

EMPLOYMENT AGENCY BULLETIN

News bulletin by the Ministry of Manpower for employment agencies.



The Ministry of Manpower (MOM) has reviewed the administrative fees for all work passes. The administrative fees for most work passes will increase on 1 April 2013.

This is in line with the Government's financial principle that the full cost of providing a public service should be borne by users of the service, rather than taxpayers in general.

Employers have been paying administrative fees for the application and issuance of work passes since 2005. When the fees were first introduced, they were set at a level that was substantially below cost recovery. The fees were first revised in 2011. This helped increase the proportion of costs borne by employers who use work pass services, but it still fell short of full cost recovery.

The new administrative fees, to be implemented on 1 Apr 2013, will bring the fees closer to the full costs of providing work pass services. These include new service initiatives which lead to better customer convenience and experience (for example, a new card courier service that will save employers one additional trip to MOM, and remove the need for those with renewal cases to visit MOM at all, as well as additional electronic services for the reinstatement of work permits). Customers can also look forward to the opening of the new Work Pass Card Registration Centre at the MOM Services Centre in early 2013.

Please refer to our press release (mom.gov.sg/Documents/press-releases/2013/Annex A -List of all administrative fee changes.pdf) and FAQ (mom.gov.sg/Documents/press-releases/2013/FAQs%20on%20New%20Admin%20Fees%20for%20Work%20Passes%202013.pdf) for more details.