

## Staying United During and After Crises

February 2019

With a diverse workforce made up of people from different races and countries, the ability to stay united in a workplace during and after crises, is essential to a quick recovery following a terror attack. What does it take to make sure that we do not fall apart?

Here are some key tips to help workplaces overcome a crisis.



### 1. Encourage employees to keep calm and do not spread rumours

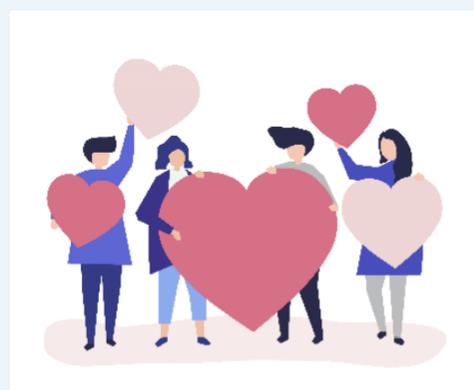
Fake news generate fear, mistrust and hatred, resulting in a high conflict and less productive workplace.

Remind your colleagues to stay calm, avoid forwarding negative content, and create positivity by reiterating the importance of harmony.

### 2. Care for each other at the workplace

Look out for one another at the workplace. Cultivate a caring culture and train suitable personnel to identify and respond to colleagues who require more support.

Camaraderie will go a long way in elevating everyone's morale, speeding up the recovery process.



### 3. Rally for all to contribute

Depending on the scale of destruction, resources will be required to go back to normalcy. Encourage your colleagues to contribute and support the workplace or nation's recovery process.

Support comes in different forms. It could be volunteering services as an organisation, or even as an individual. In the case of the 2015 Paris attacks, Google provided free calls to France via its Hangout service. In the 2017 Manchester attacks, taxi drivers offered free rides and food while others opened up their homes to shelter those who were stranded.

#### SGSecure Updates:

In January 2019, over 20 people were killed in an attack on an upscale hotel complex in Kenya, while another 20 lost their lives in twin blasts at a church in Philippines. In Singapore, two Singaporeans were issued restriction orders for propagating beliefs promoting violence and views detrimental to the cohesion of Singapore's multi-racial and multi-religious society.

The terrorism threat to Singapore continues to be high. Read about the Singapore Terrorism Threat Assessment Report 2019 here: <https://www.mha.gov.sg/newsroom/press-release/news/singapore-terrorism-threat-assessment-report-2019>