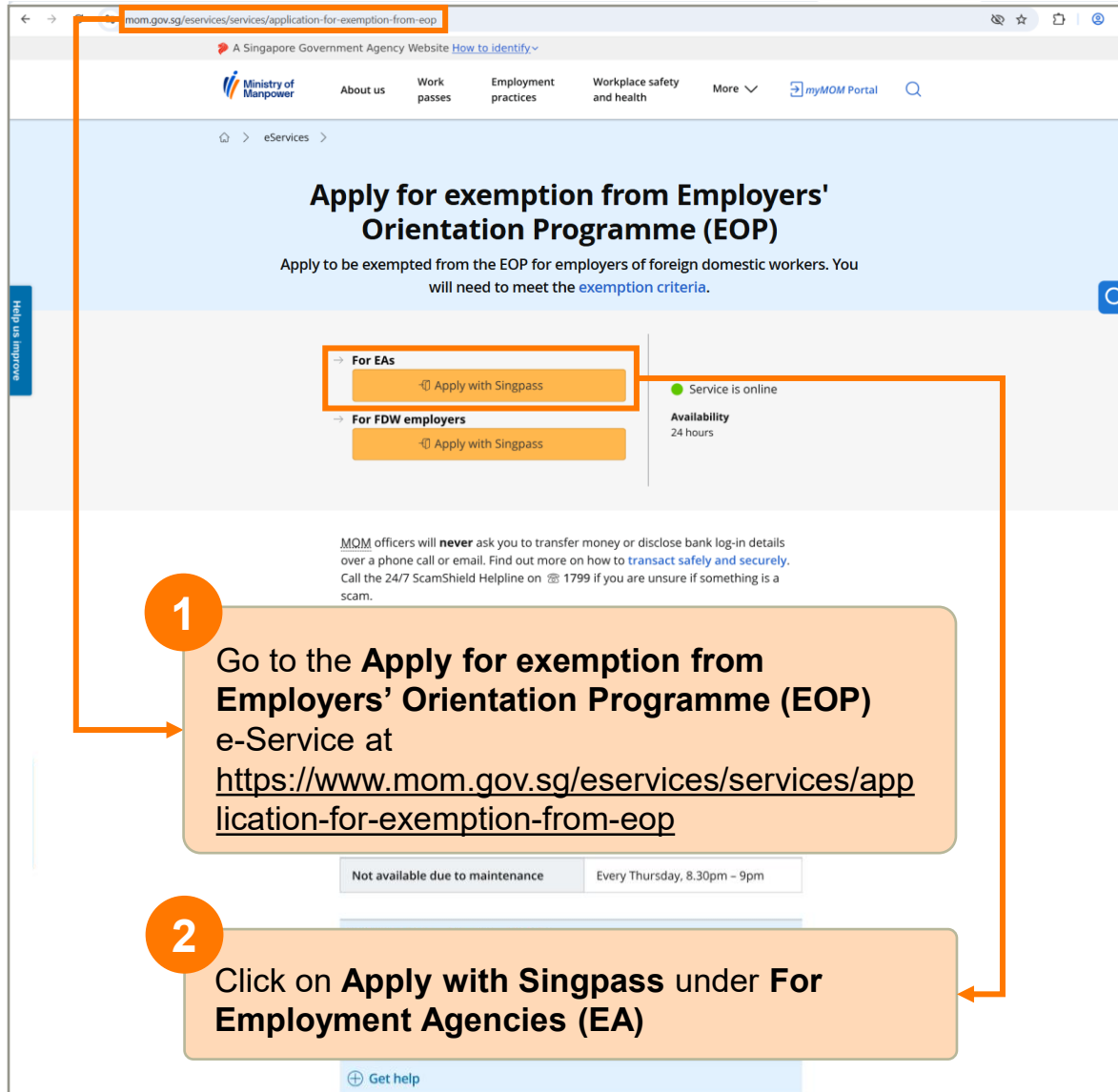


Application for Exemption from Employers' Orientation Programme (EOP) *(Employment Agencies)* User Guide

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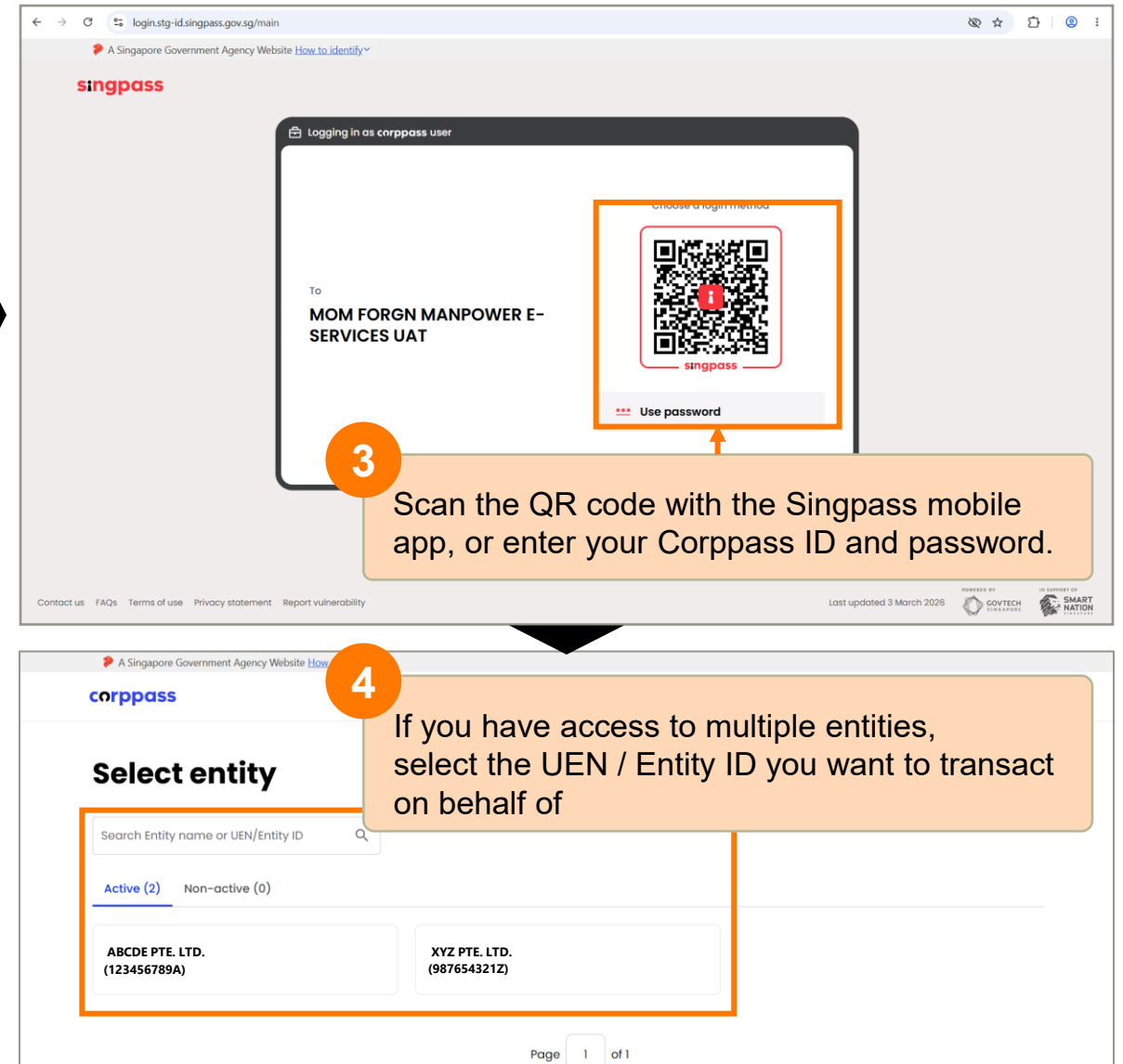
Log in to eService	
0.1	Log in with CorpPass
Apply for Exemption from Employers' Orientation Programme (EOP)	
1.1	Start New Application
1.2	Enter Company Details
1.3	Enter Application Details
1.4	Review Application Details & Submit
1.5	View Submission Acknowledgement Page
1.6	View Application Outcome

0.1 Log in with Corppass



The screenshot shows the MOM eServices page for the 'Apply for exemption from Employers' Orientation Programme (EOP)'. The URL in the browser is [mom.gov.sg/eservices/services/application-for-exemption-from-eop](https://www.mom.gov.sg/eservices/services/application-for-exemption-from-eop). The page has a navigation bar with 'Ministry of Manpower' and links for 'About us', 'Work passes', 'Employment practices', 'Workplace safety and health', and 'More'. Below the navigation bar, there's a search bar and a 'Help us improve' button. The main heading is 'Apply for exemption from Employers' Orientation Programme (EOP)' with a subtext: 'Apply to be exempted from the EOP for employers of foreign domestic workers. You will need to meet the [exemption criteria](#).' There are two main sections: 'For EAs' and 'For FDW employers', both with an 'Apply with Singpass' button. A green dot indicates 'Service is online' and 'Availability 24 hours'. A warning box states: 'MOM officers will **never** ask you to transfer money or disclose bank log-in details over a phone call or email. Find out more on how to [transact safely and securely](#). Call the 24/7 ScamShield Helpline on 1799 if you are unsure if something is a scam.' An orange arrow points from the 'Apply with Singpass' button under 'For EAs' to the first instruction box.

- 1 Go to the **Apply for exemption from Employers' Orientation Programme (EOP)** e-Service at <https://www.mom.gov.sg/eservices/services/application-for-exemption-from-eop>
- 2 Click on **Apply with Singpass** under **For Employment Agencies (EA)**



The screenshot shows the Singpass login interface. The URL is login.stg-id.singpass.gov.sg/main. The page has a navigation bar with 'singpass' and a 'How to identify' link. The main heading is 'Logging in as corppass user'. There's a QR code with a red '1' in the center, and a 'Use password' button below it. An orange arrow points from the QR code to the third instruction box. Below the QR code, there's a 'Select entity' section with a search bar and a list of entities. An orange arrow points from the 'Select entity' section to the fourth instruction box.

- 3 Scan the QR code with the Singpass mobile app, or enter your Corppass ID and password.
- 4 If you have access to multiple entities, select the UEN / Entity ID you want to transact on behalf of

1.1 Start New Application

A Singapore Government Agency Website [How to identify](#) ▾

 Ministry of Manpower [Profile](#)

[Home](#) > [Exemption from EOP](#)

 MOM officers will never ask you to transfer money or disclose bank log-in details over a phone call or email. Find out more on how to [transact safely and securely](#). Call the 24/7 ScamShield Helpline on 1799 if you are unsure if something is a scam.

EOP Exemption

 **New Application**

What are you looking for?

Submitted Date From/To

No data available

5

Click on **New Application**

1.2 Enter Company Details

A Singapore Government Agency Website [How to identify](#)

Ministry of Manpower Profile

Exemption from EOP > Exemption from EOP Application

1 Company Details

2 Application Details

3 Review

4 Confirmation

Company Details

EA Personnel's Registration No

123456789A

License No

123456789A

Contact No

+65 90099009

Email Address

John.Doe@abc.com

← Back

Continue →

6

Input Company Details

7

Click Continue

1.3 Enter Application Details

A Singapore Government Agency Website [How to identify](#) Profile

Ministry of Manpower

Exemption from EOP > Exemption from EOP Application

Company Details **Application Details** Review Confirmation

8 Select Reason for Exemption

Reason for Exemption

The Employer would like to request for exemption because

- ☒ Employer suffers from chronic medical conditions
- ☐ Employer is non-ambulant (i.e. Physical disabilities)
- ☐ Employer is 60 years of age or more and suffers physical discomfort
- ☐ Employer is expected to or has given birth within one month of date of exemption application
- ☐ Employer's spouse is/was an MDW employer

9 Input Employer's details

Employers details

Name
Jane Do

Identification Type
☐ NRIC
☒ FIN

Identification No
G1234567Z

Passport No (Optional)

Nationality
Chinese

Date of Birth
20 Aug 1980

Mobile No
+65 80088008

Home No (Optional)
+65

Representative's details

Relationship to Employer
Sponsor's Spouse

Status
Is or was a FDW Employer

Name
Jimmy Do

Identification Type
☒ NRIC
☐ FIN

Identification No
S7654321B

Nationality
Singapore PR

Date of Birth
07 Feb 1980

Mobile No
+65 81188118

Home No (Optional)
+65

Email Address
jimmy.Do@email.com

10 Input Representative's details

11 Either Drag-and-Drop or Click to upload supporting documents

12

- To edit any section, click on **Back**
- To proceed to submit, click **Submit**

Supporting Documents

Attachments

Drag and drop or browse files
jpg, png or pdf only. 5MB max file size.

Supporting_Doc.pdf 29KB View

← Back Continue →

1.4 Review Application Details & Submit

A Singapore Government Agency Website

How to identify

Ministry of Manpower

Profile

Exemption from EOP

Exemption from EOP Application

Company Details

Application Details

Review

Confirmation

123456789A

123456789A

Employment Agency's Details

EA Personnel's Registration No200406129H

License No200406129H

Contact No90099009

Email AddressJohn.Doe@abc.com

Employer's Details

NameJane Do

Identification TypeFIN

Identification NoG1234567Z

Passport No (Optional)

NationalityChinese

Date of Birth19800820

Mobile No80088008

Home No (Optional)

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Review application details

Representative's Details

Relationship to EmployerSponsor's Spouse

StatusIs or was a FDW Employer

NameJimmy Do

Identification TypeS7654321B

Identification NoNRIC

Identification NoS3240069H

NationalitySingapore PR

Date of Birth19800207

Mobile No81188118

Home No (Optional)

Email AddressJimmy.Do@email.com

Reason for Exemption

The Employer would like to request for exemption becauseEmployer suffers from chronic medical conditions

Declaration

I confirm that the information provided in this application is true and accurate to the best of my knowledge.

I understand that any false declaration may result in penalties or legal action.

I agree to the terms and conditions governing this application and consent to the processing of my personal data for the purposes stated.

☒

I acknowledge and agree to the statements above.

14

Click to acknowledge Declaration

15

To edit any section, click on **Back**

To proceed to submit, click **Submit**

← Back

Submit →

7

1.5 View Submission Acknowledgement Page

A Singapore Government Agency Website [How to identify](#) 

 Ministry of Manpower [Profile](#)

[Exemption from EOP](#) > [Exemption from EOP Application](#)

Company Details ✓ Application Details ✓ Review ✓ Confirmation 4

✓ **Success**

Your exemption of Employer's Orientation Programme application form has been submitted.

Application Details

Application No	ACE/EOP/202605/00100
Reason for Exemption	Employer suffers from chronic medical conditions
Submission Date/Time	29/05/2026 11:12 PM

[Back to Dashboard](#) →

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Once submitted, you will see an acknowledgement page confirming your application is submitted.

Application no. and submission date/time is shown.

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Click **Back to Dashboard** to return to dashboard

1.6 View Application Outcome

A Singapore Government Agency Website [How to identify](#)

 [Profile](#)

[Home](#) > [Exemption from EOP](#)

 MOM officers will never ask you to transfer money or disclose bank log-in details over a phone call or email. Find out more on how to [transact safely and securely](#). Call the 24/7 ScamShield Helpline on 1799 if you are unsure if something is a scam.

EOP Exemption

New Application

What are you looking for?

Submitted Date From/To

DD/MM/YYYY

DD/MM/YYYY

Search

Clear

S/N	Application No	Application Date	Rep Name	Rep Role	Employer's Name	Reason for Exemption	Outcome	Reason for Outcome
1	ACE/EOP/202605/00100	29/05/2026	Jimmy Do	Sponsor's Spouse	Jane Do	Employer suffers from chronic medical conditions	Approved	

< Prev

1

Next >

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View **Outcome** for submitted application

A Singapore Government Agency Website [How to identify](#)

 [Profile](#)

[Home](#) > [Exemption from EOP](#)

 MOM officers will never ask you to transfer money or disclose bank log-in details over a phone call or email. Find out more on how to [transact safely and securely](#). Call the 24/7 ScamShield Helpline on 1799 if you are unsure if something is a scam.

EOP Exemption

New Application

What are you looking for?

Submitted Date From/To

DD/MM/YYYY

DD/MM/YYYY

Search

Clear

n No	Application Date	Rep Name	Rep Role	Employer's Name	Reason for Exemption	Outcome	Reason for Outcome
02605/00100	29/05/2026	Jimmy Do	Sponsor's Spouse	Jane Do	Employer suffers from chronic medical conditions	Approved	Is/Was a MDW Employer

< Prev

1

Next >

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Scroll to the right to view **Reason for Outcome**

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