

8 June 2026

### **EA Alert: Report suspected unlicensed employment agents**

Dear Key Appointment Holder and EA Personnel,

On 19 May 2026, Hashimah Bte Hashim was fined \$28,000 for performing employment agency (EA) work without an EA licence. Between 27 February 2022 and 8 April 2024, she facilitated the emplacement of at least 12 migrant domestic workers (MDWs), and took on activities such as advertising her services online, conducting online job interviews between potential employers and MDWs, processing work pass applications using employers' Singpass accounts, and providing training to the MDWs at her household. She had charged \$550 for each transaction.

In a separate case, on 4 November 2025, Maisuri D/O Keshore was also fined \$30,000 for performing EA work without an EA licence. Between January 2024 and October 2024, she facilitated the placement of 10 MDWs. She conducted interviews with MDWs via WhatsApp and arranged for them to meet with potential employers after sharing the MDWs' biodata. Maisuri also collected 3 months of the MDWs' salaries for each successful placement. This is above the maximum amount that licenced EAs are allowed to collect from MDWs.

MOM takes a serious view of unlicensed organisations or individuals performing employment agency work and will continue to actively enforce against such offences. If you suspect any unlicensed employment agency activities, please inform MOM immediately. Thank you.

Yours sincerely,

Liang Yahui

Director (Operations & Licensing)  
Foreign Manpower Management Division  
Ministry of Manpower