunities were committed as at end-Aug 2020 (JSR 8<sup>th</sup> Edition)



\*Does not sum up to 117,500 due to rounding

- ii. 33,100 jobseekers were placed into SGUnited Jobs and Skills opportunities by end-Aug 2020 (JSR 8<sup>th</sup> Edition)



iii. Recap of Featured Sectors (JSR 2<sup>nd</sup> – 10<sup>th</sup> Editions)

| JSR Edition              | Date of Report | Sector                | Opportunities Committed | Placements into Opportunities <sup>1</sup> |
|--------------------------|----------------|-----------------------|-------------------------|--|
| 2 <sup>nd</sup> Edition  | 20 Aug 2020    | Start-ups             | 5,500                   | 480  |
| 3 <sup>rd</sup> Edition  | 26 Aug 2020    | Manufacturing         | 6,300                   | 790  |
|                          |                | Biomedical Science    | 400                     | -  |
| 4 <sup>th</sup> Edition  | 7 Sep 2020     | Tourism               | 2,400                   | 900  |
| 5 <sup>th</sup> Edition  | 14 Sep 2020    | Precision Engineering | 1,500                   | 260  |
| 6 <sup>th</sup> Edition  | 21 Sep 2020    | Food Industry         | 6,700                   | 1,800                                      |
| 7 <sup>th</sup> Edition  | 1 Oct 2020     | Professional Services | 9,000                   | 1,400                                      |
| 9 <sup>th</sup> Edition  | 12 Oct 2020    | Retail                | 3,600                   | 770  |
| 10 <sup>th</sup> Edition | 19 Oct 2020    | Electronics           | 2,800                   | 220  |

Note: The data provided for the different sectors are based on different cut-off periods.

iv. Number of Jobseekers Assisted (JSR 1<sup>st</sup> – 10<sup>th</sup> Editions)

| JSR Edition  | Date of Report                        | Activity  | Period          | Number of Jobseekers engaged or assisted |
|--|---------------------------------------|---|-----------------|--|
| 1 <sup>st</sup> Edition, 4 <sup>th</sup> Edition, 9 <sup>th</sup> Edition  | 11 Aug 2020, 7 Sep 2020, 12 Oct 2020  | WSG's Outreach and Engagement Activities <ul style="list-style-type: none"> <li>• Walk-in Interviews</li> <li>• SGUnited Jobs and Skills Info Kiosks</li> <li>• Career workshops and seminars</li> <li>• SGUnited Jobs and Skills Series</li> </ul> | Jul to Sep 2020 | 38,800                                   |
| 2 <sup>nd</sup> Edition, 6 <sup>th</sup> Edition                           | 20 Aug 2020, 21 Sep 2020              | NTUC-e2i's Outreach and Engagement Activities <ul style="list-style-type: none"> <li>• SGUnited Job Interviews</li> <li>• Career Workshops and seminars</li> </ul>  | Jul to Aug 2020 | 6,000                                    |
| 3 <sup>rd</sup> Edition, 6 <sup>th</sup> Edition, 10 <sup>th</sup> Edition | 26 Aug 2020, 21 Sep 2020, 19 Oct 2020 | WSG and NTUC-e2i's career matching services <ul style="list-style-type: none"> <li>• Careers Connect and NTUC-e2i's centres</li> <li>• SGUnited Jobs and Skills Centres</li> <li>• Careers Connect On-the-Go</li> </ul>                             | Jan to Sep 2020 | 51,700                                   |

<sup>1</sup> Refers to placements into job opportunities, and enrolment into company-hosted traineeships, attachments, training places or training under SGUnited Skills programme.

**Profiles who have benefitted from Workforce Singapore's programmes**

**Serene Lim, 40, Senior Industrial Engineer, GLOBALFOUNDRIES Singapore Pte Ltd**

Serene is no newcomer to the semiconductor industry. She always had an interest in the area of semiconductors and decided to join GLOBALFOUNDRIES Singapore as a process engineer upon graduation. In 2014, Serene became pregnant and decided to look for a job that would give her the flexibility of spending more time with her newborn. She thus left her 7-year career to make switch into built environment sector, joining a family-run company as an Executive Manager. She was able to work from home in the new role, allowing her to spend time with her daughter. During this time, Serene also honed her stakeholder management and communications skills, as she handled administrative matters and liaised with different contractors and clients.

When her daughter turned 5, Serene decided that it was time to repursue her passion and started looking for suitable jobs that could allow her to re-enter the semiconductor industry. Instead of looking for process engineering roles, Serene wanted to try something different. She re-evaluated her career goals and realised her desire to be an industrial engineer – a role that would require her to make a career switch even though it's in a familiar sector. The job search took about six months and during this time, she tapped on her professional network to find the break she needed. Serene eventually got to know about an opening for industrial engineer position through a former colleague and went for it, successfully joining her former company in Nov 2019.

Compared to her previous role as a process engineer where she had to monitor a specific part of the entire engineering process, the industrial engineer role required her to perform analysis of the equipment based on equipment utilisation and the production output. She also needed to keep abreast of the latest trend and technology by evaluating and acquiring the correct tool/solution to maximise equipment capacity and to increase overall production capacity. Instead of one niche area of the entire process, Serene now needs to look at the entire process chain and ensure everything runs at their optimal levels. Her well-honed communication skills allowed her to more easily liaise with different teams and ensure everything runs clockwork.

To support her re-assimilation into the semiconductor work environment and new role more effectively and quickly, GLOBALFOUNDRIES Singapore placed her into the six-month-long PCP for Electronics Engineer through which she gained latest insights on semiconductors and new competencies in Manufacturing Process Management and Automation Management and deepened her data analytical skills in data analytics. A year on, Serene is happy to be able to continue to pursue her passion for semiconductors in a role that she wanted. She aspires to be able to lead a team of industrial engineers and mentor her younger colleagues in the years ahead.

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**Mr Goo, 49, Senior Engineer, Systems on Silicon Manufacturing Company Pte Ltd [Note to media: you may cite Mr Goo's story, but he is not available for comment via one-to-one interviews.]**

Founded in 1998, Systems on Silicon Manufacturing Company Pte Ltd (SSMC) is a wafer fabrication company and is a joint venture between NXP Semiconductors and Taiwan Semiconductor Manufacturing Company Ltd (TSMC).

Through the circuit breaker period, SSMC continues its essential operations to support constant global market demand with its specialty wafers that serve IoT, advanced medical and many other niche IC applications.

Mr. Goo started his Professional Conversion Programme with SSMC in May 2020. Armed with a business degree, the 49-year-old Singaporean who was previously an SAP Specialist at a healthcare company, joined SSMC as a Senior Engineer to manage and support the Enterprise modules in the company. He decided to switch industry as he wanted to develop his technical skills and keep abreast with the latest IT technologies associate with Industry 4.0. in the semiconductor space where there is more opportunity in big data applications.

In his previous job, Mr Goo used to do more manual data programming. Currently, he is able to leverage his core IT skill and pivoting towards the highly automated environment. Going beyond IT enterprise basic, his team now works on communication system interface for factory automation, developing IT applications around AI that drive digital transformation and cost saving efficiency.

Mr. Goo's advice to other PCP PMETs, "It is important to keep an open-mind when switching from a different industry. One needs to be ready to face the latest technologies and stay flexible to adapt to a multi-skilled and dynamic environment."

**Jacob Ong Soon Ann, 36, Senior Engineer – Radio Frequency (RF) Testing, GLOBALFOUNDRIES Singapore Pte Ltd**

Jacob started his career at GLOBALFOUNDRIES Singapore as an Associate Engineer. During the 5.5 years in the semiconductor industry, Jacob achieved various milestones and was promoted to the role of Senior Associate Engineer. To deepen his skills in electronics, he enrolled in a part-time degree in electrical engineering with NUS, building on his work experience and his previous diploma in Micro Electronics.

Upon graduation, Jacob decided to pursue a career in education to work with youths where he could impart knowledge and wisdom to the next generation. He joined MOE as a secondary school teacher teaching Design & Technology (D&T) and Computer Applications. Five years in, the soon-to-be father realised that his passion was still in electronic engineering and he was looking for a career that allows him to translate fundamental knowledge into real-life applications.

However, as his stint in MOE was not directly relevant to electronics, Jacob found himself at a loss as his job search turned up fruitless. Two months and over 20 job applications later, Jacob eventually came across the PCP for Electronics Engineer on WSG's website as well as an opening at his former employer. Excited at the prospect of working again for the company which had recognised his contributions, Jacob quickly applied and was successful.

With the support of the programme, Jacob was able to quickly assimilate into his new role as a Senior Engineer, which was a step-up from his previous role as Senior Associate Engineer. The structured training programme comprising both classroom and on-the-job training equipped him with skills in areas such as Radio Frequency Testing and Instrumentation, parameter analyser, modelling and electromagnetic simulators and software. He was also able to quickly bridge his knowledge gap on semiconductor industry, having been away for more than five years.

Today, Jacob is gaining greater confidence in his new role as well as his ability to continue learning new skills. He advocates lifelong learning and encourages those mulling a mid-career switch to embrace this attitude and not be afraid of changes.

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**Sophia Liew, 23, Environmental Specialist Trainee, GLOBALFOUNDRIES Singapore Pte Ltd [Note to media: you may cite Sophia's story, but she is not available for comment via one-to-one interviews.]**

A fresh graduate with a bachelor's degree in Environmental Engineering, Sophia started looking for her first full-time job that would allow her to dive deeper into the areas of water technology and pollution in May 2020. Unfortunately, she graduated at a time when businesses are hard hit by COVID-19, which impacted her job search.

Assessing the situation, Sophia realised that instead of feeling disappointed and anxious over closed doors and interviews that did not work out, she should expand her field of search and consider alternative pathways where she can gain useful experience and skills to get a foot in the door and ultimately, when the economy improves, a full-time job that aligns with her interest.

She eventually landed the offer to join GLOBALFOUNDRIES Singapore as an Environmental Specialist Trainee. Even though it was in the semiconductor industry, compared to most of the jobs for which she'd applied, the traineeship role was very closely aligned with her passion and field of study and she jumped at the opportunity.

As an Environmental Specialist Trainee, Sophia assists with enhancing the toxic industrial waste management system – specifically rolling out an AI application to all employees to encourage the identification and segregation of recyclable non-industrial wastes. During the traineeship, she was also able to gain deeper insights into the semiconductor industry as well as GLOBALFOUNDRIES Singapore's work culture, learning the ropes of being a working professional – emulating her seniors and picking up soft skills such as managing interpersonal relationships, stakeholders, time and project management as well as communications. Through the company's structured training and development programme, Sophia was able to further hone her skills in environmental engineering, particularly in the area of water pollution.

Though barely a month in, she enjoys her time at the company and looks forward to working on more projects with her seniors. She also aspires to perform well and land a permanent role with the company once her traineeship completes.

**WSG's and NTUC-e2i's engagement and outreach activities in Oct 2020**

| <b>Engagement/outreach activity</b>                                    | <b>Date</b>    | <b>Time</b>                 | <b>Venue</b>                             |
|--|----------------|-----------------------------|--|
| Virtual Career Fair for Social Service Sector                          | 19 - 28 Oct    | -                           | Virtual                                  |
| Singtel x e2i Virtual Career Fair 2020                                 | 19 - 30 Oct    | -                           | Virtual                                  |
| VCF for Community Care   | 19 Oct - 1 Nov | -                           | Virtual                                  |
| Discovery+ Series: Corporate Social Responsibility                     | 20 Oct         | 1930h-2100h                 | Virtual                                  |
| Win The Search   | 20 Oct         | 0900h-1300h                 | Virtual Workshop                         |
| Job Interview with UEMS  | 20 Oct         | 1000h-1700h                 | e2i West, Classroom #02-02A and #02-02B  |
| Walk-in interview for F&B roles  | 20 Oct         | 1000h-1300h/<br>1400h-1700h | Yio Chu Kang CC                          |
| Career Choices For Your Transition                                     | 20 Oct         | 1400h-1630h                 | Virtual seminar                          |
| Win The Interview  | 21 Oct         | 0900h-1300h                 | Virtual workshop                         |
| Singtel Speed Interview - Retail Executive                             | 21 Oct         | 0900h-1200h                 | Virtual                                  |
| Walk-in interview for Operations roles                                 | 21 Oct         | 1000h-1300h/<br>1400h-1700h | Marine Parade CC                         |
| SGUnited Jobs and Skills Info Kiosk                                    | 21 - 23 Oct    | 1030h-2000h                 | PLQ Mall                                 |
| The entrepreneurship process and critical success factors that matters | 22 Oct         | 2000h-2100h                 | Virtual workshop                         |
| Win The Salary Negotiation   | 22 Oct         | 0900h-1300h                 | Virtual Workshop                         |
| Walk-in interview for Manufacturing roles                              | 22 Oct         | 1000h-1300h/<br>1400h-1700h | Careers Connect (Woodlands Civic Centre) |
| SGUnited Jobs and Skills Info Kiosk                                    | 23 - 25 Oct    | 1030h-2000h                 | Sembawang Shopping Centre                |
| SGUnited Jobs & Skills @ West Coast CC                                 | 23 Oct         | 1000h-1700h                 | West Coast CC                            |
| Network To Success   | 23 Oct         | 0900h-1300h                 | Virtual workshop                         |
| SGUnited Job Interviews @ Radin Mas CC                                 | 23 Oct         | 1000h-1600h                 | Radin Mas CC                             |



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|  |             |                             |   |
|--|-------------|-----------------------------|---|
| SGUnited Job Interviews @ Marymount                            | 23 Oct      | 1000h-1600h                 | Marymount CC                            |
| Job Interview with Weishen                                     | 23 Oct      | 1000h-1700h                 | e2i West, Classroom #02-02A and #02-02B |
| Jobs and Skills for Logistics Sector at SWCDC                  | 23 Oct      | 1000h-1600h                 | Bukit Batok East CC                     |
| #SGUP Singtel Speed Interview - Digital Executive              | 23 Oct      | 0900h-1200h                 | Virtual                                 |
| Career Fair for Older Workers @ Kallang                        | 23 Oct      | 1000h-1600h                 | Kallang CC                              |
| Breakthrough In Your Life and Career                           | 23 Oct      | 0930h-1630h                 | Virtual workshop                        |
| North West SkillsFuture Marketplace @ Marsiling-Yew Tee GRC    | 24 Oct      | 1000h-1600h                 | Yew Tee CC                              |
| SGUnited Community Care Job Interview Series @ Heartbeat@Bedok | 26 Oct      | 1000h-1600h                 | Heartbeat @ Bedok                       |
| Selection & Recruitment - The Impact in Interview              | 26 Oct      | 1400-1630h                  | Virtual seminar                         |
| Job Interview with UEMS  | 27 Oct      | 1000h-1700h                 | e2i West, Classroom #02-02A and #02-02B |
| SGUnited Jobs and Skills for Jurong Residents                  | 27 Oct      | 1000h-1600h                 | e2i West                                |
| Win The Search   | 27 Oct      | 0900h-1300h                 | Virtual Workshop                        |
| Walk-in interview  | 27 Oct      | 1000h-1300h/<br>1400h-1700h | Pasir Ris Elias CC                      |
| 99%SME e-seller workshop                                       | 28 Oct      |                             | virtual                                 |
| Win The Interview  | 28 Oct      | 0900h-1300h                 | Virtual workshop                        |
| SGUnited Job Interviews @ Cheng San CC                         | 28 - 29 Oct | 1000h-1600h                 | Cheng San CC                            |
| Job Interview with Weishen                                     | 28 Oct      | 1000h-1700h                 | e2i West, Classroom #02-02A and #02-02B |
| Walk-in Interview @ Bt Panjang CC                              | 28 Oct      | 1000h-1600h                 | Bt Panjang CC                           |
| Achieve Success in a VUCA World                                | 28 Oct      | 0930h-1630h                 | Virtual workshop                        |
| The Art of Being Happy In Your Job Search                      | 28 Oct      | 0930h-1630h                 | Virtual workshop                        |
| Career Management Soft Skills                                  | 28 Oct      | 0930h-1630h                 | Virtual workshop                        |

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|  |                   |             |                                   |
|--|-------------------|-------------|-----------------------------------|
| Job Hunting Online                                 | 29 Oct            | 0900h-1300h | Virtual workshop                  |
| Career Navigator                                   | 29 Oct            | 0900h-1300h | Virtual workshop                  |
| Growing Your Career Potential                      | 29 Oct            | 1400h-1630h | Virtual seminar                   |
| #e2ixNeeSoonCares: Job Interviews @ Nee Soon South | 30 Oct            | 1000h-1700h | Nee Soon South CC                 |
| SGUnited Job Interviews @ Jurong Green             | 30 Oct            | 1000h-1600h | Jurong Green CC                   |
| SGUnited Jobs & Skills @ Sembawang GRC             | 30 Oct            | 1000h-1600h | Kampung Admiralty Community Plaza |
| Mastering Personal Effectiveness                   | 30 Oct            | 1400h-1630h | Virtual workshop                  |
| SGUnited Jobs and Skills Info Kiosk                | 30 Oct<br>- 1 Nov | 1030h-2000h | Changi City Point                 |