

Frequently Asked Questions (FAQs) on Self-Employed Person (SEP) Income Relief Scheme (SIRS)

1. When will I be notified if I am automatically eligible for SIRS?
<ul style="list-style-type: none">• If you are automatically eligible for SIRS, you will be notified via SMS from 22 May 2020 (if you have a registered SingPass mobile number) and via a hardcopy letter mailed to your government-registered residential address from 22 to 29 May 2020.• Eligible SEPs will receive their first SIRS payment via direct bank crediting on 27 May 2020. Cheque recipients will get the cheques by 15 June 2020.• The next two SIRS payments will be made in end July and October 2020.
2. What do I do if I don't receive a SMS and letter notification?
<ul style="list-style-type: none">• If you did not receive a SMS and letter by 29 May, please submit an application for SIRS through NTUC. To submit an application for SIRS, visit the NTUC SIRS website at www.ntuc.com.sg/SIRS.• NTUC will assess each case for its merits and try to assist where possible. NTUC will review your application and inform you of the outcome generally within one month via SMS and letter/email.• We would also like to assure you that it does not matter when you put in your application for SIRS. If assessed to be eligible, you'll receive three payouts, regardless of when your application was submitted to NTUC. We hope this gives you some assurance.
3. <i>[For SIRS applicants who applied to NTUC]</i> I did not get my SIRS notification from NTUC on 27 May 2020. Does it mean my application was not successful?
<ul style="list-style-type: none">• NTUC will be notifying successful applicants in batches in the coming days. Notification to the 1st batch of successful applicants was done on 27 May 2020. Notifications to subsequent batches will follow shortly.• NTUC is doing its best to process SIRS applications. NTUC will review your application and inform you of the outcome (successful or not) generally within one month via SMS and letter/email. We seek your patience and understanding.• We would also like to assure you that you will receive three payouts if assessed to be eligible, regardless of when your application was submitted to NTUC. We hope this gives you some assurance.
4. Why am I not automatically eligible for SIRS?
<ul style="list-style-type: none">• There are various reasons why SEPs do not automatically qualify. SEPs could be below age 37 this year, have zero or negative Net Trade Income in Work Year 2018, and/or narrowly missed the SIRS criteria.• For SEPs who are also employees (i.e. dual status workers), their total pay used for assessment includes all components of their salary (i.e. basic salary, overtime pay, commission and annual bonuses) and all sources from multiple employers.• If you did not receive a SMS and letter by 29 May, please submit an application for SIRS through NTUC. To submit an application for SIRS, visit the NTUC SIRS website at www.ntuc.com.sg/SIRS.• NTUC will assess each case for its merits and try to assist where possible. NTUC will review your application and inform you of the outcome generally within one month via SMS and letter/email.

5. Can I receive both CSG and SIRS? What happens if I have applied for both CSG and SIRS?

- Please take note that you are not allowed to receive payments from both SIRS and the COVID-19 Support Grant (CSG).
- Individuals who have already received or are currently receiving the CSG are not allowed to receive SIRS. Individuals whose SIRS application has been approved should also not proceed to put in an application for CSG.
- If found to be benefitting from both CSG and SIRS concurrently, individuals may be disqualified from the schemes, and may be requested to repay the benefits received.