

EA Alert Dated: 25 February 2021

EA Alert: From 1 March 2021, You Need To Apply For Entry for Your Helper or Confinement Nanny Through The STO's SafeTravel Portal Instead of The MOM Website

Dear Key Appointment Holders and EA Personnel

From **1 March 2021, 9am**, all applications for entry for domestic helpers and confinement nannies must be submitted through the Safe Travel Office's (STO) [SafeTravel portal](#).

With this new eService, you can **find out instantly** if your chosen date of entry is available. If the date is unavailable, you can check immediately for an alternative entry date.

Once you have found an available entry date, fill in the required details and make full payment online. As you will need to pay upfront, **make sure your helper or nanny's arrival date and travel itinerary are confirmed before you apply for her entry. Approval will be granted instantly.**

If your helper or nanny has already received MOM's approval to enter but needs to change the travel date, you will need to [cancel the entry approval](#). After the cancellation is approved, you can submit a new entry application using [this link](#), or the STO's [SafeTravel portal](#) if it is made from 1 March 2021.

Note: MOM will continue to receive and process [entry requests](#) until 26 February 2021, 6pm.

This is a computer-generated email. Please do not reply.

Yours sincerely

Controller of Work Passes