Steps to take during an active shooter incident:

- Identify the shooter:
  - Look for any obvious signs of a shooter, such as lanyards, badges, or identification cards.
  - Listen for reports of gunfire or sounds consistent with an active shooter.
- Ensure workplace safety:
  - Lock down the premises if the attacker is still on the loose.
  - Do not leave the secured area until directed to do so by authorities such as the police.
- Inform the authorities as soon as possible.
  - Call 999, or SMS 71999 if it is not safe to talk.
  - You can also use the SGSecure app to report your situation.
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- Do not leave the secured area until directed to do so by authorities such as the police.

3 August 2019 El Paso, Texas Attack

On 3 August, 21-year-old Patrick Wood Crusius began his attack at a Walmart Supercentre at El Paso, Texas. Armed with a rifle, he fired on customers in the parking lot before entering the building. The mass shooting resulted in 20 deaths, and 26 injured.

4 August 2019 Dayton, Ohio Attack

On 4 August, 24-year-old Connor Betts concluded a mass shooting attack in a popular nightlife district of Dayton, Ohio that resulted in nine deaths, and 26 injured.

In the aftermath of the attacks in Texas and Ohio, the threat to workplace safety remains. Here are some key points to consider:

- Out of the four injured individuals in Bangkok, three were cleaners. Employees who are the first-point-of-contact such as cleaners, security guards and receptionists should undergo training to detect tell-tale indicators of security threats.
- If the company will be hosting a major event such as a large-scale seminar, have developed processes to report to authorities. For both the Texas and Ohio attacks, the retail and entertainment sector was targeted. Hence, it is a reminder that we need to stay vigilant and know how to respond in the event of such attacks happening at our workplaces.

Rising awareness and precautions can help mitigate the threat. Here are some key points to consider:

- Extend psychological first aid to fellow employees in emotional distress after a crisis. Employees who are the front-line workers should undergo training to detect tell-tale indicators of security threats.
- Workplaces can also encourage employees to verify news with official sources and not disseminate fake news and disinformation.
- Staff should also familiarize themselves with the workplace procedures and not disseminate fake news. The circulation of fake news and disinformation can worsen the situation and contribute to panic among employees.
- Employees should also familiarize themselves with the workplace procedures in case of an emergency. Knowing what to do in case of an emergency can help reduce panic and confusion.

References:

- The mass shooting at Walmart Supercentre at El Paso, Texas. Armed with a rifle, he fired on customers in the parking lot before entering the building. The mass shooting resulted in 20 deaths, and 26 injured.
- The shooting attack in Christchurch, New Zealand. It resulted in 51 deaths and 50 injured.
- The shooting attack in El Paso, Texas. Armed with a rifle, he fired on customers in the parking lot before entering the building. The mass shooting resulted in 20 deaths, and 26 injured.
- The shooting attack in Dayton, Ohio. Armed with a rifle, he fired on customers in the parking lot before entering the building. The mass shooting resulted in nine deaths, and 26 injured.

Staying united in the aftermath of a terror attack

In the aftermath of the attacks in Texas and Ohio, citizens gathered for vigils to express solidarity with the victims of the shootings. When a terror attack strikes, feelings of fear and anger can affect the community. It is essential to keep the workplace open and encourage the workforce to stay united in the aftermath of a terror attack.

We recommend the following:

- Extend psychological first aid to fellow employees in emotional distress after a crisis.
- Workplaces can also encourage employees to verify news with official sources and not disseminate fake news. The circulation of fake news and disinformation can worsen the situation and contribute to panic among employees.
- Employees should also familiarize themselves with the workplace procedures in case of an emergency. Knowing what to do in case of an emergency can help reduce panic and confusion.

References:

- The mass shooting at Walmart Supercentre at El Paso, Texas. Armed with a rifle, he fired on customers in the parking lot before entering the building. The mass shooting resulted in 20 deaths, and 26 injured.
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Staying United after the aftermath of a terror attack

In the aftermath of a terror attack, it is essential to keep the workplace open and encourage the workforce to stay united in the aftermath of a terror attack. Here are some key points to consider:

- Extend psychological first aid to fellow employees in emotional distress after a crisis.
- Workplaces can also encourage employees to verify news with official sources and not disseminate fake news. The circulation of fake news and disinformation at the workplace may increase fear, hatred and anger, which can sow discord.
- Workplaces can also encourage employees to verify news with official sources and not disseminate fake news. The circulation of fake news and disinformation can worsen the situation and contribute to panic among employees.
- Employees should also familiarize themselves with the workplace procedures in case of an emergency. Knowing what to do in case of an emergency can help reduce panic and confusion.