

EA Alert Dated: 23 June 2014

EA Alert: Extending Duration of Certificate of Employment Intermediaries Tests

The Certificate of Employment Intermediaries (CEI) is a test to ensure that all employment agency (EA) personnel understand their obligations under the law and are able to advise their clients on their rights and responsibilities. In April 2014, the Ministry had enhanced the CEI to include more scenario-based questions that test candidates' understanding and ability to apply the relevant legislation. We have since received industry feedback urging the Ministry to further review the CEI, and we will be making further changes.

Duration of CEI Examinations

2 We will extend the duration of the CEI tests to allow candidates more time to review the questions. These changes will take effect for examinations held on or after **Wednesday 25 June 2014**. Please refer to the table below for the new durations:

Test Type	Current Duration	New Duration
CEI (KAH)	1 hr 30 min	2 hrs
CEI (Basic)	1 hr	1 hr 15 min
CEI w/o EFMA (KAH)	1 hr 15 min	1hr 45 min
CEI w/o EFMA (Basic)	45 min	1 hr

Test Results

3 We have also received requests to reveal the test results to candidates so that they may review the materials before their next attempt. While we will not be releasing the passing marks of the CEI, we recognise the benefits of letting candidates know how they fared for the questions pertaining to the different legislation being tested. We are currently putting in place measures to implement this as soon as we can, and will keep the industry updated.

Thank you.

Yours sincerely,

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