



MOM's audits uncovered unregistered employment agency personnel

As of 1 July 2011, all persons performing employment agency work must be registered with the Ministry of Manpower and be issued with a registration card by their respective employment agency. They can work for and be registered under only one employment agency at any point in time.

The Ministry has been conducting audits on employment agencies with no personnel registered under them, and on employment agencies that had attempted to register personnel that do not meet the registration criteria. This is done to ensure that the unregistered personnel are not carrying out employment agency work. Between Jul and Sep 2011, MOM has conducted 55 of such audits, and is currently investigating into two employment agencies for allowing unregistered personnel to conduct employment agency work.

Licensees of employment agencies must ensure that their employment agency personnel are successfully registered, before allowing them to carry out employment agency work. Otherwise, they may face hefty penalties

The registration requirement holds all employment agency personnel accountable for their actions, and keeps out unregistered personnel. Legitimate employment agencies will benefit from the increased level of professionalism, and public confidence in the employment agency industry.

Please email MOM_EA@mom.gov.sg if you have any information about unregistered personnel performing employment agency work. Your feedback will be kept strictly confidential.

For more information on the Employment Agency Regulatory Framework, visit www.mom.gov.sg/ea