

## 23 March 2018 French Supermarket Gun Attack

On 23 March 2018, 25-year-old Redouane Lakdim hijacked a car and fired at both its driver and passenger. He then shot at a group of police officers who were jogging in the city before driving to Super U supermarket in Trèbes, a town eight km away. There, he opened fire and took a number of people as hostages. Five people were killed, including the attacker. 16 others were injured.

### Ability to respond quickly can save lives

In the event of a terror attack, the first few moments are critical and the key principle of “Run, Hide, Tell” must be applied immediately.

Based on news reports, a vigilant and quick thinking employee who was just six months into his job helped to save about 20 lives by evacuating people the moment he saw the attacker entering the supermarket. Survivors reportedly hid in the supermarket’s cold storage, or took refuge in the garage nearby.

Here are some pointers to effect a smooth “Run, Hide, Tell”:

- Drill this principle into your employees
- Identify safe rooms and evacuation routes at your workplace
- Familiarise your employees through regular exercises

### Ability to account for staff in an emergency is important

A smooth process to account for staff and contact their next-of-kin can help the Police and businesses understand the scale of the attack and facilitate rescue and recovery efforts. Below are some recommendations:

- Establish a group-based communication channel with all employees
- Update the contact details of your employees regularly
- Ensure that your employees understand the reporting procedures
- Create a next-of-kin call directory and update it regularly

### Mitigating Potential Disruption Due to Terror Attacks



Adopt the recommendations under the SGSecure Guide for Workplaces [www.mom.gov.sg/sgsecure-guide](http://www.mom.gov.sg/sgsecure-guide)



Sign up for the enhanced bizSAFE training at [www.wshc.sg/bizSAFE](http://www.wshc.sg/bizSAFE) to learn about risk management measures



Encourage your stakeholders to register their SGSecure rep with MOM at [www.mom.gov.sg/sgsecure](http://www.mom.gov.sg/sgsecure) to receive the latest updates and advisories



Encourage your building’s managing agent to register with the Safety and Security Watch Group [www.police.gov.sg/resources/prevent-terrorism/safety-and-security-watch-group-scheme](http://www.police.gov.sg/resources/prevent-terrorism/safety-and-security-watch-group-scheme)



Refer to the advisories providing general principles on contingency planning and protective security [www.police.gov.sg/cpps](http://www.police.gov.sg/cpps)