

EA Alert Dated: 29 April 2016

EA Alert: SYSTEM MIGRATION NOTIFICATION - Our current licensing e-Services OBLs is moving to LicenceOne Portal (Beta)

Please be informed that **OBLs** [licences.business.gov.sg] will cease service on 9 May 2016 (0000hrs) to facilitate the moving of licensing e-Services to the **LicenceOne Portal** (Beta) [<https://licence1.business.gov.sg>].

LicenceOne (Beta) is a new enhanced Government-wide licensing portal for businesses. Businesses can now apply for multiple licences simultaneously, as well as update, renew and terminate your licence through this new portal. The new portal will begin operations from 9 May 2016 (0000hrs).

If you have saved any applications or renewals forms as drafts in the current system, you are advised to retrieve the drafts and make your submission before 9 May 2016 (0000hrs). Unsubmitted draft applications will no longer be accessible after this date.

For any applications submitted through OBLs before 9 May 2016 (0000hrs), you are advised to continue using **OBLs** to complete the application.

For any new applications to be submitted from 9 May 2016 (0000hrs), you can visit **LicenceOne Portal** (Beta) [<https://licence1.business.gov.sg>].

In the meantime, please refer to the user-friendly guide available at [<http://www.mom.gov.sg/employment-agencies/eservices-and-forms>] for an introduction to the new Licensing e-Service.

Should you have any queries, please contact LicenceOne (technical support is available) at 6774 1430 during the operating hours from 8am-8pm on Mondays to Fridays and 8am-2pm on Saturdays. Alternatively, you can also request for assistance via email at licences-helpdesk@crimsonlogic.com.