

EA Alert Dated: 3 March 2016

## EA Alert: Enhanced Licensing Framework for Employment Agencies

We would like to inform you of upcoming changes to the licensing framework for employment agencies (EAs). EAs that are currently holding Comprehensive Licence with exemption from the Certificate of Employment Intermediaries (CEI) are affected.

- 2 The changes to the licensing framework will be as follows:
  1. New Select Licence “income” criteria (to be lowered from more than \$7000 currently to more than \$4500)
  2. Differentiated Licence types based on modular CEI test
  3. Modular system to make the Certificate of Employment Intermediaries (CEI) more relevant
  4. The CEI exemption for Comprehensive Licence EAs placing only workers above \$4000 will be removed.
  5. For an existing EA that holds a Comprehensive Licence with CEI exemption and would like to continue to place workers with salary above \$4000, the EA could opt for the Select Licence or continue to hold the Comprehensive Licence. In the first instance, the EA would not be able to place workers with salaries between \$4000 and \$4500. In the second instance if the EA continues to hold a Comprehensive Licence, the EA staff will need to take the modular CEI test, and the KAH, the CEI KAH module.
- 3 The changes to the licensing framework will take effect on 1 June 2016. Please take time to go through the slides attached and also look out for a set of Frequently Asked Questions (FAQs) which will be provided to you. You may email us at [MOM\\_EA@mom.gov.sg](mailto:MOM_EA@mom.gov.sg) if you have any queries about the new licensing framework after going through the slides and FAQs. There is no action required of you at this point.
- 4 MOM is also holding an Employment Agency Seminar on 9 March 2016 for Foreign Domestic Workers and Foreign Worker placing agencies, which will cover the following topics:
  - a. Proposed Accreditation Scheme for EAs placing foreign domestic workers
  - b. New Customer Service Ratings for EAs placing foreign domestic workers
  - c. Changes in Licensing Framework
  - d. Data Protection Act
  - e. Question and Answer discussion session

You may also attend the Seminar on 9 March 2016 at 2.30pm if you have questions. Registration will close 15 mins before the seminar. You may register for the seminar at this link <http://whoozin.com/493-WPJ-DQR6>. Limited seats are available and registration will be on a first come first serve basis. Registration will close at 5pm on Monday 7 March 2016. We will hold a dedicated clarification session if there is demand from EAs.