

FREQUENTLY ASKED QUESTIONS

Q1. Which groups of workers need to undergo Rostered Routine Testing? How will the employers know which of their workers are required to be tested regularly?

Rostered Routine Testing (RRT) applies to the following groups of workers who are at higher risk:

- (a) All workers from the construction, marine and process sectors (unless working in company office premises) and personnel who go into the work sites.
- (b) All workers from the manufacturing and services sectors residing in the following sites: (i) purpose-built dormitories, (ii) factory-converted dormitories, (iii) decant sites and (iv) Temporary Living Quarters/Temporary Occupational Licence Quarters/Construction Temporary Quarters.

It does not apply to recently recovered workers (less than 180 days from date of symptoms onset or detection of infection).

Workers should not go for the RRT swab if they are on Home Quarantine Order (HQO), Stay-Home Notice (SHN) or 5-day Medical Leave. Employers should schedule these workers for RRT only after they complete their quarantine, SHN or medical leave.

Migrant workers who are required to go through RRT will be automatically populated in the Swab Registration System (SRS) for employers to schedule their test appointment. For Singaporeans/PRs, employers will have to add in the workers' details in SRS. Employers should check if the workers fulfil the eligibility criteria for swabs if they are not displayed or contact the respective sector agencies for assistance.

Employers should not send workers who are not required to be tested for testing.

For FAQs on sector-specific swabbing requirements:

- Construction sector: <https://www1.bca.gov.sg/COVID-19/faqs/construction-sector/covid-safe-workforce>
- Marine & Offshore and Process Construction & Maintenance sectors: <https://covid.qobusiness.gov.sg/safemanagement/sector/>

Q2. How can employers make an appointment?

Employers can contact their respective sector leads to create a Swab Registration System (SRS) account first, and arrange for their workers' RRT through the SRS.

For more information on SRS:

Create an SRS Account:

- For employers in construction sector: <https://go.gov.sg/bca-reg-srs-acc>
- For employers in marine and process sector: <https://form.gov.sg/5f33ac4aef830b0012597673>

- For employers with manufacturing/services workers staying in dormitories:
<https://go.gov.sg/srsaccountcreationmom>

Go to the SRS Login: <https://swab.hpb.gov.sg/ext/Login.aspx>

Download the SRS Briefing Slides: <https://go.gov.sg/srs-briefing-slides>

Download SRS User Guide: <https://go.gov.sg/srs-user-guide>

Employers should book the appointment for the swab test as well as arrange for transport for workers to be sent to the test sites.

Q3. Where will the tests be conducted?

Tests will be conducted at various Regional Screening Centres such as the Old Police Academy and The Float @ Marina Bay. Tests will also be conducted in purpose-built dormitories with larger numbers of workers and are already taking place in locations such as PPT Lodge 1B, Tampines Dormitory and Sungei Tengah Lodge. Employers will be able to view the available locations in the SRS when booking the RRT appointments for their workers.

For workers with existing symptoms or conditions that make them unsuited for a swab test, they will be issued with a referral letter for swabs at Farrer Park Hospital.

Companies should not approach laboratories/hospitals to set up a private arrangement for these tests.

Q4. Are there exemptions for any workers from RRT?

Exemptions are not allowed.

Workers required to undergo RRT should not miss their swab tests without valid reason. Employers should re-schedule the appointments of their workers in advance if they are not able to attend their original RRT appointments. Workers' AccessCode status will be turned to Red if they fail to undergo their RRT. To turn the AccessCode status Green again, the worker will need to undergo his swab test.

Workers who are on medical leave for fever, cough, runny nose or sore throat should not go for their RRT appointment. Workers who are on medical leave for other reasons can and should go for the swab test.