

Dear Key Appointment Holders and EA Personnel,

1. MDWs arriving from Category II and III countries are required to serve their SHN at self-sourced accommodation. This may include hotels, serviced apartments, hostels and residences owned by MDW employers or employment agents (EAs).
2. MOM is currently investigating a number of EAs for failing to provide proper accommodation to MDWs serving SHN. These EAs were found to have housed the MDWs in units which were overcrowded or failed to ensure that the MDWs serving SHN were isolated from the rest of MDWs who were not serving SHN.
3. MOM would like to remind EAs that proper accommodation must be provided for MDWs serving SHN. EAs may arrange for an MDW to share a room with another MDW with the same travel history, with the consent of their employers. For EAs who plan to house MDWs at their residence for SHN, they must ensure that:
 - The MDW is isolated in her room and has minimal contact with other household members. If there are vulnerable household members present, EAs should consider alternative accommodation.
 - The MDW is provided with food and other daily essentials throughout the duration of her SHN period.
 - The maximum occupancy for the premises is not breached (i.e. 6 for HDB apartments and private residential properties).
4. MOM will continue to conduct checks on MDWs undergoing SHN. Action will be taken against EAs who fail to provide proper accommodation for these MDWs.
5. For more information on the prevailing border measures, including SHN requirements, please refer to the [SafeTravel website](#).
6. Thank you for your support in the fight against COVID-19.

Yours sincerely

Kevin Teoh
Commissioner for Employment Agencies
Ministry of Manpower