

New employment agencies licence conditions on post-placement checks for newly placed MDWs and their employers

Dear Key Appointment Holders and Employment Agency Personnel,

From 1 Dec 2021, all employment agencies (EAs) will be required to conduct post-placement checks with all newly-placed Migrant Domestic Workers (MDWs) and their employers. This applies to MDWs who are deployed on or after 1 Dec 2021, regardless of their employment history in Singapore.

Through these checks, EAs would be able to offer support to the MDW and/or the employer if needed, as there could be adjustment issues in the initial period following placement. Early intervention by EAs could help promote more lasting employment relationships.

EAs are required to conduct at least one check with the MDW and her employer within the first three months following the MDW's placement. The checks may be conducted via a phone/video call or a house visit. EAs also have to complete a simple form to maintain records of the checks. MOM will conduct random audits to ensure that the checks have been properly conducted.

The new requirements will take effect via new Employment Agencies Licence Conditions under "Post-placement checks by licensee for FDWs and their employers" (see EALCs #19, 19A, 19B, 19C, 19D and Annex H of the EALC in [Attachment A](#)).

For more information on how to approach the checks and follow up in specific scenarios, please refer to the guidelines, which the Association of Employment Agencies (Singapore) (AEA(S)), in partnership with MOM has developed, in [Attachment B](#).

Yours sincerely

Kevin Teoh
Commissioner for Employment Agencies
Ministry of Manpower