

## Training Requirement: Environmental Cleaning Workforce Skills Qualifications (WSQ)

### Introduction

Since late 2009, WDA has been working with key industry stakeholders to develop the Environmental Cleaning (EC) WSQ framework to better serve the training needs of the industry and enhance its professionalism.

From 1 July 2010, the Environmental Cleaning WSQ is ready to offer the cleaning industry skills upgrading pathways for their workers that will help them boost performance and productivity. Workers in the cleaning industry can look forward to taking up industry recognised training to raise their skills and capabilities that will enhance their employability.

The EC WSQ certifications will be the main avenue through which businesses can meet the training requirements under NEA's accreditation scheme for the cleaning industry. It has replaced the Cleaning National Skills Recognition System (NSRS) with effect from 1 July 2010.

### Overview of the Environmental Cleaning WSQ

The framework caters to the training of cleaning crew, stewards and supervisors in two sub-sectors namely:

- Commercial and Private Residential Cleaning
- Public Cleaning

It offers 48 modules grouped under three levels of qualifications namely, Certificate, Higher Certificate and Advanced Certificate. The progression pathway provided in the framework is as shown in Figure 1 below.



*Figure 1: Progression Pathway under EC WSQ Framework*

## Environmental Cleaning WSQ Courses

Course	Suitable for
WSQ Certificate in Environmental Cleaning 4 Core + 2 Elective Units	Competencies at this level aim to equip cleaning professionals with the skills to perform basic cleaning activities as a cleaning crew.
WSQ Higher Certificate in Environmental Cleaning 4 Core + 3 Elective Units	Competencies at this level of qualification aim to equip cleaning professionals looking to advance their skills with in-depth training in specialised cleaning, and soft skills required as a cleaning steward to lead small teams of cleaning crew.
WSQ Advanced Certificate in Environmental Cleaning 6 Core + 2 Elective Units	Competencies at this level of qualification aim to equip cleaning professionals earmarked for leadership positions such as cleaning supervisors to manage multiple teams.

## Environmental Cleaning WSQ Approved Training Organisations (ATOs)

Environmental Cleaning WSQ courses have been rolled out progressively since June 2010. Interested participants can check with the following approved training organisations for more information on course fees, schedule and funding support:

- NTUC LearningHub Pte Ltd
- Center for Competency-Based Learning and Development Pte Ltd
- U-Training Centre Pte Ltd
- ST Electronics (e- services) Pte Ltd - Centre for SHEQ
- Training Masters Workforce Institute Pte Ltd

Training Provider	Contact details
NTUC LearningHub Pte Ltd	80 Jurong East Street 21, e2i #02-03, Singapore 609607 Tel: (65) 6471 2223, Fax: (65) 6705 4057 Email: dorcas.ong@ntuclearninghub.com Website: www.ntuclearninghub.com
Center for Competency-Based Learning and Development Pte Ltd	6 Harper Road, #06-01, Leong Huat Building, Singapore 369674 Tel: (65) 6285 3669, Fax: (65) 6285 9515 Email: envclg@cbl-d-center.com Website: www.cbl-d-center.com
U-Training Centre Pte Ltd	33 Ubi Ave 3 #04-15, Singapore 408868 Tel: (65) 6684 8135, Fax: (65) 6481 7042 Email: utc@u-training.com.sg Website: www.u-training.com.sg
ST Electronics (e-Services) Pte Ltd – Centre for SHEQ	1003 Bukit Merah Central, #01-01, Inno Centre Singapore 159836 Tel: (65)9737 7790/ 6506 5042, Fax (65) 6323 7955 Email: chua.weipin.irene@stee.stengg.com/ trainme_comat@comat.com.sg Website: www.sheqcomat.com.sg
Training Masters Workforce Institute Pte Ltd	10 Arumugan Road, #07-02, Singapore 409957 Tel: (65) 6392 2966, Fax: (65) 6392 1728 Email: floralgoh@trainingmasters.com.sg Website: www.trainingmasters.com.sg

## **Assessment Only Pathway as Qualifying Criteria**

To help employers meet the challenge of having to release workers for training, WDA has introduced the Assessment Only Pathway (AOP), aimed at allowing cleaners to obtain their Environmental Cleaning (EC) Workforce Skills Qualifications (WSQ) certification without having to attend classroom training, but just assessment. These cleaners would either have basic cleaning qualifications or have a number of years of relevant working experience. Cleaners who are interested in the AOP would be screened before they are allowed to enroll on the AOP. Those who are eligible for AOP would be able to attempt the assessment directly. Participants taking AOP will also be able to enjoy up to 90% funding for the assessment fee.

Qualified cleaners will receive an EC WSQ Certificate (Certificate, Higher Certificate and Advanced Certificate) for completion of full programme, or a Statement of Attainment (SOA) for each completed module.