

EA Alert Dated: 9 May 2016

EA Alert (07/2016) - NOTICE OF EXPIRY - Submission of renewal applications through OBLs/LicenceOne Portal (Beta)

Dear Sir/Madam,

Please be informed that **OBLs** [<https://licences.business.gov.sg>] has ceased service on 9 May 2016 (0000hrs) to facilitate the moving of licensing e-Services to the **LicenceOne Portal** (Beta) [<https://licence1.business.gov.sg>], a new enhanced Government-wide licensing portal for businesses. Businesses can now apply for multiple licences simultaneously, as well as update, renew and terminate your licence through this new portal. The new **LicenceOne Portal (Beta)** will begin operations from 9 May 2016 (0000hrs).

You are receiving this because your employment agency (EA) have received a Notice of Expiry (NOE) in recent months and have commenced the renewal application process in **OBLs**. As each renewal application can take up to 12 weeks to be completed, you can continue to complete any renewal applications submitted before 9 May 2016 (0000hrs) using **OBLs**. However, such applications must be completed by 31 July 2016, beyond which the uncompleted application will no longer be accessible through **OBLs**.

We have informed EAs on 29 April 2016 that if you have saved any renewals applications as drafts in **OBLs**, you are also advised to retrieve the draft and make your submission before 9 May 2016 (0000hrs). Draft applications will no longer be accessible after 9 May 2016 (0000hrs).

For any new renewal applications to be submitted from 9 May 2016 (0000hrs), you can visit **LicenceOne Portal** (Beta) [<https://licence1.business.gov.sg>].

In the meantime, do refer to the user-friendly guide available at [<http://www.mom.gov.sg/eservices/services/perform-ea-licence-transactions>] for an introduction to the new Licensing e-Service.

Should you have any queries, please contact **LicenceOne** (technical support is available) at 6774 1430 during the operating hours from 8am-8pm on Mondays to Fridays and 8am-2pm on Saturdays. Alternatively, you can also request for assistance via email at licences-helpdesk@crimsonlogic.com.

Thank you.

Yours sincerely

Brian Wong

Senior Assistant Director, Foreign Manpower Management Division, Ministry of Manpower
Assistant Commissioner for Employment Agencies