Dear Key Appointment Holders and Employment Agency Personnel,

As communicated in our previous EA Alert (<u>link</u>), from 1 Dec 2021, all employment agencies (EAs) are required to conduct post-placement checks with all MDWs and their employers. This applies to MDWs who were deployed on or after 1 Dec 2021, regardless of their employment history in Singapore.

MOM would like to remind EAs that it is a requirement to conduct <u>at least one check</u> with the MDW <u>and</u> her employer within three months of the MDW's deployment to the household. The checks will allow EAs to offer support and advice to the MDW <u>and</u> the employer to better deal with adjustment issues. Please refer to the guidelines (<u>link</u>) on how to approach the checks and follow-up in specific scenarios.

MOM will be conducting audits to ensure that the post-placement checks have been conducted. Failure to do so is a breach of the Employment Agencies Licence Condition and MOM will take action, including the imposition of demerit points.

Yours sincerely

Kevin Teoh Commissioner for Employment Agencies Ministry of Manpower