

Preparing for your Crane Operator Online Renewal

Before you apply for your renewal online, you will need to get ready the following:

1. Singpass account
 - If you have Singpass account, please first update your particulars at MyInfo website so that you need not key your particulars again in your subsequent online transactions.
 - If you have not set up Singpass or updated MyInfo, please refer to [Annex](#) for more information.

2. Softcopies of required documents and photograph
 - a) Copy of Workshop to Enhance Safety of Crane Operators (WESCO) certificate (pdf format)
 - b) Only for crane operators aged 50 to 69 years old, copy of medical form A endorsed by medical practitioner. (pdf format)
 - c) For crane operators aged 70 years and above, copy of MOM letter (MOM will send a letter to you by post after getting results of your occupational therapist appointment from Tan Tock Seng Hospital). (pdf format)
 - d) Softcopy of recent colour photograph (jpeg format)

3. eNETs Credit or Debit to pay processing fee of \$20.

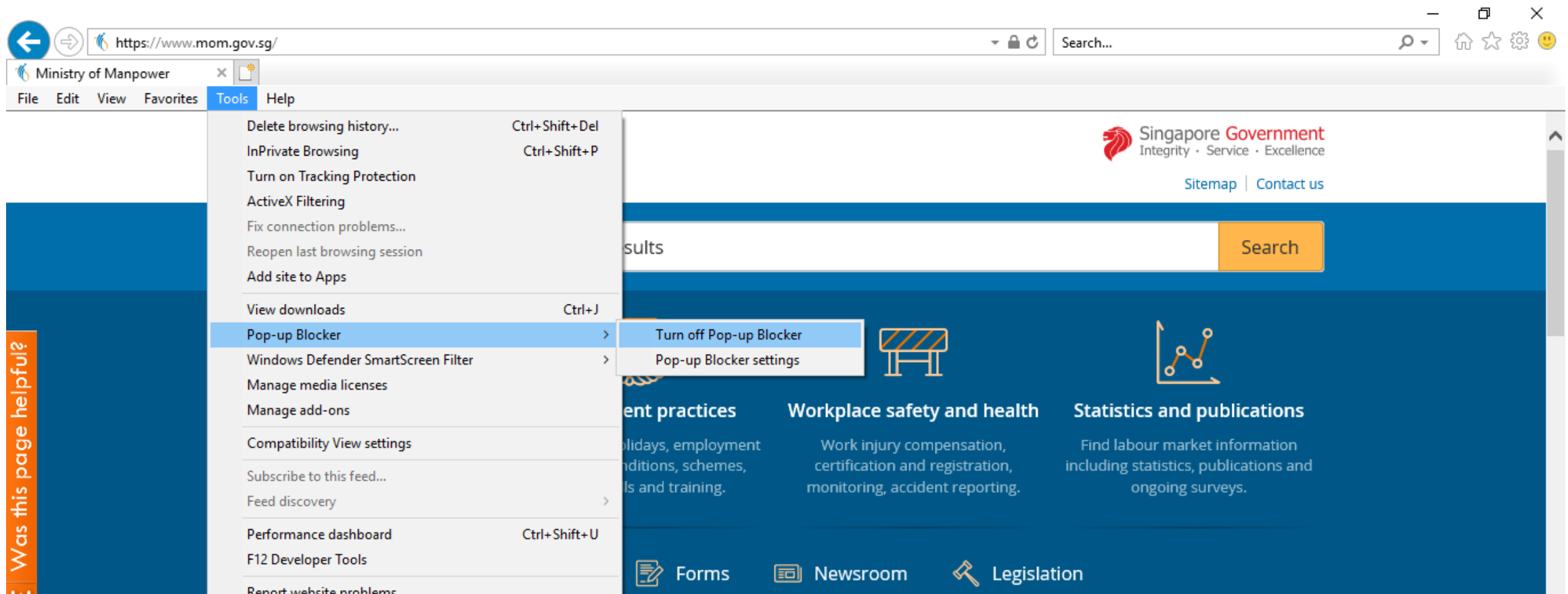


Before using the system, please check you have correct settings in your internet browser. This will enable you to receive acknowledgements and receipts during online transaction.

A) If you are using **Internet Explorer**

Step 1: Go to Tools > Pop-up Blocker > Turn OFF Pop-up Blocker (if ON)

DO NOT use the   buttons on your browser when doing this application to avoid any system errors



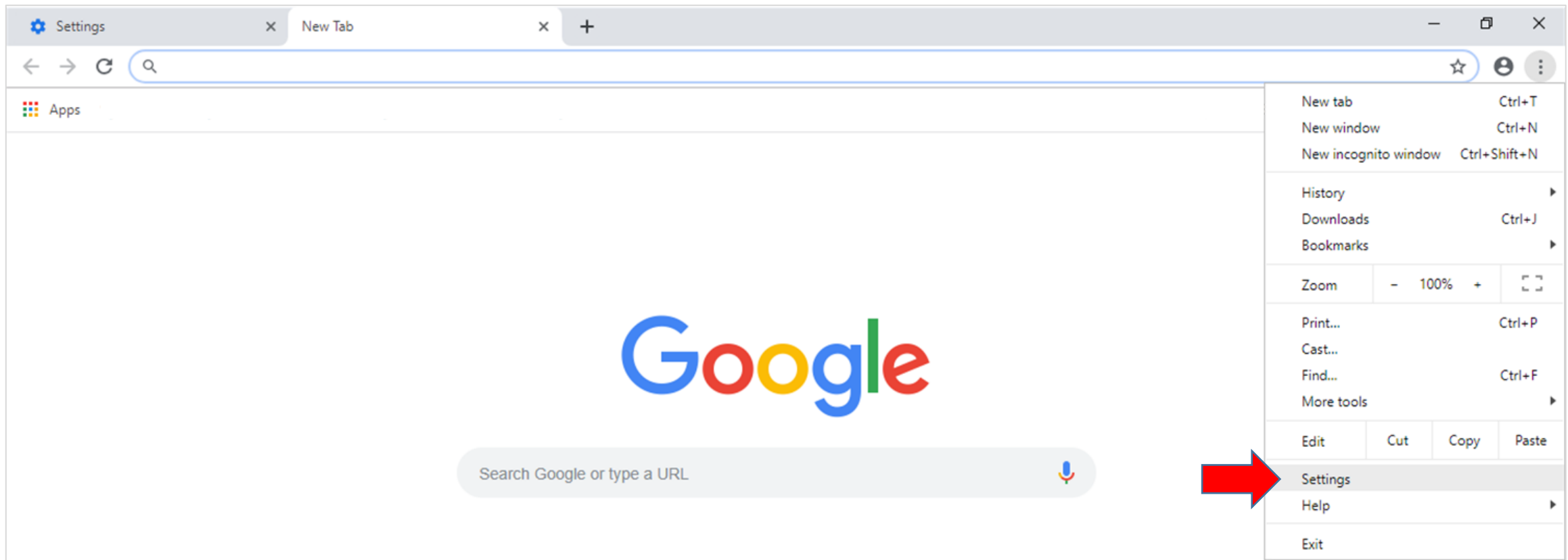
The screenshot shows the Internet Explorer browser window with the address bar displaying <https://www.mom.gov.sg/>. The browser's menu bar includes File, Edit, View, Favorites, Tools, and Help. The Tools menu is open, and the Pop-up Blocker option is selected. A sub-menu is displayed, showing 'Turn off Pop-up Blocker' and 'Pop-up Blocker settings'. The background shows the Singapore Government website with the logo and navigation links.



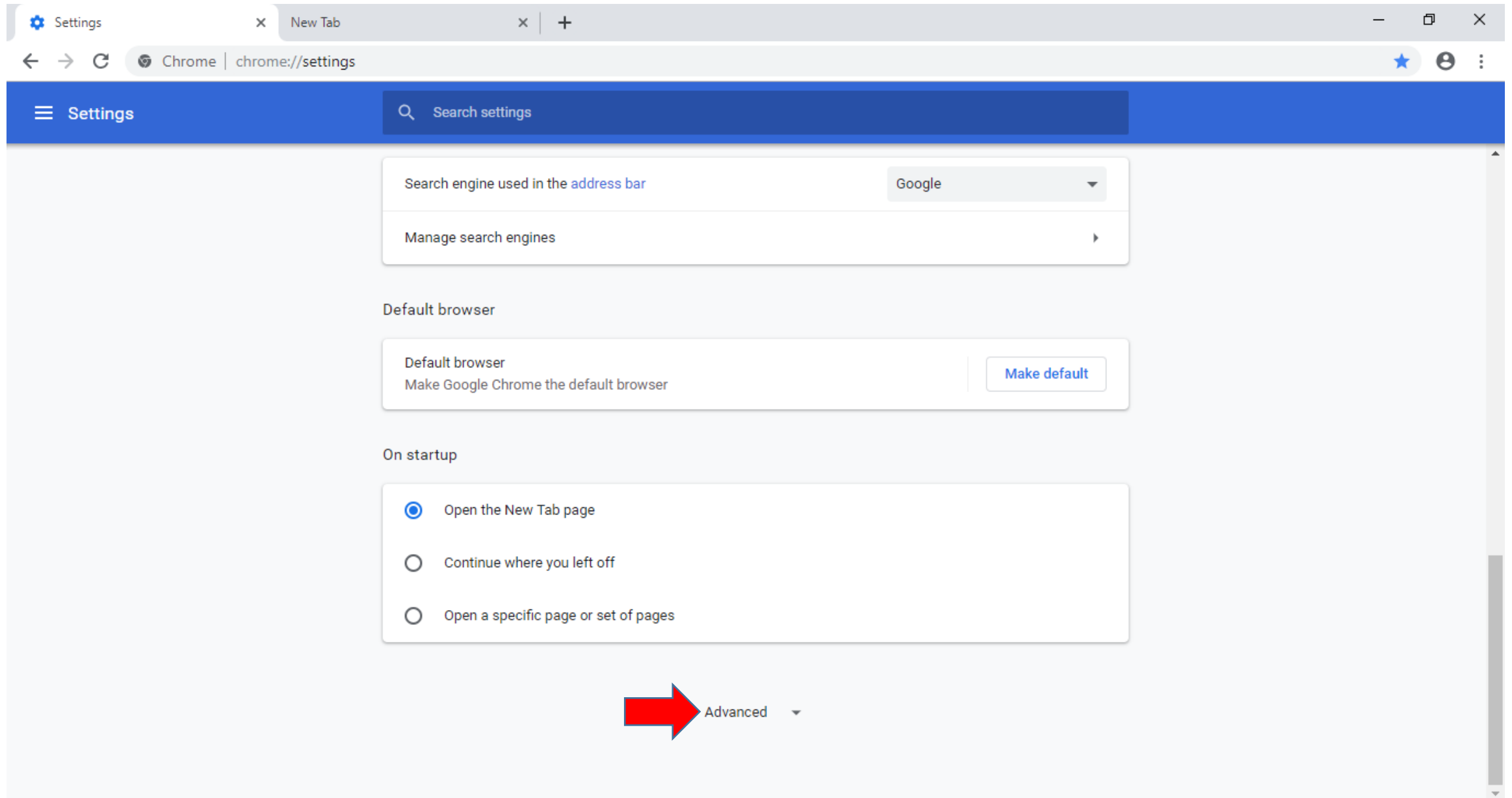
Before using the system, please check you have **correct settings** in your internet browser. This will enable you to **receive acknowledgements and receipts** during online transaction.

B) If you are using **Google Chrome**

Step 1: Go to Settings



Step 2: Scroll down and click 'Advanced'



The screenshot shows the Chrome Settings page. At the top, there is a blue header with a hamburger menu icon, the word "Settings", and a search bar labeled "Search settings". Below the header, the settings are organized into sections. The first section is "Search engine used in the address bar", which is currently set to "Google". Below this is a link to "Manage search engines". The second section is "Default browser", which shows "Default browser" and "Make Google Chrome the default browser" with a "Make default" button. The third section is "On startup", which has three radio button options: "Open the New Tab page" (selected), "Continue where you left off", and "Open a specific page or set of pages". At the bottom of the page, there is a red arrow pointing to the "Advanced" dropdown menu.

Settings

Search settings

Search engine used in the address bar Google

Manage search engines

Default browser

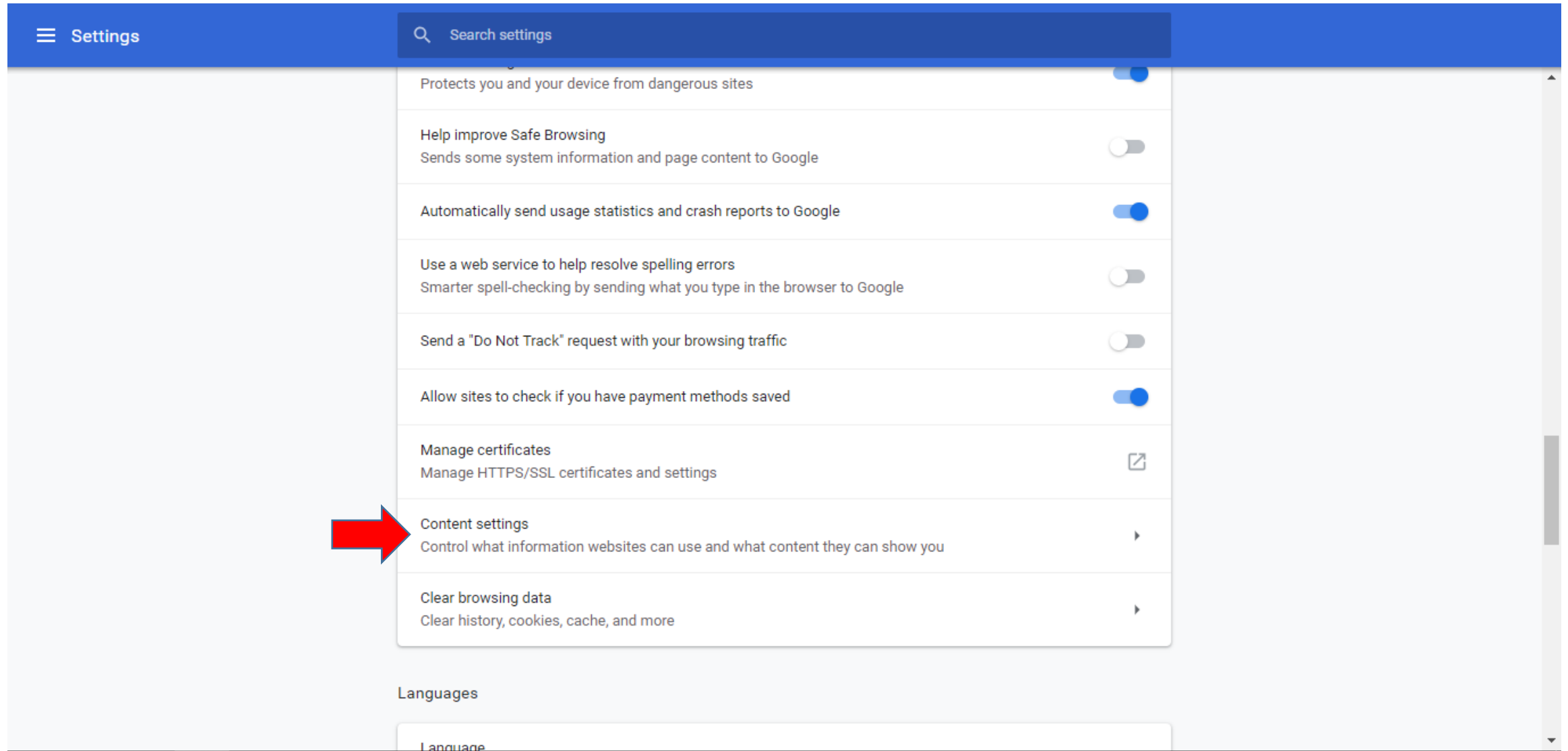
Default browser
Make Google Chrome the default browser [Make default](#)

On startup

- Open the New Tab page
- Continue where you left off
- Open a specific page or set of pages

Advanced

Step 3: Scroll down and click 'Content Settings'



The screenshot shows the Chrome Settings application. At the top, there is a blue header with a hamburger menu icon and the text "Settings". To the right of the header is a search bar with a magnifying glass icon and the text "Search settings". Below the header, a list of settings is displayed. A red arrow points to the "Content settings" option, which is highlighted. The "Content settings" option includes the text "Control what information websites can use and what content they can show you" and a right-pointing chevron icon. Other visible settings include "Protects you and your device from dangerous sites" (toggle on), "Help improve Safe Browsing" (toggle off), "Automatically send usage statistics and crash reports to Google" (toggle on), "Use a web service to help resolve spelling errors" (toggle off), "Send a 'Do Not Track' request with your browsing traffic" (toggle off), "Allow sites to check if you have payment methods saved" (toggle on), "Manage certificates" (with a link icon), and "Clear browsing data" (with a right-pointing chevron icon). Below the "Content settings" section, the "Languages" section is partially visible, showing a "Language" dropdown menu.

Settings

Search settings

Protects you and your device from dangerous sites

Help improve Safe Browsing
Sends some system information and page content to Google

Automatically send usage statistics and crash reports to Google

Use a web service to help resolve spelling errors
Smarter spell-checking by sending what you type in the browser to Google

Send a "Do Not Track" request with your browsing traffic

Allow sites to check if you have payment methods saved

Manage certificates
Manage HTTPS/SSL certificates and settings

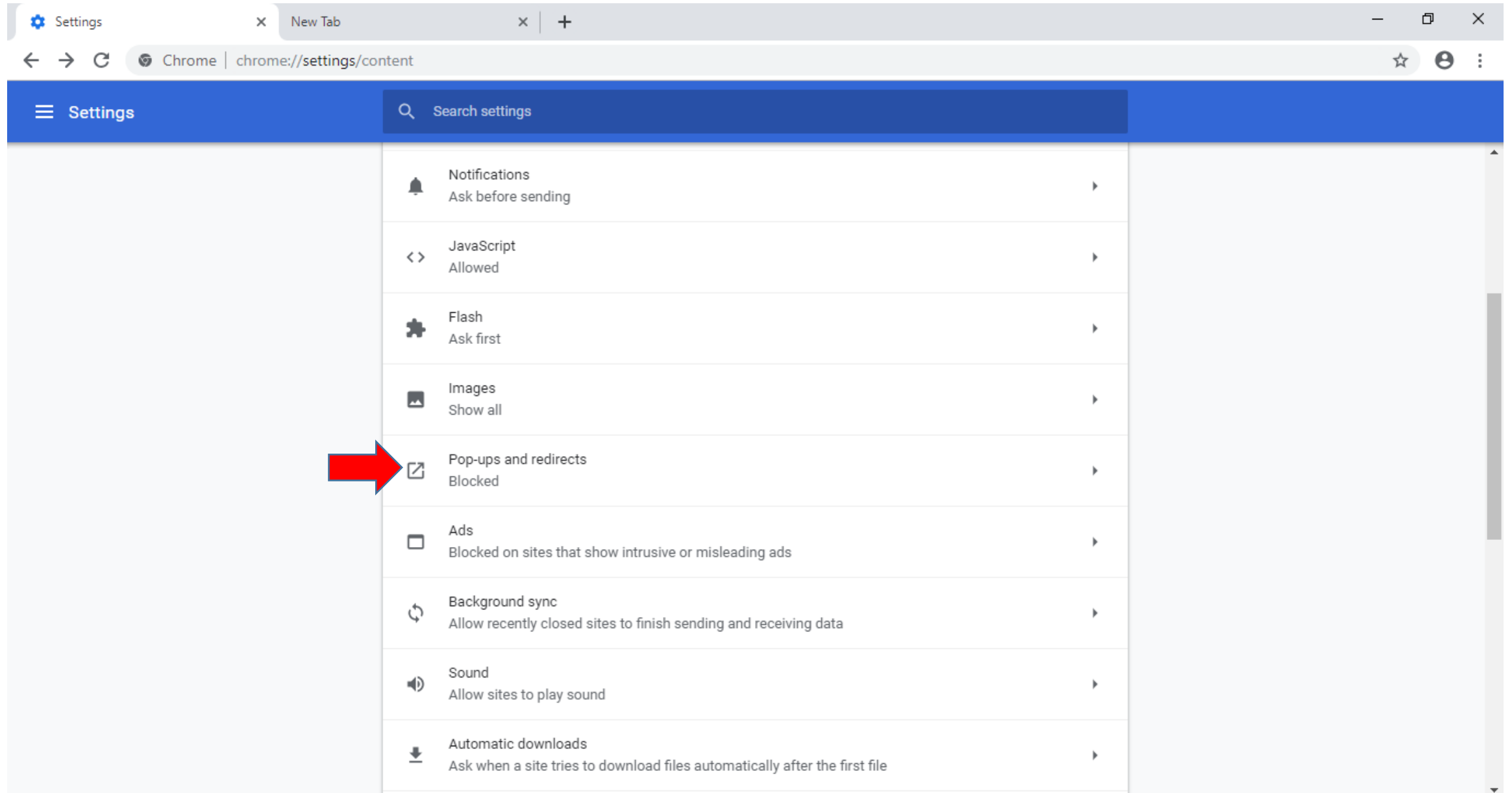
Content settings
Control what information websites can use and what content they can show you

Clear browsing data
Clear history, cookies, cache, and more

Languages

Language

Step 4: Scroll down and click 'Pop-ups and redirects' "ALLOW" (if Blocked)

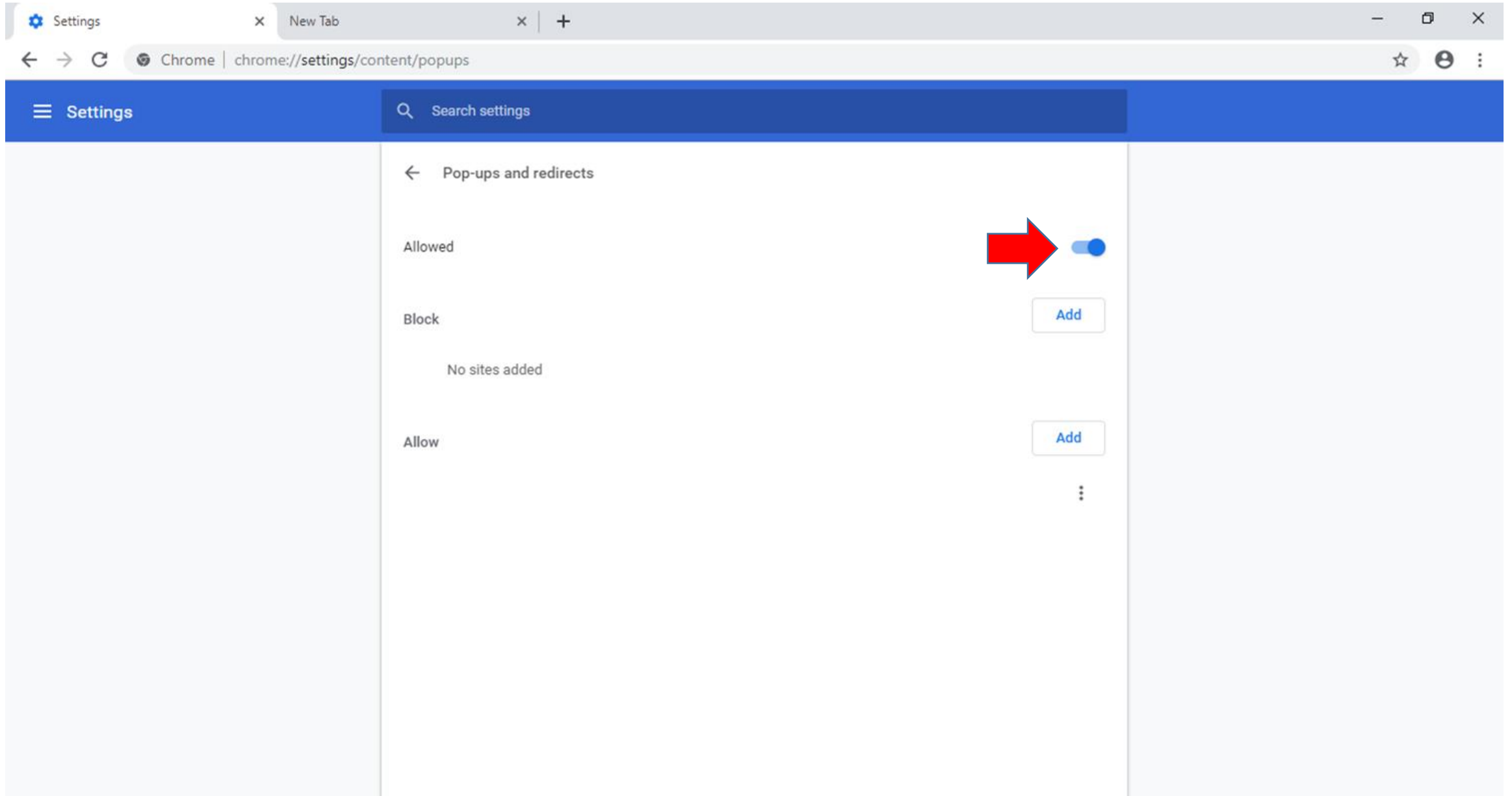


The screenshot shows the Chrome Settings page for content settings. The browser's address bar displays 'chrome://settings/content'. The settings list includes:

- Notifications: Ask before sending
- JavaScript: Allowed
- Flash: Ask first
- Images: Show all
- Pop-ups and redirects: Blocked
- Ads: Blocked on sites that show intrusive or misleading ads
- Background sync: Allow recently closed sites to finish sending and receiving data
- Sound: Allow sites to play sound
- Automatic downloads: Ask when a site tries to download files automatically after the first file

A red arrow points to the 'Pop-ups and redirects' setting, which is currently set to 'Blocked'.

Step 5: Scroll down and click 'Pop-ups and select to "ALLOW" (if Blocked)



Where to apply online on MOM website

Step 1 : Go to MOM website (<https://www.mom.gov.sg>)

- Search for 'crane operator' or 'crane' in search field and click 'Search'
- Select 'Renew a Crane Operator registration'

The screenshot shows the MOM website search interface. The search bar contains the text 'crane operator' and a red arrow points to the 'Search' button. The search results are displayed in a list format with the following items:

| | |
|------------|---|
| Page | Crane Operator |
| Page | Crane Operator eServices and forms |
| Page | Renew a Crane Operator registration |
| Page | Add scope for Crane Operator |
| Page | Apply to be a registered Crane Operator |
| Newsroom | Speech at Workplace Safety and Health Symposium on Cranes 2019 |
| Page | Find a type-approved tower crane Type-approved tower cranes approved in 2019 Type-approved tower cranes approved in 2016 - 2018 Type-approved tower cranes approved in 2012 - 2015 |
| Related qn | How often do I have to send my forklift operators for refresher training? Forklift operator for forklifts below 5 tonnes Forklift operator for forklifts above 5 tonnes |
| Newsroom | Speech at Logistics and Cranes Carnival 2018 |
| Newsroom | Employer fined \$290,000 after worker was fatally pinned by heavy casings during lifting operations |

At the bottom of the search results, there is a button labeled 'View all results'. A red arrow also points to the 'Renew a Crane Operator registration' link in the search results.

Where to apply online on MOM website

- Read the webpage information and instructions on the webpage.
- Scroll down to 'Renew Online' section and click 'Log in to apply'

How to renew

If you are aged 50 years or above

If you are aged 50 years or above, you must pass your medical examination before renewing.

1. Download the relevant medical form:
 - [Medical examination form for Crane Operators aged 50 to 69 years](#)
 - [Medical examination form for Crane Operators aged 70 years or above](#)
2. Fill up the sections to be completed by applicant.
3. Arrange and go for a medical examination with any GP or polyclinic. Bring along the medical examination form.

Renew online

To renew:



1. [Log in to apply.](#)
2. Upload all [supporting documents](#).
3. Pay the \$20 fee online. Your application will only be processed upon payment.
4. (Optional) [Log in to check your application status](#).

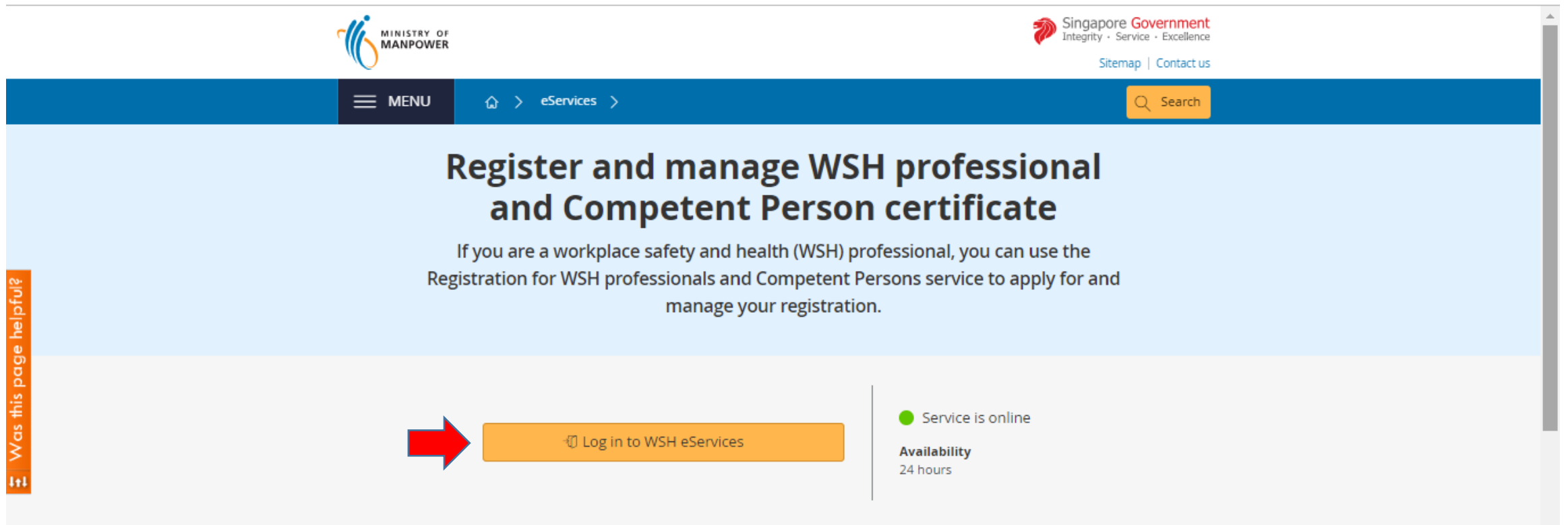
If your application is approved, you will receive the certificate by post.

Note

From **10 March 2019**, you can only [submit crane operator applications online](#) using SingPass, as SingPost branches no longer accept applications and payment.

Submitting your Online Renewal

Step 1 : Click Log in to WSH eServices to log in using Singpass (Application must be submitted using Crane operator's Singpass)



The screenshot displays the Ministry of Manpower website interface. At the top left is the logo for the Ministry of Manpower. At the top right is the Singapore Government logo with the tagline 'Integrity · Service · Excellence' and links for 'Sitemap' and 'Contact us'. Below the header is a blue navigation bar containing a 'MENU' button, a breadcrumb trail 'Home > eServices >', and a search box. The main content area features a light blue background with the heading 'Register and manage WSH professional and Competent Person certificate'. Below this heading is a paragraph: 'If you are a workplace safety and health (WSH) professional, you can use the Registration for WSH professionals and Competent Persons service to apply for and manage your registration.' A red arrow points to an orange button labeled 'Log in to WSH eServices'. To the right of the button, a green dot indicates 'Service is online' and 'Availability 24 hours'. On the left side of the page, there is a vertical orange bar with the text 'Was this page helpful?' and a feedback icon.

Step 2 : If you wish to update your address and contact details, click on **Update Personal Particular** .

If you wish to continue without updating, click on **Proceed**.

The screenshot shows the 'Competent Person' profile page on the Singapore Government website. The page header includes the Ministry of Manpower logo and the Singapore Government logo. The user is logged in as 'Competent Person'. The main content area is titled 'MY NAME' and contains a yellow information box stating 'MyInfo was not used.' Below this, the 'Personal details' section lists the user's information, with a red arrow pointing to the 'Update Personal Particular' button. The 'Notification details' section is also visible. A second red arrow points to the 'Proceed' button at the bottom of the page.


MINISTRY OF MANPOWER

Singapore Government
Integrity · Service · Excellence

Competent Person Logout

MY NAME


i MyInfo was not used.
NOT a registered MyInfo user? You can click [MyInfo](#) to register. Please allow 1 working day before you can refresh your details here.

Personal details  **Update Personal Particular**

| | |
|------------------|---|
| Name | MY NAME |
| NRIC | |
| Gender | Male |
| Date of birth | 17/08/1986 |
| Country of birth | SINGAPORE |
| Race | Chinese |
| Nationality | SINGAPOREAN |
| Telephone no. | |
| Address | 1500 BENDEMEER ROAD, #01-00, Singapore 339946 |

Notification details

| | |
|---------------|-----------------|
| Email address | EMAIL@GMAIL.COM |
| Mobile no. | |
| SMS alert | No |

 **Proceed**

Step 3: Under “Certificates”, click on 



Draft and submitted applications




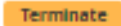


Draft applications are only saved for one month from the date of application.

| Application No | Application date | Competency type | Competency scope | Application Type | Status | Action |
|----------------|------------------|-----------------|------------------|------------------|--------|--------|
|----------------|------------------|-----------------|------------------|------------------|--------|--------|

There are no drafts yet.


Certificates

| Registration Number | Competency type | Competency scope | Start date | Expiry Date | Action |
|---------------------|--------------------|--|------------|-------------|--|
| 084-007-XXXXX | Crane Operator BEN | Crawler Crane Tower Crane (Luffing Jib) | 07/03/2019 | 07/03/2021 |     |

Step 4: Read and understand the Terms and Conditions ; Click to proceed.



Competent Person

MY NAME  Logout

Renewal for certificate of approval for Crane Operator BEN

Terms & conditions

Terms and Conditions for Registered Crane Operator

- As a registered Crane Operator, I am responsible to carry out all duties and comply with all requirements in accordance to the WSH (Operation of Cranes) Regulations.
- I will not operate a crane without holding a valid Certificate issued by the Commissioner for Workplace Safety and Health, Ministry of Manpower or upon becoming aware of any medical condition which may render myself unfit to operate a crane.
- The Commissioner for Workplace Safety and Health (the Commissioner) may suspend or cancel my approval of registration to be a crane operator if
 - a) The Commissioner is satisfied that
 - i. I had obtained my registration by fraud, false representation or concealment of any material facts;
 - ii. I have been certified by a registered medical practitioner to be unfit to operate a mobile or tower crane; or
 - iii. Has failed to comply with any of any of the duties set out in the above Regulations.
- As a registered crane operator, It shall be my duty to inform the Commissioner, upon becoming aware of any medical condition which may render myself unfit to operate a crane.
- The certificate of approval to be a crane operator shall be valid for a period of 2 years, unless the approval is earlier cancelled or specified for a shorter period by the Commissioner. The certificate of approval shall not be transferable.
- I shall apply for the renewal of certificate to be a crane operator in such form and manner as the Commissioner may determine and be subjected to fees payable and applicable conditions under the WSH(Operation of Cranes)Regulations.
- I will be subjected to conditions as imposed by the Commissioner for the renewal of registration as a crane operator as he thinks fit.



I Agree

I Disagree

Step 5: Click beside the 'Supporting Documents'.

Renewal for certificate of approval for Crane Operator BEN

Supporting documents



Declaration

- I have read, understood and agreed to comply with the above requirements, upon the approval of my registration to be a Crane Operator by the Commissioner for Workplace Safety and Health.
- I also declare that the information submitted in this application is true and correct to the best of my knowledge. I am aware that my application will be rejected if any information provided was misrepresented, and that legal actions may be taken against me if I had knowingly provided any false information.

Privacy Statement




If you choose to make an application for which you provide us with personally identifiable data, we may share necessary data with other Government agencies, so as to serve you in a most efficient and effective way, unless such sharing is prohibited by law. We will NOT share your personal data with non-Government entities, except where such entities have been authorised to carry out specific Government services. For your convenience, we may also display to you data you had previously supplied us or other Government agencies. This will speed up the transaction and save you the trouble of repeating previous submissions. Should the data be out-of-date, please supply us with the latest data. We will retain your personal data only as necessary for the effective delivery of public services to you. To safeguard your personal data, all electronic storage and transmission of personal data is secured with appropriate security technologies.

[Back](#)

[Submit](#)

[Cancel](#)

Step 6: Upload photo (Mandatory)

- Upload current photograph (standard NRIC/Passport photograph only ; must be taken on plain white background)
- Click  to select photo area.
- Click and adjust the box  to align the centre of the photograph.
- Click  to crop the photograph to size

Competent Person MY NAME [Logout](#)

Renewal for certificate of approval for Crane Operator

Qualifications **2** Work experience **3** Supporting documents


Upload photo







Digital photo image file with the following specifications :

- JPEG format ('jpg' extension)
- dimension of the photo image has to be 400 by 514 pixels
- Please use the photo cropper to meet the above file size and dimension specifications.

Steps to crop and resize image:

1. Click  to find and open your image file. A cropping box will appear over the image. The cropping box is proportional to 400 by 514 pixels.
2. Move the cropping box over the desired area to be cropped. Zoom and rotate the image if necessary. Click  to crop the image.
3. If you would like to re-crop the image again, repeat step 1 and 2.
4. Click **save/next** button at bottom of the page to save the cropped image.
5. Upon saving, the newly saved image will be auto-resized to 400 by 514 pixels.

Step 7: Upload Documents (Mandatory)

- Click on **Choose file**
- Browse to locate and select the document to upload and click 'Open'

The screenshot illustrates the document upload process. On the left, a file explorer window is open, showing the 'DOC' folder on the Desktop. Two PDF files are listed: 'My Medical Form A' and 'My WESCO cert'. The 'My WESCO cert' file is selected. A red arrow labeled '2' points to the 'Open' button in the file explorer. On the right, the web application interface is visible, showing the 'Upload documents' section. A red arrow labeled '1' points to the 'Choose file' button. The web page also shows 'Back', 'Next', and 'Cancel' buttons.

1 → Choose file

2 → Open

Step 7: Upload Documents (Mandatory)

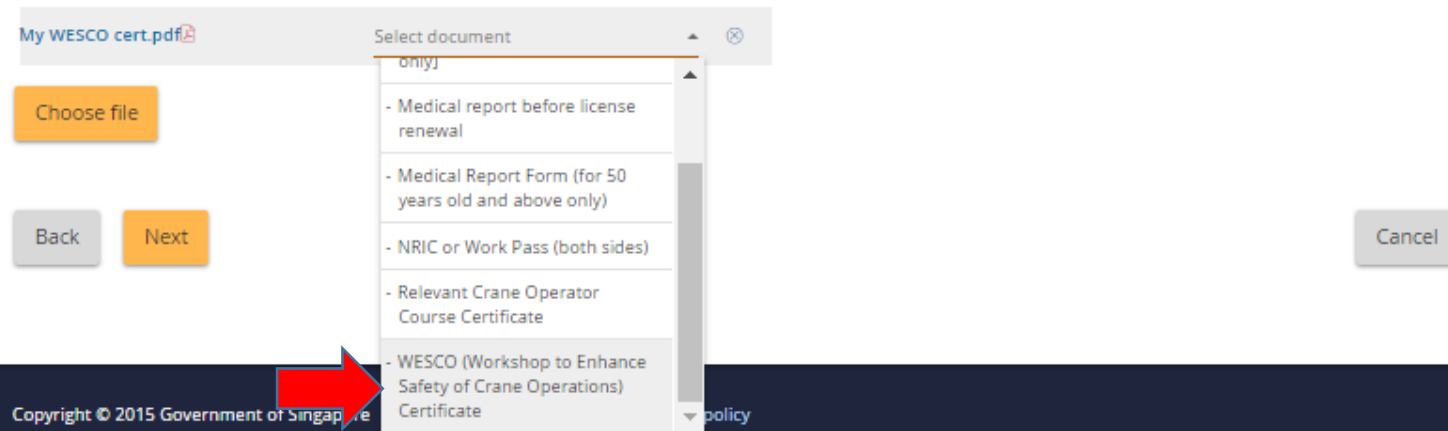
- Click on “Select document” to select the correct document name for each document uploaded.
- Upload the WESCO certificate and medical examination form (only for crane operators 50 years and above)

List of supporting documents required

1. Medical Report Form (for 50 years old and above only)
2. WESCO (Workshop to Enhance Safety of Crane Operations) Certificate

Upload documents

To add files please click on choose files. Upload the supporting document in PDF format.
The maximum allowable size for the individual file is 2MB.



The screenshot shows a web interface for uploading documents. At the top, there is a header "List of supporting documents required" with two items: "1. Medical Report Form (for 50 years old and above only)" and "2. WESCO (Workshop to Enhance Safety of Crane Operations) Certificate". Below this is a section titled "Upload documents" with instructions: "To add files please click on choose files. Upload the supporting document in PDF format. The maximum allowable size for the individual file is 2MB." The main area shows a file upload box with the text "My WESCO cert.pdf" and a "Choose file" button. A dropdown menu titled "Select document" is open, showing a list of options: "only", "- Medical report before license renewal", "- Medical Report Form (for 50 years old and above only)", "- NRIC or Work Pass (both sides)", "- Relevant Crane Operator Course Certificate", and "- WESCO (Workshop to Enhance Safety of Crane Operations) Certificate". A red arrow points to the last option. There are also "Back", "Next", and "Cancel" buttons.

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Step 7: Upload Documents (Mandatory)

- Click Next to proceed to next page







Photography to be sent separately by Post.

List of supporting documents required

1. Medical Report Form (for 50 years old and above only)
2. WESCO (Workshop to Enhance Safety of Crane Operations) Certificate

Upload documents

To add files please click on choose files. Upload the supporting document in PDF format.
The maximum allowable size for the individual file is 2MB.

| | | |
|---|--|---|
| My WESCO cert.pdf  | WESCO (Workshop to Enhance Safe...  |  |
| My Medical Form A.pdf  | Medical Report Form (for 50 years o...  |  |

Choose file

Back

Next 

Cancel

Step 8: Review and submit

- Read and understand the Declaration and Privacy Statements
- Check in both check boxes. Click **Submit** when you are ready to submit your application.



Competent Person

MY NAME [Logout](#)

Renewal for certificate of approval for Crane Operator BEN

Supporting documents [Edit](#)

[My WESCO cert.pdf](#) (326kb)

[My Medical Form A.pdf](#) (326kb)

Declaration

- I have read, understood and agreed to comply with the above requirements, upon the approval of my registration to be a Crane Operator by the Commissioner for Workplace Safety and Health.
- I also declare that the information submitted in this application is true and correct to the best of my knowledge. I am aware that my application will be rejected if any information provided was misrepresented, and that legal actions may be taken against me if I had knowingly provided any false information.

Privacy Statement

If you choose to make an application for which you provide us with personally identifiable data, we may share necessary data with other Government agencies, so as to serve you in a most efficient and effective way, unless such sharing is prohibited by law. We will NOT share your personal data with non-Government entities, except where such entities have been authorised to carry out specific Government services. For your convenience, we may also display to you data you had previously supplied us or other Government agencies. This will speed up the transaction and save you the trouble of repeating previous submissions. Should the data be out-of-date, please supply us with the latest data. We will retain your personal data only as necessary for the effective delivery of public services to you. To safeguard your personal data, all electronic storage and transmission of personal data is secured with appropriate security technologies.

[Back](#)

[Submit](#)



[Cancel](#)

Step 9: Make payment

- Payment summary will be reflected for your reference
- Click **Continue** to make online payment



Competent Person

MY NAME Logout

Payment summary

| SNo. | Bill No. | Sub-bill Type | Amount (\$) | GST (\$) | Total (\$) |
|------|------------------|--|-------------|----------|-------------------|
| 1 | MOMOSDXXXXXXXXXX | Registration & Renewal of Crane Operator Certificate | 20 | 0 | 20 |
| | | | | | TOTAL \$20 |

Payment method



Available for internet banking users of DBS Bank/POSB, OCBC Bank, Citibank and Standard Chartered.

Internet banking UserID, PIN and token are required to effect the payment.

Please note:

If you are using a pop-up blocker or proxy server, please temporarily disable it.

Otherwise, the relevant transaction pages may not be displayed, or your transaction request may not be completed.

Back

Continue

Step 9: Make payment

- Select your payment mode (Credit Card or Direct Debit)
- Click **Continue** to proceed.
- Follow the instructions on the screen to complete online payment.



Contact us

Online Payment Service

Service Name: **Integrated Occupational Safety and Health System**
Agency Reference: XXXXXXXXXXXX

| S/N | ITEM | DESCRIPTION | AMOUNT SGD \$ |
|-----|------------------|----------------|---------------------------|
| 1 | MOMOSDXXXXXXXXXX | Licensing - CP | 20.00 |
| | | | Total SGD \$ 20.00 |

Select Payment Mode

Credit Card


Direct Debit




Continue >

Cancel

- Payment by eNets Debit

Thursday, 14 March 2019



debit from bank account

If you are using a POP-UP BLOCKER, please add the following list as your allowed sites. Otherwise, the relevant transaction pages from the banks cannot be displayed, and your transaction request cannot be processed. Click [here](#) for pop-up blocker FAQ.

1. www.enets.sg
2. dbsd2pay.dbs.com (for DBS/POSB Account holders)
3. uniservices1.uobgroup.com (for UOB Account holders)
4. www.citibank.com.sg (for Citibank Account holders)
5. www.ocbc.com (For OCBC account holders)
6. www.plus.com.sg (For Plus! account holders)

Privacy Policy

Security Guidelines

Customer Service

TRANSACTION INFORMATION

Merchant Name
Merchant Reference Code
NETS Reference Code
Merchant Hostname <https://www.mom.gov.sg>
Amount SGD 20.00

Important Notice: Please note down the transaction information in this section just in case you need to raise any query on this transaction.

SINGAPORE BANK SELECTION

Bank

Important:
Please do not use your BACK or RELOAD/REFRESH browser functions or CLOSE your browser while using this service

- Payment by eNets Credit

Consumer eNETS

[Data Protection Policy](#)

[Terms of Use](#)

[Security Guidelines](#)

[Customer Service](#)

credit/debit card payment

If you are using a pop-up blocker, please add the following list as your allowed sites. Otherwise, the relevant transaction pages from the banks may not be displayed, or your transaction request may not be completed.

1. www.enets.sg

TRANSACTION INFORMATION

Merchant Name
Merchant Reference Code
NETS Reference Code
Amount SGD 20.00

Verified by
MasterCard SecureCode **VISA**

Important Notice: Please note down the transaction information in this section just in case you need to raise any query on this transaction.

CREDIT/DEBIT CARD INFORMATION

MasterCard **VISA**

Name on Card
Card Number

Please note that the Credit Card Number should be 13 or 16 digits.
Please input your card number without space or dash.


CVV / CVC2 [What is CVV/CVV2/CID]

Expiry Date Month (eg: 2019)

I have read, understood and accepted the following:

- The return & refund policy for the purchase of relevant products / services.
- The collection, use, disclosure and sharing of this information, which to the best of my knowledge and belief is true and accurate and is for purposes reasonably required to process my application which are set out in [NETS' Data Protection Policy](#).



Fast, Secure & Hassle-free transactions

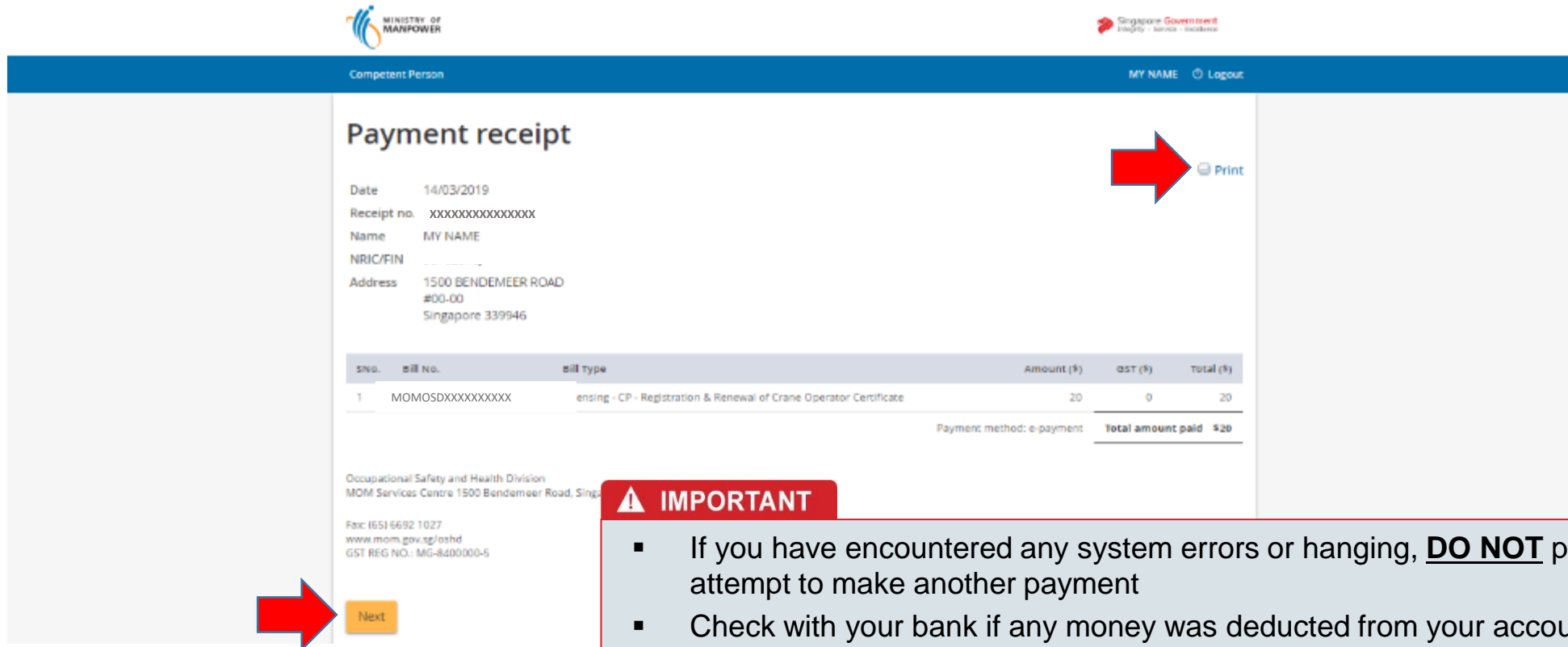


Important:

Please do not use your BACK or RELOAD/REFRESH browser functions or CLOSE your browser while using this service

Step 9: Making payment

- You will be given a payment receipt upon successful payment.
- You can click  **Print** to print copy of the payment receipt.
- Click  to proceed to acknowledgement page.



MINISTRY OF MANPOWER

Singapore Government
Honesty · Service · Excellence

Competent Person MY NAME Logout

Payment receipt


Date: 14/03/2019
Receipt no.: XXXXXXXXXXXXXXXX
Name: MY NAME
NRIC/FIN: _____
Address: 1500 BENDEMEER ROAD
#00-00
Singapore 339946


| SNO. | BILL NO. | BILL TYPE | Amount (\$) | GST (\$) | Total (\$) |
|------|------------------|--|-------------|----------|------------|
| 1 | MOMOSDXXXXXXXXXX | ensing - CP - Registration & Renewal of Crane Operator Certificate | 20 | 0 | 20 |

Payment method: e-payment **Total amount paid \$20**

Occupational Safety and Health Division
MOM Services Centre 1500 Bendemeer Road, Singapore

Fax: (65) 6692 1027
www.mom.gov.sg/oshd
GST REG NO.: MG-8400000-5

 **Next**

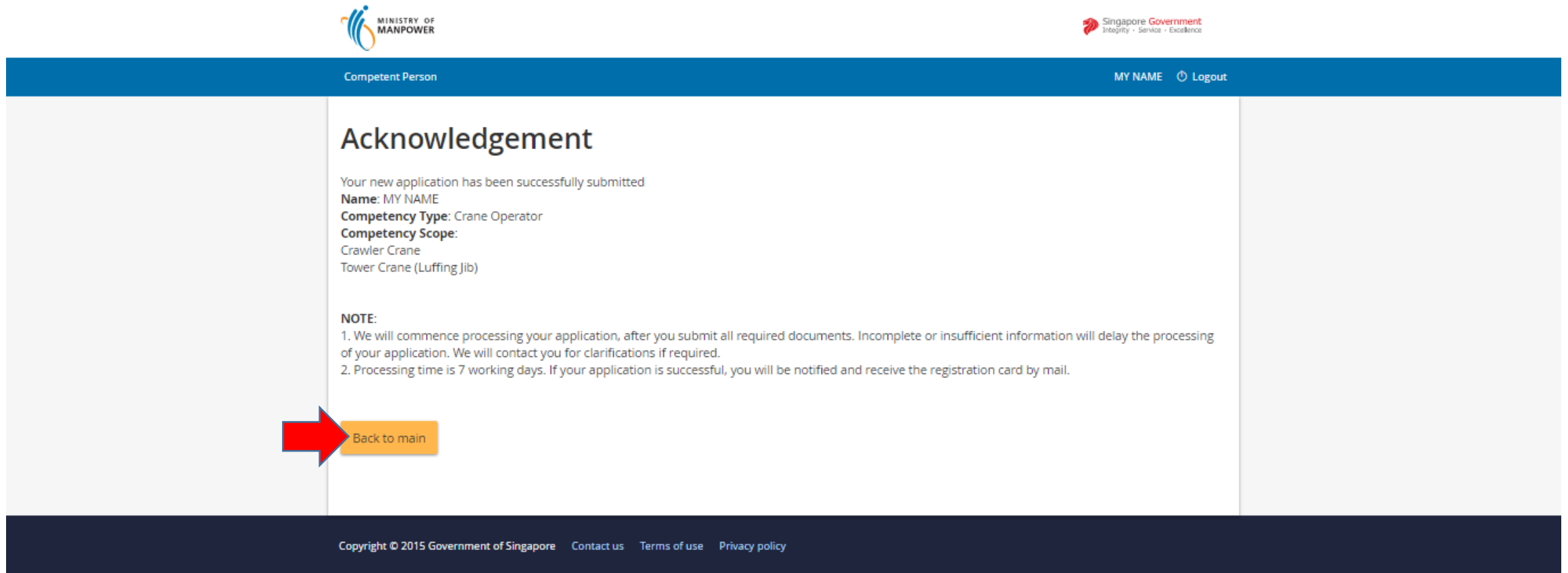
 **Print**

⚠ IMPORTANT

- If you have encountered any system errors or hanging, **DO NOT** proceed further or attempt to make another payment
- Check with your bank if any money was deducted from your account
- If confirmed no money deducted, you may retry the payment after 30 minutes
- If payment was deducted, inform MOM immediately via email at mom_oshd@mom.gov.sg with the screenshot of the full error page/message
- We will investigate and inform you on the next course of action earliest possible

Step 10: Acknowledgement

Click on [Back to Main Page](#) to return to your main dashboard.



The screenshot shows the 'Acknowledgement' page of the Ministry of Manpower website. The page header includes the Ministry of Manpower logo and the Singapore Government logo. The user is logged in as 'MY NAME' and is viewing the 'Competent Person' section. The main content area displays the title 'Acknowledgement' and a message stating that the application has been successfully submitted. The user's name is 'MY NAME', the competency type is 'Crane Operator', and the competency scope includes 'Crawler Crane' and 'Tower Crane (Luffing Jib)'. A 'NOTE' section provides instructions on the processing of the application. A red arrow points to a 'Back to main' button located at the bottom left of the main content area. The footer contains copyright information and links to 'Contact us', 'Terms of use', and 'Privacy policy'.

MINISTRY OF MANPOWER

Singapore Government
Integrity • Service • Excellence

Competent Person MY NAME Logout

Acknowledgement

Your new application has been successfully submitted


Name: MY NAME
Competency Type: Crane Operator
Competency Scope:
Crawler Crane
Tower Crane (Luffing Jib)

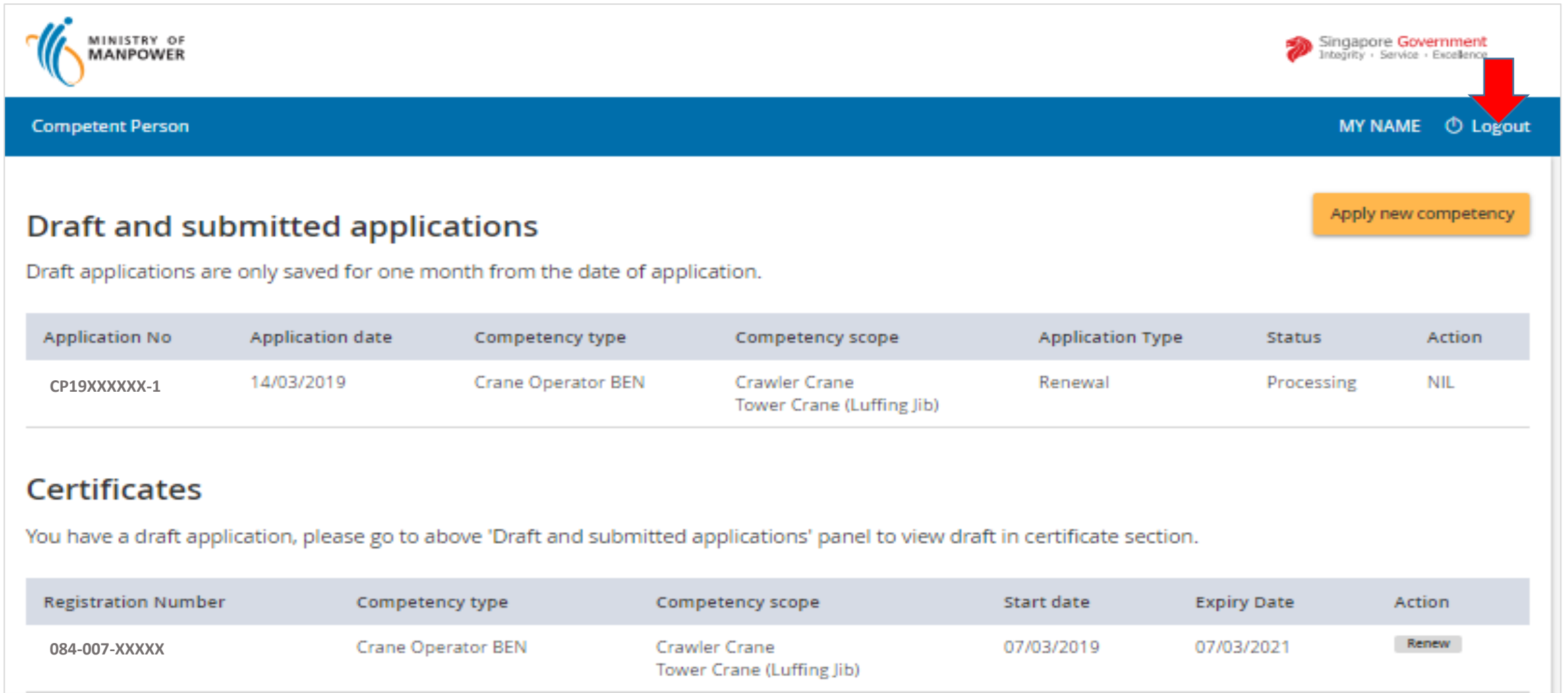
NOTE:


1. We will commence processing your application, after you submit all required documents. Incomplete or insufficient information will delay the processing of your application. We will contact you for clarifications if required.
2. Processing time is 7 working days. If your application is successful, you will be notified and receive the registration card by mail.

[Back to main](#)

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
- You will be able to view your submitted application status. It should show as “Processing” status. Processing time is 7 working days.
- If your application is approved, you will receive the certificate card by post.
- Click on  to log off eService.



The screenshot shows the user interface of the Ministry of Manpower eService portal. At the top left is the logo for the Ministry of Manpower. At the top right is the Singapore Government logo with the tagline 'Integrity · Service · Excellence'. Below the logo is a blue navigation bar with the text 'Competent Person' on the left and 'MY NAME  Logout' on the right. A red arrow points to the 'Logout' button. Below the navigation bar is a section titled 'Draft and submitted applications' with a sub-header 'Draft applications are only saved for one month from the date of application.' and an orange button labeled 'Apply new competency'. Below this is a table with the following data:

| Application No | Application date | Competency type | Competency scope | Application Type | Status | Action |
|----------------|------------------|--------------------|--|------------------|------------|--------|
| CP19XXXXXX-1 | 14/03/2019 | Crane Operator BEN | Crawler Crane Tower Crane (Luffing Jib) | Renewal | Processing | NIL |

Below the table is a section titled 'Certificates' with a sub-header 'You have a draft application, please go to above 'Draft and submitted applications' panel to view draft in certificate section.' Below this is another table with the following data:

| Registration Number | Competency type | Competency scope | Start date | Expiry Date | Action |
|---------------------|--------------------|--|------------|-------------|---|
| 084-007-XXXXX | Crane Operator BEN | Crawler Crane Tower Crane (Luffing Jib) | 07/03/2019 | 07/03/2021 |  |

Annex: Other Useful Info

Register for Singpass

- Register for Singpass at www.singpass.gov.sg
 - Click on “Register for Singpass”
 - Follow the instructions on the screen to register for the Singpass
- For enquiries on Singpass,
 - Call Singpass Helpdesk at +65 6335 3533
 - Email support@singpass.gov.sg
 - Refer to FAQs or submit online feedback on Singpass website

* If you are a work pass holder, please check with Singpass office for eligibility and procedures to obtain a Singpass.

Update MyInfo

After you have obtained your Singpass ID and password, proceed to update your particulars at MyInfo .

- Visit www.myinfo.gov.sg
- Log in using Singpass (**Crane Operator to log in using his or her Singpass**)
- Follow the instructions on the screen to update your personal particulars including address and contact numbers