

EMPLOYMENT AGENCY BULLETIN

News bulletin by the Ministry of Manpower for employment agencies.



EAs Play a Role to Help Ensure FDW Safety

Recent media reports have highlighted the unfortunate incidents of Foreign Domestic Workers (FDWs) falling from height. The Ministry of Manpower (MOM) would like to remind all employment agencies (EAs) to also play a part to prevent further falls by FDWs, by reminding FDWs to practice what they are taught and employers to guide and supervise their FDWs.

To equip the FDWs with basic knowledge of living and working safely in Singapore, the MOM has introduced the one-day Settling-In Programme (SIP) from 1 May 2012 for all first-time FDWs. At the end of the SIP, the Observations Checklist and Advisory on FDW Safety (written in four official languages) will be given to each FDW who will in turn pass the documents to their EA. The checklist records the observations on the FDW's performance during her hands-on practical while the advisory is a note to remind employers about their responsibilities to ensure their FDWs' safety. MOM seeks all EAs' assistance to go through the observations and provide further coaching to FDWs on areas where they need improvement. EAs must explain and hand over the checklist as well as the advisory to the employer when they hand over the FDW.

With the launch of the SIP, every FDW will now receive an extendable wiper, on top of the FDW Handy Guide and the Safety Pamphlet. EAs must help ensure that all three items are retained by the FDWs for deployment to their employers.