

EA Alert Dated: 5 Oct 2018

EA Alert (16/2018): Insensitive Advertising

Dear Key Appointment Holders and Employment Agency Personnel,

The Ministry of Manpower (MOM) has prosecuted SRC Recruitment LLP (SRC) and one of its Employment Agency personnel (EAP) on 4th October 2018, for insensitive advertising of foreign domestic workers (FDWs), on online marketplace, Carousell. MOM has since suspended the license of the EA and deregistered the EAP.

2 SRC and its EAP faced a total of 243 charges under the Employment Agencies Act, which includes failing to ensure that the agency's name and licence numbers were reflected in the advertisements, incomplete authorisations forms to be signed by employer for authorising work pass transactions, failing to administer FDW safety agreements and failing to issue itemised receipts to FDWs. The prosecution of the EA and its EAP was reported by various media platforms, including The Straits Times (click [here](#)).

3 MOM expects all EAs to exercise sensitivity when marketing their services, and exercising their duty of care towards their clients, including FDWs. Enforcement actions will be taken against EAs who continue to engage in malpractices and violate the employment laws.

4 Please contact us at Tel: 6438 5122 or email us at MOM_FMMD@mom.gov.sg if you require any clarification.

Elayne Ong
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For Commissioner for Employment Agencies