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## STRENGTHENING WORKPLACE COHESION

Last month, we touched on how we can all play a part and stay united within our workplaces. Here are some further tips on how open communication, inclusivity and culture building can help ease tensions at the workplace in the aftermath of crises such as terror attacks.



## OPEN COMMUNICATION

Create an open environment for gathering of feedback by:

- Providing platforms for feedback on work practices
- Organising open and regular conversations on staff issues
- Following up on feedback from employees to build trust



## PROMOTE INCLUSIVITY

Build an inclusive workforce by:

- Ensuring employees are valued and heard regardless of race, religion, nationality or physical abilities
- Creating opportunities for employees to forge bonds with each other
- Having clear guidelines for handling of incidents of racial prejudice at the workplace

## BUILD A CULTURE OF DISCERNMENT

Encourage employees to build a culture of discernment in relation to information sharing by:

- Establishing trusted channels for dissemination of information related to company operations
- Checking that a source of information is credible before sharing
- Exercising discretion on comments made in the online sphere



Forge workplace cohesion in peacetime for resilience in times of tension. Watch the ["Stronger Together" documentary on CNA](#) to find out how the communities in Manchester, Surabaya and Christchurch have demonstrated resilience and cohesion in rebuilding their community after the tragic terror attacks.



Prepare Your Workforce



Protect Your Workplace



Partner Your Community

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