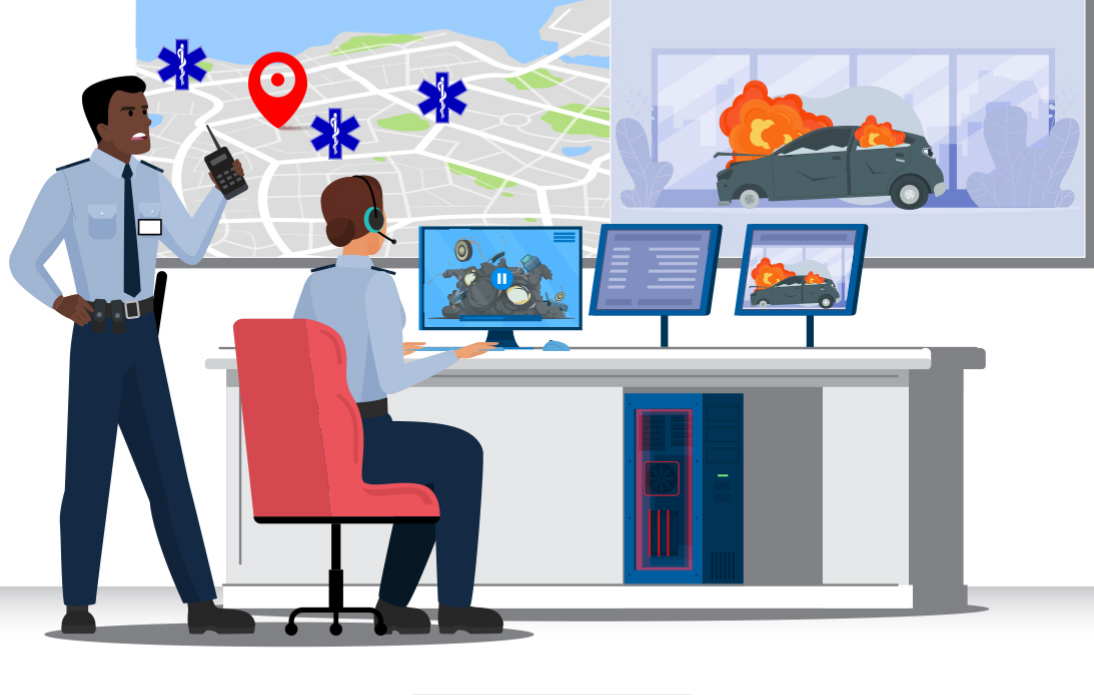


MAKING BETTER DECISIONS IN A CRISIS

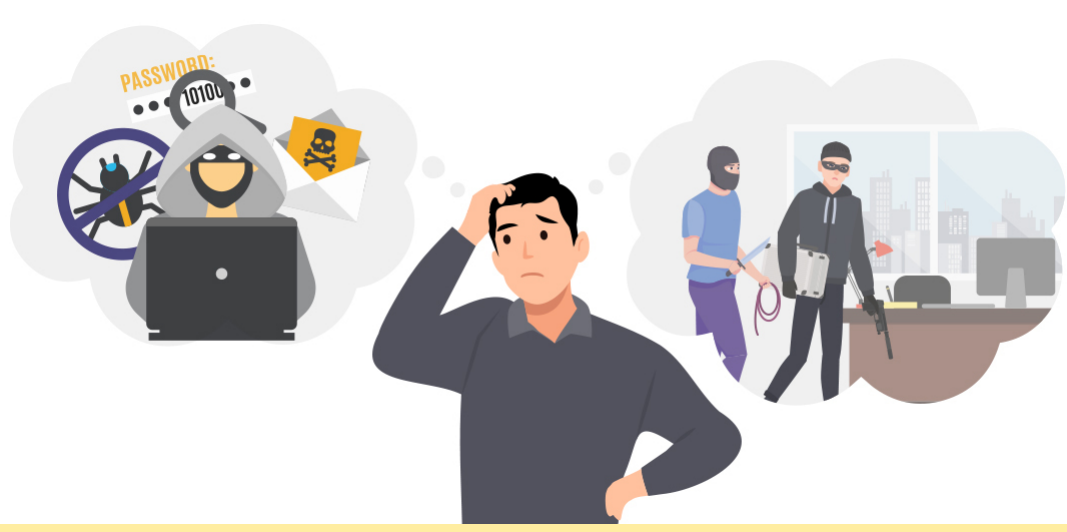


2023

APRIL

You can be mentally overwhelmed when a crisis strikes, which may hinder your ability to make timely and effective decisions. Read on to find out more on how you can make better decisions when a crisis hits your workplace.

BEING FLEXIBLE AND ADAPTABLE IN A CRISIS



A crisis can be unpredictable and dynamic. During peacetime, formulate and test out crisis contingency plans that can be quickly adapted to suit various scenarios so that you can be better prepared when a crisis strikes. It is also necessary to adopt a flexible mindset when evaluating contingency plans to account for changing circumstances.

BEING MINDFUL OF BEHAVIOURAL TENDENCIES DURING A CRISIS



We all have behavioural tendencies that we gravitate towards when stressed or fatigued. At times, they can be associated with some of our personal strengths. However, when overwhelmed in a crisis, these behavioural tendencies can 'derail' your company's crisis plans if both leaders and employees are not mindful of them.

For instance, a manager may tend to test the boundaries daily to push the limits and help his team succeed. In a crisis, this can place undue pressure on the team and negatively impact their performance. Being aware of one's traits and having regular team feedback sessions will help to identify possible blind spots in a crisis.

THE IMPORTANCE OF BEING CULTURALLY SENSITIVE



It is important to be culturally sensitive and recognise the impact of cultural differences on all aspects of crisis management, from communication, perception, and expectations related to the crisis.

During peacetime, take the chance to strengthen the cultural sensitivity of your crisis response plans. This will go a long way especially when you need to respond quickly in a crisis.

Join us on our SGSecure@Workplaces Webinar "Navigating our Digital Realms Securely" on 26th May 2023, 3pm, held via Zoom, to stay updated on the latest terror trends and how businesses can stay prepared in the face of ever-evolving terror threats.

Register your interest by emailing us at sgsecure_workplaces@mom.gov.sg.