

EA Alert Dated: 10 March 2020

EA Alert: Employment Agencies' (EA) Role in Informing FDW Employers about Mandatory FDW Interviews

Dear Key Appointment Holders and EA Personnel,

Currently, MOM randomly selects FDWs to attend an interview. The interview is conducted by the Centre for Domestic Employees (CDE) on behalf of MOM. The employer will be notified of the scheduled date and time. The interview is important, as it helps us understand how the FDW is adapting to her new work and living environment.

2. Once selected, it is mandatory for the FDW to attend the interview. The employer has to make the necessary arrangements to allow her to attend the interview. If the FDW does not attend the interview, her work permit may be revoked.
3. MOM has encountered employers who were unaware of this requirement. We seek EAs' assistance to inform all FDW employers that their FDW may be selected for this mandatory interview. You are to state the purpose of the interview. For more information on the FDW interview, please refer to:
<https://www.mom.gov.sg/passes-and-permits/work-permit-for-foreign-domestic-worker/employers-guide/fdw-interview>
4. MOM will continue to share such useful and important information with all EAs through this channel. Please keep your EA email address updated. For further clarification, you may call us at 6438 5122 or email us at MOM_FMMD@mom.gov.sg.

Thank you.

Yours sincerely

Elayne Ong
For Commissioner for Employment Agencies
Foreign Manpower Management Division
Ministry of Manpower