

17 October 2025

EA Alert: Advisory on Fraudulent Actions by Employment Agencies in Work Pass Applications

Dear Key Appointment Holder and EA Personnel,

The Ministry of Manpower (MOM) is investigating several Employment Agencies (EAs) for offences related to submitting false information or tampered documents for foreigners in their work pass applications, under the Employment of Foreign Manpower Act 1990 (EFMA)*.

Some Key Appointment Holders and EA Personnel have also misused their Singpass accounts by sharing them with overseas agents, thus enabling these overseas agents to submit fraudulent work pass applications. MOM has suspended the MOM eServices accounts of these individuals and referred the matter to the Singapore Police Force for investigation under the Computer Misuse Act 1993.

MOM takes a serious view of the above issues and will not hesitate to take tough enforcement actions against such offenders. You are reminded of the following:

- 1) Accuracy of information: When using the MOM eServices, ensure that all information submitted are accurate and complete.
- 2) Account Security: Do not share your Singpass with any other individual. You are also responsible for all transactions using your Singpass.

If you suspect any unauthorised work pass transactions using your Singpass, [contact MOM](#) immediately.

Thank you.

Adrian Quek
Commissioner for Employment Agencies
Ministry of Manpower

*Under section 22(1)(d) EFMA, any person who makes any statement or furnishes any information to the Controller or an employment inspector under this Act which he knows or ought reasonably to know is false in any material particular or is misleading by reason of the omission of any material particular, shall be guilty of an offense and shall be liable on conviction to a fine not exceeding \$15,000 or to imprisonment for a term not exceeding 12 months or to both.