

EA Alert Dated: 29 Mar 2016

EA Alert (04/2016) - Consultations on Trustmark grading scheme for Employment Agencies (EAs)

Dear Licensee,

At the Employment Agencies Seminar on 9 Mar 2016, the Ministry of Manpower announced initiatives to further improve the professionalism of EAs that place foreign domestic workers (FDWs). In particular, a Trustmark grading scheme will be introduced by the second half of 2017. All FDW-placing EAs will be required to undergo Trustmark grading before they renew their licences. The EAs will receive a Trustmark grade, which they will display prominently to help employers make an informed decision when selecting an EA.

As we shared during the seminar, we will be consulting the industry as we develop the Trustmark scheme. We are planning some consultation sessions between April and June 2016 to seek feedback from FDW-placing EAs.

If your EA would like to participate in the consultations, please let us know via this web link (<http://goo.gl/forms/izdHFkc0zf>). We would appreciate if you could indicate your interest by **Monday, 4 April 2016**, so that we can contact you to provide further information. We will try to accommodate as many participants as we can, but in the event that we may be unable to do so due to capacity constraints, we hope to have your understanding on this.

Thank you, and we look forward to the consultation sessions ahead.

Yours sincerely

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