

EA Alert Dated: 30 Aug 2016

EA Alert (16/2016): Launch of the Employment Agency Customer Rating System

Dear Key Appointment Holders and EA Personnel,

26 August 2016 Foreign manpower Work passes and permits

We have launched the Employment Agency (EA) Customer Ratings System for employers of foreign domestic workers (FDWs).

Starting from the second half of June 2016, employers who engaged the services of EAs from March 2016 have been receiving an SMS invitation to rate their EAs. The survey returns provide EAs with feedback to help improve their service levels, and also gives prospective employer clients another source of information to help them select an EA.

The aggregated customer ratings are now available at [Employment Agencies and Personnel Search eService page](#).

For more info about this new initiative, you can read our [press release](#) on 9 March 2016.

Yours sincerely

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